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Contract

## **D&C ICT Managed Service Call Off Agreement**

Chief Constable for Devon and Cornwall Police

F03: Contract award notice

Notice identifier: 2023/S 000-037613

Procurement identifier (OCID): ocds-h6vhtk-03cffd

Published 21 December 2023, 9:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Chief Constable for Devon and Cornwall Police

Police HQ, Middlemoor

Exeter

EX2 7HQ

#### **Contact**

Rebecca Boyd

#### **Email**

[rebecca.boyd@devonandcornwall.pnn.police.uk](mailto:rebecca.boyd@devonandcornwall.pnn.police.uk)

#### **Country**

United Kingdom

#### **Region code**

UKK - South West (England)

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.devon-cornwall.police.uk/your-right-to-information>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

D&C ICT Managed Service Call Off Agreement

Reference number

802

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

D&C ICT Managed Service Call Off Agreement

The services required will be:

- Service Management
- Customer Service Desk
- Applications
- End User Workplace
- Technical Security
- Hosting
- Data and Voice Network
- Field Mobile
- Airwave
- Resources

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £85,000,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 50312600 - Maintenance and repair of information technology equipment
- 50312610 - Maintenance of information technology equipment
- 50312620 - Repair of information technology equipment
- 72222000 - Information systems or technology strategic review and planning services
- 72222100 - Information systems or technology strategic review services
- 72222200 - Information systems or technology planning services
- 72222300 - Information technology services
- 72223000 - Information technology requirements review services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

D&C ICT Managed Service Call Off Agreement

The services required will be:

- Service Management
- Customer Service Desk

- Applications
- End User Workplace
- Technical Security
- Hosting
- Data and Voice Network
- Field Mobile
- Airwave
- Resources

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 50%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-034914](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

D&C ICT Managed Service Call Off Agreement

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

BT plc

One Braham

London

EC1 8EE

Email

[ccsframeworks@bt.com](mailto:ccsframeworks@bt.com)

Telephone

+44 8003288077

Country

United Kingdom

NUTS code

- UKK - South West (England)

National registration number

Registered in England no. 1800

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £85,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.gov.uk>

#### **VI.4.2) Body responsible for mediation procedures**

CEDR

London

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

CEDR

London

Country

United Kingdom