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Contract

# **Provision of Taxi Services**

TEES, ESK AND WEAR VALLEYS NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-037634

Procurement identifier (OCID): ocds-h6vhtk-04a5f6

Published 7 July 2025, 9:09am

# **Section I: Contracting authority**

# I.1) Name and addresses

TEES, ESK AND WEAR VALLEYS NHS FOUNDATION TRUST

Trust Headquarters, West Park Hospital, Edward Pease Way

Darlington

DL22TS

#### Contact

Gemma Harland

#### **Email**

cddft.procurementbusinesscase@nhs.net

## Country

**United Kingdom** 

## Region code

# UKC13 - Darlington

# Justification for not providing organisation identifier

Not on any register

# Internet address(es)

Main address

https://www.tewv.nhs.uk/

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Health

# **Section II: Object**

## II.1) Scope of the procurement

## II.1.1) Title

Provision of Taxi Services

Reference number

SP1897

## II.1.2) Main CPV code

60120000 - Taxi services

### II.1.3) Type of contract

Services

#### II.1.4) Short description

Tees, Esk and Wear Valley's NHS Foundation Trust have awarded a contract for Taxi Services to the following suppliers

Lot 1 County Durham and Darlington - Take Me Group

Lot 2 Harrogate - Town Taxis Harrogate

Lot 3 Hartlepool and Stockton - Middlesbrough Borough Cars

Lot 4 Northallerton - Middlesbrough Borough Cars

Lot 5 Scarborough and Malton - Nippys Taxis

Lot 6 Teesside - Middlesbrough Borough Cars

Lot 7 York and Selby - Veezu Limited

The contract has been awarded for a period of 36 month with 2 x 12 Month optional extensions.

#### II.1.6) Information about lots

This contract is divided into lots: Yes

## II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,000,000 / Highest offer: £2,500,000 taken into consideration

## II.2) Description

### II.2.1) Title

**Durham & Darlington** 

Lot No

1

## II.2.2) Additional CPV code(s)

• 60120000 - Taxi services

### II.2.3) Place of performance

**NUTS** codes

• UKC - North East (England)

#### II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision was for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7. The contract for this piece of work is awarded to the chosen supplier as above for a period of 36 months with 2 x 12 months optional extensions commencing on 1st June 2025.

#### II.2.5) Award criteria

Quality criterion - Name: ervice Delivery, Staff Training, Recruitment and Monitoring / Weighting: 27%

Quality criterion - Name: Contract Management / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Working Relations / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: 50%

#### II.2.11) Information about options

Options: Yes

Description of options

2 x 12 months optional extensions

## II.2) Description

#### II.2.1) Title

Harrogate

Lot No

2

## II.2.2) Additional CPV code(s)

• 60120000 - Taxi services

#### II.2.3) Place of performance

**NUTS** codes

• UKE - Yorkshire and the Humber

## II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision was for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7. The contract for this piece of work is awarded to the chosen supplier as above for a period of 36 months with 2 x 12 months optional extensions commencing on 1st June 2025.

#### II.2.5) Award criteria

Quality criterion - Name: Service Delivery, Staff Training, Recruitment and Monitoring /

Weighting: 27%

Quality criterion - Name: Contract Management / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Working Relations / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: 50%

### II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month optional extensions

## II.2) Description

#### II.2.1) Title

Stockton & Hartlepool

Lot No

3

#### II.2.2) Additional CPV code(s)

• 60120000 - Taxi services

#### II.2.3) Place of performance

**NUTS** codes

• UKC - North East (England)

#### II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and

courier service from an appropriately qualified independent provider for taxi services. The provision was for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7. The contract for this piece of work is awarded to the chosen supplier as above for a period of 36 months with 2 x 12 months optional extensions commencing on 1st June 2025.

### II.2.5) Award criteria

Quality criterion - Name: Service Delivery, Staff Training, Recruitment and Monitoring / Weighting: 27%

Quality criterion - Name: Working Practices / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Contract Management / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: Price - 50%

#### II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month optional extensions

## II.2) Description

## II.2.1) Title

Northallerton

Lot No

4

#### II.2.2) Additional CPV code(s)

60120000 - Taxi services

#### II.2.3) Place of performance

**NUTS** codes

- UKC North East (England)
- UKE Yorkshire and the Humber

#### II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision was for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7. The contract for this piece of work is awarded to the chosen supplier as above for a period of 36 months with 2 x 12 months optional extensions commencing on 1st June 2025.

## II.2.5) Award criteria

Quality criterion - Name: Service Delivery, Staff Training, Recruitment and Monitoring / Weighting: 27%

Quality criterion - Name: Contract Management / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Working Relations / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: 50%

#### II.2.11) Information about options

Options: Yes

Description of options

2 x 12 Month optional extensions

## II.2) Description

#### II.2.1) Title

Scarborough & Malton

Lot No

5

### II.2.2) Additional CPV code(s)

• 60120000 - Taxi services

## II.2.3) Place of performance

NUTS codes

UKE - Yorkshire and the Humber

#### II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision was for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7. The contract for this piece of work is awarded to the chosen suppliers as above for a period of 36 months with 2 x 12 months optional extensions commencing on 1st June 2025.

#### II.2.5) Award criteria

Quality criterion - Name: Service Delivery, Staff Training, Recruitment and Monitoring / Weighting: 27%

Quality criterion - Name: Working Practices / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Contract Management / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: 50%

## II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month optional extensions

## II.2) Description

#### II.2.1) Title

Teesside

Lot No

6

## II.2.2) Additional CPV code(s)

• 60120000 - Taxi services

#### II.2.3) Place of performance

**NUTS** codes

• UKC - North East (England)

#### II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision is for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and

public holidays 24/7.

#### II.2.5) Award criteria

Quality criterion - Name: Service Delivery, Staff Training, Recruitment and Monitoring /

Weighting: 27%

Quality criterion - Name: Working Practices / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Contract Management / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: Price-40%

#### II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month optional extensions.

## II.2) Description

II.2.1) Title

York & Selby

Lot No

7

#### II.2.2) Additional CPV code(s)

• 60120000 - Taxi services

#### II.2.3) Place of performance

**NUTS** codes

• UKC - North East (England)

#### II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision must be able to provide a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for

hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7.

#### II.2.5) Award criteria

Quality criterion - Name: Service Delivery, Staff Training, Recruitment and Monitoring / Weighting: 27%

Quality criterion - Name: Working Practices / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Contract Management / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: Price-50%

## II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month optional extensions

# Section IV. Procedure

## **IV.1) Description**

## IV.1.1) Type of procedure

Open procedure

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

## IV.2.1) Previous publication concerning this procedure

Notice number: <u>2024/S 000-031912</u>

# Section V. Award of contract

#### Lot No

Lot 1 - Durham & Darlington

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

20 May 2025

#### V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor

Take Me Group

Loughborough

Country

**United Kingdom** 

**NUTS** code

• UKC - North East (England)

Companies House

05817381

The contractor is an SME

Yes

# V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

## Section V. Award of contract

#### Lot No

Lot 2 Harrogate

A contract/lot is awarded: Yes

# V.2) Award of contract

## V.2.1) Date of conclusion of the contract

20 May 2025

## V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor

Town Taxis Harrogate Ltd

# Harrogate

Country

**United Kingdom** 

**NUTS** code

• UKE - Yorkshire and the Humber

Companies House

07357682

The contractor is an SME

Yes

# V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

# Section V. Award of contract

#### Lot No

Lot 3 - Stockton & Hartlepool

A contract/lot is awarded: Yes

## V.2) Award of contract

## V.2.1) Date of conclusion of the contract

20 May 2025

## V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor

Middlesbrough Borough Cars Limited

Middlesbrough

Country

**United Kingdom** 

**NUTS** code

• UKC - North East (England)

Companies House

02893076

The contractor is an SME

Yes

# V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

# Section V. Award of contract

#### Lot No

Lot 5 - Scarborough and Malton

A contract/lot is awarded: Yes

## V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 May 2025

## V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor

Nippys Taxis Ltd

Scarborough

Country

**United Kingdom** 

**NUTS** code

• UKE - Yorkshire and the Humber

Companies House

11482311

The contractor is an SME

Yes

# V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

# Section V. Award of contract

#### Lot No

Lot 7 - York & Selby

A contract/lot is awarded: Yes

# V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 May 2025

## V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor

Veezu Limited

Cardiff

Country

**United Kingdom** 

**NUTS** code

• UKE - Yorkshire and the Humber

Companies House

03927808

The contractor is an SME

No

# V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

# Section V. Award of contract

#### Lot No

Lot 4 - Northallerton

A contract/lot is awarded: Yes

## V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 May 2025

## V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor

Middlesbrough Borough Cars Limited

Middlesbrough

Country

**United Kingdom** 

**NUTS** code

• UKC - North East (England)

Companies House

02893076

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

# Section V. Award of contract

#### Lot No

Lot 6 - Teesside

A contract/lot is awarded: Yes

## V.2) Award of contract

## V.2.1) Date of conclusion of the contract

20 May 2025

# V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

# V.2.3) Name and address of the contractor

Middlesbrough Borough Cars Limited

Middlesbrough

Country

**United Kingdom** 

NUTS code

• UKC - North East (England)

Companies House

02893076

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

# Section VI. Complementary information

# VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom