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Planning

Trauma Informed Service: Support to Adults Facing Homelessness and Multiple Exclusions in Somerset

Somerset Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037710

Procurement identifier (OCID): ocds-h6vhtk-0559c9

Published 7 July 2025, 11:56am

Scope

Description

For the last 7 years Somerset Council has commissioned a service known as Creative Solutions for Complex Individuals. Individuals accessing the service are homeless or at high risk of homelessness alongside other risk factors to their wellbeing including, but not limited to, mental ill health, substance misuse or a history of contact with the criminal justice system. The existing contract is coming to an end in March 2026, and we are looking to recommission this service.

Somerset continues to have a need for a service that supports people with these types of multiple disadvantages and exclusions; enabling those who are homeless and most at risk of homelessness, to be supported to maintain their tenancy, identify suitable accommodation, while providing support for mental health needs, substance abuse and other behaviours of distress.

The new contract will be known as the 'Trauma Informed Service: Support to Adults facing Homelessness and Multiple Exclusions in Somerset.'

As per its title, key to the new contract will be a Trauma Informed Approach which will

inform the direct delivery of support to individuals and, crucially, a robust structure of support around the staff team.

We are looking for a provider which has embedded the approach within their organisation and would also as part of the contract be in a position to share their experience and develop a training programme to be delivered within the Somerset system.

We are keen to hear feedback from a range of providers as part of the wider consultation for this service.

It is anticipated that any new arrangements would commence on 01.04.2026.

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKK23 - Somerset
-

Engagement

Engagement deadline

4 August 2025

Engagement process description

A Preliminary Market Engagement event will be held on 04.08.2025 at 14:00. Somerset Council are inviting organisations, that might be interested in delivering these services either individually or in partnership with others to attend. The event will be an opportunity to inform and shape future options. Somerset Council are keen to hear feedback from a range of providers as part of the wider consultation for this service.

Organisations that take part will not be advantaged or disadvantaged in any way in any potential future formal procurement. Commercial confidentiality will be respected. This notice does not represent a formal commitment by Somerset Council to undertake a procurement procedure.

Event Details:

- Date: 04/08/2025
- Time: 14:00
- Venue: Microsoft Teams meeting

Event Registration:

To attend this event please email stephen.barker@somerset.gov.uk providing the name of your organisation, the name of the person(s) wishing to attend (Max 2 per organisation) and a contact email address for each to enable us to send through the full details of the event and the Teams invitation.

Please ensure that those attending from your organisation are the most appropriate to feed into the discussions. If you are unable to attend the event, the presentation, notes and associated documentation will be available through the e-tender system

<https://supplierlive.proactisp2p.com/Account/Login>

Deadline for registering: 01.08.2025, 12 noon

Somerset Council reserves the right to cancel or re-arrange this event at its own discretion.

Thank you.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Procedure

Special regime

Light touch

Contracting authority

Somerset Council

- Public Procurement Organisation Number: PPGC-1434-MQPJ

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Contact name: Steve Barker

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Region: UKK23 - Somerset

Organisation type: Public authority - sub-central government