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Tender

Invitation to Tender (via Further Competition) for an ERP Software, Implementation & Change Support Services via Crown Commercial Services (CCS) RM6285 - Back Office Software (BOS) 2

Newcastle City Council

F02: Contract notice

Notice identifier: 2025/S 000-037611

Procurement identifier (OCID): ocds-h6vhtk-05598d

Published 7 July 2025, 7:31am

Section I: Contracting authority

I.1) Name and addresses

Newcastle City Council

Civic Centre

Newcastle Upon Tyne

NE18QH

Contact

Heather Rothwell

Email

heather.rothwell@newcastle.gov.uk

Telephone

+44 1912115869

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.open-uk.org

Buyer's address

www.open-uk.org

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

www.open-uk.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.open-uk.org/calloff/overview/afe2e950-d499-4223-a4c7-10e80f7c323e>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Invitation to Tender (via Further Competition) for an ERP Software, Implementation & Change Support Services via Crown Commercial Services (CCS) RM6285 - Back Office Software (BOS) 2

Reference number

008762

II.1.2) Main CPV code

- 72263000 - Software implementation services

II.1.3) Type of contract

Services

II.1.4) Short description

Newcastle City Council "The Council" have a requirement to purchase an ERP SAAS Solution including implementation & change support services and are inviting bids from suppliers appointed to Lot 1 - Enterprise Solutions of CCS Solution RM6295 - BOS 2.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

Newcastle City Council "The Council" have a requirement to purchase an ERP SAAS Solution including implementation & change support services and are inviting bids from suppliers appointed to Lot 1 - Enterprise Solutions of CCS Solution RM6295 - BOS 2.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

3 x 36 month options to extend following the initial contract term of 120 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

3 x 36 month options to extend following the initial contract term of 120 months.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

This opportunity is a further competition via CCS Back Office Software (BOS) 2

All suppliers appointed to Lot 1 - Enterprise Solutions of CCS Solution RM6295 - BOS 2 are invited to submit a tender.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 August 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

Technology and Construction Court, 7 Rolls Buildings, Fetter Lane

London

EC4A 1NL

Country

United Kingdom