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Planning

Personal Assistant Register Software

Norfolk County Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-037660

Procurement identifier (OCID): ocids-h6vhtk-04bd9e

Published 21 November 2024, 1:49pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Personal Assistant Register Software

Reference number

NCCT43083

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Norfolk County Council (NCC) is re-procuring its Direct Payments Support Services (DPSS) PA Register. The contract will provide NCC with a new cloud based multi user PA Register to replace our current product. This must be able to support 1400 individual employers to advertise, shortlist, and onboard personal care assistants. The system will need to be accessible to a wide-ranging audience as well as being overseen and supported by NCC staff. A full system and support contract would be required in tandem with the implementation with an expectation for it to be self-promoting, to entice personal care assistants to sign up. Bidders should note that the Council is happy to accept applications from service providers implementing a 3rd party software system. In this instance the Council will sign 2 contracts - one with the system implementer and the other with the software provider.

II.1.5) Estimated total value

Value excluding VAT: £120,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72200000 - Software programming and consultancy services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

Norfolk County Council (NCC) is re-procuring its Direct Payments Support Services (DPSS) PA Register. The contract will provide NCC with a new cloud based multi user PA Register to replace our current product. This must be able to support 1400 individual employers to advertise, shortlist, and onboard personal care assistants. The system will need to be accessible to a wide-ranging audience as well as being overseen and supported by NCC staff. A full system and support contract would be required in tandem with the implementation with an expectation for it to be self-promoting, to entice personal care assistants to sign up. Bidders should note that the Council is happy to accept applications from service providers implementing a 3rd party software system. In this instance the Council will sign 2 contracts - one with the system implementer and the other with the software provider.

II.3) Estimated date of publication of contract notice

13 January 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Norfolk County Council is interested in discussing its proposed procurement with potential bidders and is hosting one-to-one meetings to discuss a draft outline specification and how potential suppliers' solutions could meet our requirements. Meetings will be held via Teams on 10th, 11th and 12th December. If you are interested in taking part, please email sourcingteam@norfolk.gov.uk quoting NCCT43083 in the subject line, marked for the attention of Liam Cranston, to request a meeting.