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Tender

THE PROVISION OF DOMESTIC ABUSE AND VIOLENCE AGAINST WOMEN AND GIRLS SUPPORT SERVICES

London Borough of Haringey

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

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Procurement identifier (OCID): ocids-h6vhtk-051630

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Scope

Reference

25-017

Description

London borough of Haringey ("the Council") invites tenders from suitably experienced and qualified providers to deliver the provision of domestic abuse and violence against women and girls support services for Haringey residents.

The service will be procure in 6 individual Lots. Tenderers may submit tenders for one, some or all Lots. A maximum of up to three (3) Lots may be awarded to one Tenderer.

Any bid must not exceed the maximum financial envelope stipulated. Any bid that exceeds this criterion will be viewed as non-compliant and will be rejected without further assessment.

The contract will be awarded to the Most Advantageous Tender (MAT). MAT for this contract is Quality 60%, Social Value 10% and Price 30%. Tender submissions will be subject to minimum quality thresholds.

Tenderers must be aware that TUPE will apply to these services, subject to the right of employees to object to transferring, and subject to the possibility of the existing providers reassigning employees to other services prior to the transfer. Further details will be available in the invitation to tender.

All costs must be incorporated within the pricing schedule provided. The pricing schedule will be evaluated as further described in the Tender documents. The Council does not accept any liability for additional costs associated with TUPE not included within the price submitted.

The Council will be using the Open Tender Procedure. Invitation to Tender documentation for this opportunity will be available on Haringey Procurement and Contract System (HPCS) e-sourcing portal, which can be accessed using the below link:

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/>

Click on 'Open Opportunities' and follow the instructions on screen.

The Portal is free of charge - to register please click on 'Register Here' and complete the account registration form. Once registered, log in and select 'Join Opportunity'. If already registered, Tenderers do not need to register again and may simply use their existing usernames and passwords.

Tenderers wishing to be considered for this tendering opportunity must complete the tender documents and return them electronically via the Council's e-tendering portal. Please note, tenders submitted any other means than HPCS portal will not be accepted.

Please note: the closing date for submission of tenders is 13:00 hours, Monday 4th August 2025. Late submissions will not be accepted.

The council considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs) and/or Voluntary, Community and Social Enterprises (VCSEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

Total value (estimated)

- £4,770,000 excluding VAT
- £5,724,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2032
- 6 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)

- UKK - South West (England)

Lot constraints

Description of how multiple lots may be awarded:

Please refer to procurement documents

Lot 1. Domestic Abuse Advocacy and Support service

Description

The council is seeking to commission a generalist advocacy and support service for all women aged over 16 experiencing gender-based abuse including but not limited to domestic abuse.

This service will work across all risk levels and deliver support which will include but may not be limited to IDVA support for victim/survivors at all levels of risk

The service will be delivered in the London Borough of Haringey, and each IDVA/caseworker will hold a case load of 15-20 per quarter, or 60-80 per year as per the SaveLives recommendation.

The service will be required, at minimum, to provide specialist casework for 180 victim/survivors per annum.

Victim/survivors will be supported for an average period of 6 months, based on individual need. Victim/survivors engaged with the criminal courts and/or family courts will be supported for longer and level of support will vary throughout this process.

Lot value (estimated)

- £1,290,000 excluding VAT
- £1,548,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Ethnically Minoritised Women's Domestic Abuse Advocacy and Support service

Description

The council is seeking to commission a specialist by and for support service for ethnically minoritised women aged over 16 experiencing gender-based abuse including but not limited to domestic abuse.

This service will work across all risk levels and support delivered may include but not be limited to:

IDVA for victim/survivors at medium to high risk

Floating support for victim/survivors at standard risk

The service will be delivered in the London Borough of Haringey, and each IDVA/caseworker will hold a case load of 15-20 per quarter, or 60-80 per year as per the SaveLives recommendation.

The service will be required, at minimum, to provide specialist casework for 180 victim/survivors per annum.

Victim/survivors will be supported for an average period of 6 months, based on individual need. Victim/survivors engaged with the criminal courts and/or family courts will be supported for longer and level of support will vary throughout this process.

Lot value (estimated)

- £1,290,000 excluding VAT
- £1,548,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. LGBTQ+ Independent Domestic Violence and Advocacy (IDVA) service

Description

The council is seeking to commission a specialist by and for Independent Domestic Violence and Advocacy service for LGBTQ+ residents of all genders experiencing gender-based abuse including but not limited to domestic abuse, aged over 16.

This service will work across all risk levels and support delivered may include but not be limited to:

IDVA for victim/survivors at medium to high risk

Floating support for victim/survivors at standard risk

The service will be delivered in the London Borough of Haringey and will hold a case load of 15-20 per quarter, or 60-80 per year as per the SaveLives recommendation.

Victim/survivors will be supported for an average period of 6 months, based on individual need. Victim/survivors engaged with the criminal courts and/or family courts will be supported for longer and level of support will vary throughout this process.

Lot value (estimated)

- £390,000 excluding VAT
- £468,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Generalist Refuge Accommodation

Description

The council is seeking to commission approximately 10 units of accommodation and support services for women and their children fleeing domestic abuse and other forms of VAWG.

This service will work across all risk levels and support delivered may include but not be limited to:

Casework for women living in refuge

Resettlement support

The service will be delivered in the London Borough of Haringey, with casework and support available to each victim/survivor, and an out of hours number.

This service will provide service users with accommodation and support for up to six months and up to a further six months of resettlement support.

Providers delivering refuge accommodation who are be reliant on claiming housing benefit (HB) for their accommodation sites will need to consider the status of their company registration and how this will impact their eligibility to claim HB. It should be noted, HB will only be paid to the following: Registered Social Landlord, charity, or Community Interest Company.

Lot value (estimated)

- £450,000 excluding VAT
- £540,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Ethnically Minoritised women's Refuge Accommodation

Description

The council is seeking to commission a specialist by and for organisation to deliver approximately 9 units of accommodation and support services for minoritised women and their children fleeing domestic abuse and other forms of VAWG.

This service will work across all risk levels and support delivered may include but not be limited to:

Casework for women living in refuge

Resettlement support

The service will be delivered in the London Borough of Haringey, with casework and support available to each victim/survivor, and an out of hours number.

This service will provide service users with accommodation and support for up to six months and up to a further six months of resettlement support.

Providers delivering refuge accommodation who are be reliant on claiming housing benefit (HB) for their accommodation sites will need to consider the status of their company registration and how this will impact their eligibility to claim HB. It should be noted, HB will only be paid to the following: Registered Social Landlord, charity, or Community Interest Company.

Lot value (estimated)

- £450,000 excluding VAT
- £540,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 6. Domestic and Gender-Based Abuse Prevention and Support for Children and Young People

Description

The council is seeking to commission a schools and community-based education and intervention service for children and young people of all genders who are experiencing, or at risk of, gender-based abuse.

This service will educate children and young people about healthy relationships, encourage healthy attitudes in relation to gender, and support the prevention of domestic, and gender-based, abuse in Haringey.

This will be achieved through a range of different activities including but not limited to:

1:1 support for young people of all genders aged 11 - 20 such as through a Child IDVA (CIDVA)

Small targeted group work including programme(s)

for young men and boys

Classroom, evidence based, and age/development-appropriate education programmes for primary and secondary aged children.

Specialist domestic abuse-related advice to inform the planning, design and delivery of the Relationship and Sex Education (RSE) agenda/curriculum in schools

Training and support for teachers and parents

The service will be required, at minimum, to provide specialist casework for 60 young people per annum.

Lot value (estimated)

- £900,000 excluding VAT
- £1,080,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Domestic Abuse Advocacy and Support service

Lot 2. Ethnically Minoritised Women's Domestic Abuse Advocacy and Support service

Lot 3. LGBTQ+ Independent Domestic Violence and Advocacy (IDVA) service

Lot 4. Generalist Refuge Accommodation

Lot 5. Ethnically Minoritised women's Refuge Accommodation

Lot 6. Domestic and Gender-Based Abuse Prevention and Support for Children and Young People

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

17 July 2025, 1:00pm

Tender submission deadline

4 August 2025, 1:00pm

Submission address and any special instructions

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 December 2025

Award criteria

Name	Description	Type	Weighting
Method Statement	Please refer to procurement documents	Quality	60%
Price	Please refer to procurement documents	Price	30%
Social Value	Please refer to procurement documents	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/>

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/DisplayModules/TradeModules/Negotiations/Opportunities/ListEvents.aspx?ApplicationInstanceID=27adc89e-0cb2-4b51-9bc1-34061f10156f>

Contracting authority

London Borough of Haringey

- Public Procurement Organisation Number: PBHY-1866-HTLD

7th Floor Alexandra House, 10 Station Road, Wood Green

London

N22 7TR

United Kingdom

Email: HPCS@haringey.gov.uk

Region: UKI43 - Haringey and Islington

Organisation type: Public authority - sub-central government