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Contract

D&C ICT Managed Service Call Off Agreement

Chief Constable for Devon and Cornwall Police

F03: Contract award notice

Notice identifier: 2023/S 000-037613

Procurement identifier (OCID): ocds-h6vhtk-03cffd

Published 21 December 2023, 9:50am

Section I: Contracting authority

I.1) Name and addresses

Chief Constable for Devon and Cornwall Police

Police HQ, Middlemoor

Exeter

EX2 7HQ

Contact

Rebecca Boyd

Email

rebecca.boyd@devonandcornwall.pnn.police.uk

Country

United Kingdom

Region code

UKK - South West (England)

National registration number

N/A

Internet address(es)

Main address

<http://www.devon-cornwall.police.uk/your-right-to-information>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

D&C ICT Managed Service Call Off Agreement

Reference number

802

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

D&C ICT Managed Service Call Off Agreement

The services required will be:

- Service Management
- Customer Service Desk
- Applications
- End User Workplace
- Technical Security
- Hosting
- Data and Voice Network
- Field Mobile
- Airwave
- Resources

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £85,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 50312600 - Maintenance and repair of information technology equipment
- 50312610 - Maintenance of information technology equipment
- 50312620 - Repair of information technology equipment
- 72222000 - Information systems or technology strategic review and planning services
- 72222100 - Information systems or technology strategic review services
- 72222200 - Information systems or technology planning services
- 72222300 - Information technology services
- 72223000 - Information technology requirements review services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

D&C ICT Managed Service Call Off Agreement

The services required will be:

- Service Management
- Customer Service Desk

- Applications
- End User Workplace
- Technical Security
- Hosting
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- Field Mobile
- Airwave
- Resources

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 50%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-034914](#)

Section V. Award of contract

Contract No

1

Title

D&C ICT Managed Service Call Off Agreement

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 December 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BT plc

One Braham

London

EC1 8EE

Email

ccsframeworks@bt.com

Telephone

+44 8003288077

Country

United Kingdom

NUTS code

- UKK - South West (England)

National registration number

Registered in England no. 1800

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £85,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.gov.uk>

VI.4.2) Body responsible for mediation procedures

CEDR

London

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

CEDR

London

Country

United Kingdom