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Planning

Community Based Debt Advice Services

Money and Pensions Service

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-037710

Procurement identifier (OCID): ocds-h6vhtk-04bdc1

Published 21 November 2024, 4:07pm

Section I: Contracting authority

I.1) Name and addresses

Money and Pensions Service

Bedford Borough Hall, 138 Cauldwell Street

Bedford

MK42 9AB

Email

commissioningdebt@maps.org.uk

Country

United Kingdom

Region code

UKH2 - Bedfordshire and Hertfordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://maps.org.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Based Debt Advice Services

Reference number

C0614

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Money and Pensions Service (MaPS) is an arm's-length body, sponsored by the

Department for Work and Pensions, with a joint commitment to ensure information, guidance and advice is provided to members of the public in the clearest and most cost-effective way.

This Notice is notification that, following a consultation phase, MaPS is now moving into the early stages of market engagement for the commissioning of its community-based debt advice services. MaPS invites the sector to engage and seeks early input to develop the requirements.

This is a first step to engaging widely over the coming months. This phase will involve three virtual engagement events, where we propose to discuss the following elements of the requirements:

Event 1: The competitive process, Geography & lotting, length of agreement, budget & should cost modelling, target clients and delivery channels

Event 2: Payment approach, performance monitoring, data and reporting requirements, value for money

Event 3: Workforce wellbeing, Social Value, accessibility, service transition, quality assurance and training

The content of each session may be subject to final amendments.

The virtual engagement events will be held via MS Teams Webinars on the following dates:

Event 1: Thursday 12th December 2024

Event 2: Wednesday 15th January 2025

Event 3: Wednesday 22nd January 2025

To attend an event(s) please follow the registration details provided in section II.2.14. 'Additional information' of this notice.

II.1.5) Estimated total value

Value excluding VAT: £30,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79111000 - Legal advisory services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

MaPS has a duty to provide members of the public in England with free and impartial information and advice on debt, ensuring it is available to those most in need, and including people in vulnerable circumstances.

The community-based debt advice services are the provision of free, regulated, high-quality, community-based debt advice across England on behalf of MaPS.

II.2.14) Additional information

The events will take place via MS Teams Webinars.

Please select the corresponding links to add the event to your calendar to attend the webinar:

Event 1:

<https://events.teams.microsoft.com/event/2d35530d-0da8-40f9-85c3-2851f68cb999@bbe41032-8fce-4d42-bab5-44e21510886d>

Event 2:

<https://events.teams.microsoft.com/event/f17eb6d5-f7e6-4856-8bd3-88126252889c@bbe41032-8fce-4d42-bab5-44e21510886d>

Event 3:

<https://events.teams.microsoft.com/event/3f3815b5-3a69-4d4b-9e80-1ffc29709d80@bbe41032-8fce-4d42-bab5-44e21510886d>

Further information can be found on our social media channels and newsletter:

<https://x.com/MoneyPensionsUK>

<https://www.linkedin.com/feed/>

<https://moneyandpensionsservice.us8.list-manage.com/subscribe?u=876b00eec5e597f5575e5c4dc&id=b6bd848f68>

This Notice is to advise of the Authority's intention and is not a formal call for tender.

II.3) Estimated date of publication of contract notice

14 May 2026

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

Please note, the estimated value detailed within this notice is for the first year only. Current funding sits at £30,000,000.00 per annum and we would be seeking to secure a long-term agreement.