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Contract

Sexual Assault Referral Service to Beds, Cambs, Essex, Herts Norfolk and Suffolk

7 Force Commercial Services

F03: Contract award notice

Notice identifier: 2023/S 000-037624

Procurement identifier (OCID): ocids-h6vhtk-035f54

Published 21 December 2023, 10:24am

Section I: Contracting authority

I.1) Name and addresses

7 Force Commercial Services

Suffolk Constabulary

Martlesham Heath

IP5 3QS

Contact

Louise Larter

Email

louise.larter@suffolk.police.uk

Country

United Kingdom

Region code

UKH1 - East Anglia

Internet address(es)

Main address

<https://7force.force.com>

Buyer's address

<https://7force.force.com>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Sexual Assault Referral Service to Beds, Cambs, Essex, Herts Norfolk and Suffolk

Reference number

7F-2022-C108

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Sexual Assault Referral Services provide medical, practical, and emotional support to survivors/victims (this term is used interchangeably) of rape and serious sexual assault.

The needs of victims coming into the SARC will vary depending on the circumstances of the offence.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £30,266,607

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

6 Counties Sexual Assault Referral Services Sites as detailed in the Specification

II.2.4) Description of the procurement

The Police and Crime Commissioners for Bedfordshire, Cambridgeshire, Essex, Norfolk and Suffolk and NHS England are seeking bids from suitable providers for a Sexual Assault Referral Service delivered from the respective Sexual Assault Referral Centres. Sexual Assault Referral Services provide medical, practical, and emotional support to survivors/victims (this term is used interchangeably) of rape and serious sexual assault. The needs of victims coming into the SARC will vary depending on the circumstances of the offence and their personal wishes and therefore so will the service required of the provider. The provision of any service must be victim-led. Victims should be given a voice and choice at every stage of their experience.

SARCs must deliver high quality victim focused experiences to some of the most vulnerable people in our communities. The successful provider, will at all times, treat the people seen, with the upmost dignified manner and respect.

The service must be delivered in an inclusive, non-judgemental way that encourages all victims to access and is sensitive to the bespoke needs and nuances of each survivor. There are significant challenges in commissioning services across the Sexual Assault Referral Services settings both financial and cross-organisational involving a complex process of working across pathways and at times conflicting priorities. It is important that where possible there is a shared understanding of opportunities for quality and value and shared approach to the management of the provider performance.

Therefore, it follows that any Provider must prioritise work to engage with local partnership

working arrangements and build links with third sector partners. This investment will enable them to positively influence the pathways of support for SARC service users to ensure they are seamless; and to harness 'added value' from partners for the benefit of the SARC service user group.

This Opportunity is for a 4-year initial contract with 3 x 12-month options to extend, totalling 7 years.

The maximum budget for this service is:

Initial Term for a 6 County Service:

£16,895,889 (including annual increase)

3 x 12-month extension options:

£14,625,079 (including annual increase)

7-year total: 31,520,949 (including annual increase)

Please note: The Authorities have selected to publish the MAXIMUM budget available, costs beyond this budget may not be considered.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65%

Cost criterion - Name: Price / Weighting: 20%

Cost criterion - Name: Social Value / Weighting: 15%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-021449](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 December 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mountain Healthcare Limited

1st Floor, Station Place

Stevenage

SG1 2AD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05578727

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £31,520,968

Lowest offer: £30,266,607 / Highest offer: £30,266,607 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.2) Body responsible for mediation procedures

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