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Tender

Keeping Well Services Framework

Sunderland City Council

F02: Contract notice

Notice identifier: 2024/S 000-037566

Procurement identifier (OCID): ocds-h6vhtk-04bd66

Published 20 November 2024, 3:52pm

The closing date and time has been changed to:

14 January 2025, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Sunderland City Council

City Hall, Plater Way

SUNDERLAND

SR1 3AD

Contact

Michelle Soppitt

Email

michelle.soppitt@sunderland.gov.uk

Country

United Kingdom

Region code

UKC23 - Sunderland

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.sunderland.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://open-uk.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://open-uk.org/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Keeping Well Services Framework

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Framework for the provision of Keeping Well Services (Care & Support at Home for Adults over 18 Years)

Services that are being commissioned under this Framework are:

Service 1

Lots 1 to 5 - Care & Support at Home

- Lot 1 - Sunderland East
- Lot 2 - Sunderland West
- Lot 3 - Coalfields
- Lot 4 - Washington
- Lot 5 - Sunderland North

Service 2 - Lot 6 - Care and Support in the Home: Overnight Care

Service 3 - Lot 7 - Live in Care Service

Service 4 - Lot 8 - Carer Support Service (Carer Relief)

Service 5 - Lot 9 - Support Services (Ad-Hoc) Care and Support in the Home

All ITT information and documents can be accessed via <https://open-uk.org/>

II.1.5) Estimated total value

Value excluding VAT: £100,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

There is no restriction to the number of lots a bidder can submit however, for lots 1 to 5, a bidder can only be successful for 1 out of the 5 lots available**Please ensure you read the Instructions section in full on <https://open-uk.org/> in full for details regarding the Instructions and details of the Evaluation Award Criteria.

II.2) Description

II.2.1) Title

Care & Support in the Home - Sunderland East

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland East

II.2.4) Description of the procurement

Single Contractor lot for the provision of Care & Support in the Home for Adults over 18 Years

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Care & Support in the Home - Sunderland West

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland West

II.2.4) Description of the procurement

Single Contractor lot for provision of Care & Support in the home for Adults over 18 years

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Care & Support in the Home - Coalfields

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Coalfields

II.2.4) Description of the procurement

Single Contractor lot for the provision of Care & Support in the Home for Adults over 18 Years

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Care & Support in the Home - Washington

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Washington

II.2.4) Description of the procurement

Single Contractor lot for the provision of Care & Support in the Home for Adults over 18 Years

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Care & Support in the Home - Sunderland North

Lot No

5

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland North

II.2.4) Description of the procurement

Single contractor lot for the the provision of Care & Support in the home for Adults over 18 years

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Care & Support in the Home - Overnight Care

Lot No

6

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland Citywide (All areas within the boundaries of Sunderland City Council)

II.2.4) Description of the procurement

Single contractor lot for the provision of Care & Support for Adults over 18 years : Full Overnight Service and Overnight Pop in Service

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Live in Care Service

Lot No

7

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland Citywide (Covering all areas within the Sunderland City Council boundaries)

II.2.4) Description of the procurement

Single Contractor lot for the provision of Care & Support in the Home for Adults over 18 years
- Live in Care Service

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Carer Support Services (Carer Relief)

Lot No

8

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland Citywide (All areas covering Sunderland City Council boundaries)

II.2.4) Description of the procurement

Single Contractor lot for the provision of Care & Support in the Home for Adults over 18 Years for people living in their own home who are supported by an unpaid Carer. The Service will support Adult Carers aged 18 years or over to have a break from their caring role.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Support Services (Ad hoc) Care & Support in the Home

Lot No

9

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland Citywide (All areas covering Sunderland City Council boundaries)

II.2.4) Description of the procurement

Multiple Contractor lot for the provision of Care & Support in the Home for Adults over 18 years on an ad hoc basis.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

18 June 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Service under social and specific services in accordance with Regulation 74 to 76 under Schedule 3 - Public Contract Regulations 2015

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

7 January 2025

Local time

12:00pm

Changed to:

Date

14 January 2025

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

7 January 2025

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Sunderland City Council

Sunderland

Country

United Kingdom