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Contract

Provision of Taxi Services

TEES, ESK AND WEAR VALLEYS NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-037634

Procurement identifier (OCID): ocids-h6vhtk-04a5f6

Published 7 July 2025, 9:09am

Section I: Contracting authority

I.1) Name and addresses

TEES, ESK AND WEAR VALLEYS NHS FOUNDATION TRUST

Trust Headquarters, West Park Hospital, Edward Pease Way

Darlington

DL22TS

Contact

Gemma Harland

Email

cddft.procurementbusinesscase@nhs.net

Country

United Kingdom

Region code

UKC13 - Darlington

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.tewv.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Taxi Services

Reference number

SP1897

II.1.2) Main CPV code

- 60120000 - Taxi services

II.1.3) Type of contract

Services

II.1.4) Short description

Tees, Esk and Wear Valley's NHS Foundation Trust have awarded a contract for Taxi Services to the following suppliers

Lot 1 County Durham and Darlington - Take Me Group

Lot 2 Harrogate - Town Taxis Harrogate

Lot 3 Hartlepool and Stockton - Middlesbrough Borough Cars

Lot 4 Northallerton - Middlesbrough Borough Cars

Lot 5 Scarborough and Malton - Nippys Taxis

Lot 6 Teesside - Middlesbrough Borough Cars

Lot 7 York and Selby - Veezu Limited

The contract has been awarded for a period of 36 month with 2 x 12 Month optional extensions.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,000,000 / Highest offer: £2,500,000 taken into consideration

II.2) Description

II.2.1) Title

Durham & Darlington

Lot No

1

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision was for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7. The contract for this piece of work is awarded to the chosen supplier as above for a period of 36 months with 2 x 12 months optional extensions commencing on 1st June 2025.

II.2.5) Award criteria

Quality criterion - Name: service Delivery, Staff Training, Recruitment and Monitoring / Weighting: 27%

Quality criterion - Name: Contract Management / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Working Relations / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: 50%

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 months optional extensions

II.2) Description

II.2.1) Title

Harrogate

Lot No

2

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision was for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7. The contract for this piece of work is awarded to the chosen supplier as above for a period of 36 months with 2 x 12 months optional extensions commencing on 1st June 2025.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery, Staff Training, Recruitment and Monitoring / Weighting: 27%

Quality criterion - Name: Contract Management / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Working Relations / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: 50%

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month optional extensions

II.2) Description

II.2.1) Title

Stockton & Hartlepool

Lot No

3

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and

courier service from an appropriately qualified independent provider for taxi services. The provision was for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7. The contract for this piece of work is awarded to the chosen supplier as above for a period of 36 months with 2 x 12 months optional extensions commencing on 1st June 2025.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery , Staff Training, Recruitment and Monitoring / Weighting: 27%

Quality criterion - Name: Working Practices / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Contract Management / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: Price - 50%

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month optional extensions

II.2) Description

II.2.1) Title

Northallerton

Lot No

4

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision was for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7. The contract for this piece of work is awarded to the chosen supplier as above for a period of 36 months with 2 x 12 months optional extensions commencing on 1st June 2025.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery, Staff Training, Recruitment and Monitoring / Weighting: 27%

Quality criterion - Name: Contract Management / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Working Relations / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: 50%

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 Month optional extensions

II.2) Description

II.2.1) Title

Scarborough & Malton

Lot No

5

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision was for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7. The contract for this piece of work is awarded to the chosen suppliers as above for a period of 36 months with 2 x 12 months optional extensions commencing on 1st June 2025.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery , Staff Training, Recruitment and Monitoring / Weighting: 27%

Quality criterion - Name: Working Practices / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Contract Management / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: 50%

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month optional extensions

II.2) Description

II.2.1) Title

Teesside

Lot No

6

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision is for a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and

public holidays 24/7.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery , Staff Training, Recruitment and Monitoring /

Weighting: 27%

Quality criterion - Name: Working Practices / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Contract Management / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: Price-40%

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month optional extensions.

II.2) Description

II.2.1) Title

York & Selby

Lot No

7

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Tees, Esk and Wear Valleys NHS Foundation Trust had a requirement for a taxi and courier service from an appropriately qualified independent provider for taxi services. The provision must be able to provide a sustainable taxi and courier services for the conveyance of patients including wheelchair users and children who are eligible for

hospital transport, together with staff and light goods for both routine and ad hoc requirements.

The service is required to be available 24 hours a day, including weekends, bank holidays and public holidays 24/7.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery , Staff Training, Recruitment and Monitoring / Weighting: 27%

Quality criterion - Name: Working Practices / Weighting: 6%

Quality criterion - Name: Quality Assurance / Weighting: 2%

Quality criterion - Name: Contract Management / Weighting: 5%

Quality criterion - Name: Social Value / Sustainability / Weighting: 10%

Price - Weighting: Price-50%

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month optional extensions

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-031912](#)

Section V. Award of contract

Lot No

Lot 1 - Durham & Darlington

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 May 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Take Me Group

Loughborough

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

05817381

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

Section V. Award of contract

Lot No

Lot 2 Harrogate

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 May 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Town Taxis Harrogate Ltd

Harrogate

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

07357682

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

Section V. Award of contract

Lot No

Lot 3 - Stockton & Hartlepool

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 May 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Middlesbrough Borough Cars Limited

Middlesbrough

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

02893076

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

Section V. Award of contract

Lot No

Lot 5 - Scarborough and Malton

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 May 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Nippys Taxis Ltd

Scarborough

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

11482311

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

Section V. Award of contract

Lot No

Lot 7 - York & Selby

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 May 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Veezu Limited

Cardiff

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

03927808

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

Section V. Award of contract

Lot No

Lot 4 - Northallerton

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 May 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Middlesbrough Borough Cars Limited

Middlesbrough

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

02893076

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

Section V. Award of contract

Lot No

Lot 6 - Teesside

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 May 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Middlesbrough Borough Cars Limited

Middlesbrough

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

02893076

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £600,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom