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Award

The Provision of Healthwatch Sefton

Sefton Metropolitan Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037740

Procurement identifier (OCID): ocds-h6vhtk-050e58 ([view related notices](#))

Published 7 July 2025, 12:57pm

Scope

Reference

DN772856

Description

Healthwatch was established under the Health and Social Care Act 2014 to understand the needs, experiences and concerns of people who use health and social care services, and to speak out on their behalf.

The Council is seeking a provider of the Local Healthwatch service for the residents of the borough of Sefton

Contract 1. Provision of Healthwatch Sefton

Supplier

- SEFTON COUNCIL FOR VOLUNTARY SERVICE

Contract value

- £1,095,774 including VAT

Above the relevant threshold

Award decision date

7 July 2025

Date assessment summaries were sent to tenderers

7 July 2025

Standstill period

- End: 17 July 2025
- 8 working days

Earliest date the contract will be signed

1 August 2025

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2030
- 5 years

Description of possible extension:

3 x 12 month extension available subject to the satisfactory performance of the provider

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD73 - Sefton

Information about tenders

- 2 tenders received
- 1 tender assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts

- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

SEFTON COUNCIL FOR VOLUNTARY SERVICE

- Companies House: 02832920
- Public Procurement Organisation Number: PTZH-6272-MZRV

3rd Floor North Wing Burlington House

Liverpool

L22 0LG

United Kingdom

Email: tender@seftoncvcs.org.uk

Website: <https://seftoncvcs.org.uk/>

Region: UKD73 - Sefton

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Provision of Healthwatch Sefton

Contracting authority

Sefton Metropolitan Borough Council

- Public Procurement Organisation Number: PTHP-5656-DLCN

Bootle Town Hall

Bootle

L20 7AE

United Kingdom

Email: cdp@sefton.gov.uk

Region: UKD73 - Sefton

Organisation type: Public authority - sub-central government