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Contract

Housing and Support Solutions

Cornwall Council

F03: Contract award notice

Notice identifier: 2025/S 000-037650

Procurement identifier (OCID): ocds-h6vhtk-0559a0

Published 7 July 2025, 9:55am

Section I: Contracting authority

I.1) Name and addresses

Cornwall Council

County Hall, Treyew Road

Truro

TR1 3AY

Contact

Mr Simon Watkins

Email

simon.watkins@cornwall.gov.uk

Telephone

+44 1872

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.cornwall.gov.uk>

Buyer's address

<http://www.cornwall.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing and Support Solutions

Reference number

DN718056

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Housing and Support Solutions

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £750,000,000

II.2) Description

II.2.1) Title

Supported Housing

Lot No

1

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

1A) Supported Living (18+) ?

LD / Autism / PD / MH / Other?

CQC regulated services?

1B) Daily Living (18+)?

MH / D&A / Self-neglect / Other?

Non-CQC regulated services?

1C) Young People (16-25)?

LD / Autism / MH / Other?

Ofsted regulated; CQC & non-CQC

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Quality criterion - Name: Social Value / Weighting: 15%

Price - Weighting: 5%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 Support Solutions

Lot No

2

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

2A) Supported Living (18+)?

LD / Autism / PD / MH / Other?

CQC regulated services?

2B) Daily Living (18+) ?

MH / D&A / Self-neglect / Other?

Non-CQC regulated services?

2C) Young People (16-25)?

LD / Autism / MH / Other?

Ofsted regulated; CQC & non-CQC

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Quality criterion - Name: Social Value / Weighting: 15%

Price - Weighting: 5%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 131-000003](#)

Section V. Award of contract

Contract No

DN718056

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 June 2025

V.2.2) Information about tenders

Number of tenders received: 29

Number of tenders received from SMEs: 25

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 29

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

HSA CARE LTD

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Indiana Health Care Services Limited

Plymouth

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Karrek Community CIC

St Austell

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Link Direct Care Limited

Swindon

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Passion Recruitment Agency

Hounslow

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Potensial Ltd (Trading as Potens)

Birkenhead

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Protea Care Homes (Kent) Ltd

Watford

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Salutem LD BidCo IV Limited, trading as Ambito Care and Education

Windsor

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Verity Healthcare Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £450,000,000

Section V. Award of contract

Contract No

DN718056

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 June 2025

V.2.2) Information about tenders

Number of tenders received: 38

Number of tenders received from SMEs: 31

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 38

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Active Care Group trading as Staff Management Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

CSM Care Services LTD

Barnsley

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Elizabeth House Newquay Limited

Newquay

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Frontline health professionals Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GP Homecare Limited t/a Radis Community Care

Tamworth

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

HSA CARE LTD

Wathamstow

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Indiana Health Care Services Limited

Plymouth

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Karrek Community CIC

St Austell

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Link Direct Care Limited

Swindon

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

OneCall24 Healthcare Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Passion Recruitment Agency

Hounslow

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Potensial Ltd (Trading as Potens)

Birkenhead

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Salutem LD BidCo IV Limited, trading as Ambito Care and Education

Windsor

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Verity Healthcare Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £300,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cornwall Council

Truro

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Cornwall Council

Truro

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

12 months

VI.4.4) Service from which information about the review procedure may be obtained

Cornwall Council

Truro

Country

United Kingdom