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Award

Older Persons Floating Support Service

Wrexham County Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037688

Procurement identifier (OCID): ocds-h6vhtk-0515b2 ([view related notices](#))

Published 7 July 2025, 11:20am

Scope

Reference

Proc 25-18

Description

Wrexham County Borough Council (WCBC) has provisionally awarded a sole supplier to provide a housing related floating support service for older people living in their own homes (whether owner-occupiers, Contract Holders or licensees). The service will be provided across Wrexham County Borough and will support a minimum of 110 householders. The Contract will run for an initial three (3) year term, commencing on 1st October 2025, with the option to extend for a further period of two (2) years.

Contract 1. Older Persons Floating Support Service

Supplier

- [Age Connects North East Wales](#)

Contract value

- £1,013,000 excluding VAT
- £1,215,600 including VAT

Above the relevant threshold

Award decision date

7 July 2025

Date assessment summaries were sent to tenderers

7 July 2025

Standstill period

- End: 17 July 2025
- 8 working days

Earliest date the contract will be signed

8 August 2025

Contract dates (estimated)

- 1 October 2025 to 30 September 2028
- Possible extension to 30 September 2030
- 5 years

Description of possible extension:

Option to extend for a further two (2) years

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Throughout the duration of the Contract WCBC may receive additional grant funding for this Contract.

If additional grant funding is received then WCBC may request an increase in the number of householders covered by this Contract and an increase in the amount of hours to be delivered by the Supplier through this contract.

The above does not relate to a change in service / contract scope, only an increase in quantities (the amount of householders / clients that can be supported through the Contract).

Please note that there is no guarantee of additional work or any additional grant funding being made available throughout the term of this Contract.

CPV classifications

- 85300000 - Social work and related services
- 70333000 - Housing services

Contract locations

- UKL23 - Flintshire and Wrexham

Information about tenders

- 2 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

Age Connects North East Wales

- Public Procurement Organisation Number: PCJP-5245-LBJG

Lewis House, Swan Street

Flint

CH6 5BP

United Kingdom

Email: info@ageconnectsnewales.org.uk

Region: UKL23 - Flintshire and Wrexham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Older Persons Floating Support Service

Contracting authority

Wrexham County Borough Council

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

LL11 1AR

United Kingdom

Email: procurement@wrexham.gov.uk

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales