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Tender

## Keeping Well Services Framework

Sunderland City Council

F02: Contract notice

Notice identifier: 2024/S 000-037566

Procurement identifier (OCID): ocds-h6vhtk-04bd66

Published 20 November 2024, 3:52pm

The closing date and time has been changed to:

**14 January 2025, 12:00pm**

See the [change notice](#).

## Section I: Contracting authority

### I.1) Name and addresses

Sunderland City Council

City Hall, Plater Way

SUNDERLAND

SR1 3AD

### Contact

Michelle Soppitt

### Email

[michelle.soppitt@sunderland.gov.uk](mailto:michelle.soppitt@sunderland.gov.uk)

**Country**

United Kingdom

**Region code**

UKC23 - Sunderland

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.sunderland.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://open-uk.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://open-uk.org/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Keeping Well Services Framework

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Framework for the provision of Keeping Well Services (Care & Support at Home for Adults over 18 Years)

Services that are being commissioned under this Framework are:

Service 1

Lots 1 to 5 - Care & Support at Home

- Lot 1 - Sunderland East
- Lot 2 - Sunderland West
- Lot 3 - Coalfields
- Lot 4 - Washington
- Lot 5 - Sunderland North

Service 2 - Lot 6 - Care and Support in the Home: Overnight Care

Service 3 - Lot 7 - Live in Care Service

Service 4 - Lot 8 - Carer Support Service (Carer Relief)

Service 5 - Lot 9 - Support Services (Ad-Hoc) Care and Support in the Home

All ITT information and documents can be accessed via <https://open-uk.org/>

#### **II.1.5) Estimated total value**

Value excluding VAT: £100,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

There is no restriction to the number of lots a bidder can submit however, for lots 1 to 5, a bidder can only be successful for 1 out of the 5 lots available\*\*Please ensure you read the Instructions section in full on <https://open-uk.org/> in full for details regarding the Instructions and details of the Evaluation Award Criteria.

### **II.2) Description**

#### **II.2.1) Title**

Care & Support in the Home - Sunderland East

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland East

#### **II.2.4) Description of the procurement**

Single Contractor lot for the provision of Care & Support in the Home for Adults over 18 Years

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2) Description**

**II.2.1) Title**

Care & Support in the Home - Sunderland West

Lot No

2

**II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

**II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland West

#### **II.2.4) Description of the procurement**

Single Contractor lot for provision of Care & Support in the home for Adults over 18 years

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Care & Support in the Home - Coalfields

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Coalfields

#### **II.2.4) Description of the procurement**

Single Contractor lot for the provision of Care & Support in the Home for Adults over 18 Years

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Care & Support in the Home - Washington

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Washington

### **II.2.4) Description of the procurement**

Single Contractor lot for the provision of Care & Support in the Home for Adults over 18 Years

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Care & Support in the Home - Sunderland North

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland North

#### **II.2.4) Description of the procurement**

Single contractor lot for the the provision of Care & Support in the home for Adults over 18 years

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

# **II.2) Description**

## **II.2.1) Title**

Care & Support in the Home - Overnight Care

Lot No

6

## **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

## **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland Citywide (All areas within the boundaries of Sunderland City Council)

## **II.2.4) Description of the procurement**

Single contractor lot for the provision of Care & Support for Adults over 18 years : Full Overnight Service and Overnight Pop in Service

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Live in Care Service

Lot No

7

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland Citywide (Covering all areas within the Sunderland City Council boundaries)

#### **II.2.4) Description of the procurement**

Single Contractor lot for the provision of Care & Support in the Home for Adults over 18 years - Live in Care Service

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Carer Support Services (Carer Relief)

Lot No

8

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland Citywide (All areas covering Sunderland City Council boundaries)

#### **II.2.4) Description of the procurement**

Single Contractor lot for the provision of Care & Support in the Home for Adults over 18 Years for people living in their own home who are supported by an unpaid Carer. The Service will support Adult Carers aged 18 years or over to have a break from their caring role.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

16 June 2025

End date

18 June 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Support Services (Ad hoc) Care & Support in the Home

Lot No

9

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland Citywide (All areas covering Sunderland City Council boundaries)

#### **II.2.4) Description of the procurement**

Multiple Contractor lot for the provision of Care & Support in the Home for Adults over 18 years on an ad hoc basis.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

End date

18 June 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.1) Type of procedure**

Open procedure

##### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Service under social and specific services in accordance with Regulation 74 to 76 under Schedule 3 - Public Contract Regulations 2015

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

7 January 2025

Local time

12:00pm

Changed to:

Date

14 January 2025

Local time

12:00pm

See the [change notice](#).

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7) Conditions for opening of tenders**

Date

7 January 2025

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sunderland City Council

Sunderland

Country

United Kingdom