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Tender

## **Cyber Security Services**

NHS Resolution

F02: Contract notice

Notice identifier: 2024/S 000-037561

Procurement identifier (OCID): ocds-h6vhtk-04bd62

Published 20 November 2024, 3:29pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Resolution

8th Floor, 10 South Colonnade, Canary Wharf

London

E14 4PU

#### **Contact**

NHSR Procurement and Contracts

#### **Email**

[nhsr.procurement@nhs.net](mailto:nhsr.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

**Internet address(es)**

Main address

<https://www.resolution.nhs.uk/>

Buyer's address

<https://www.resolution.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Cyber Security Services

Reference number

NHSR\_276

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Cyber Security Services Framework Contract

#### **II.1.5) Estimated total value**

Value excluding VAT: £800,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

NHS Resolution is seeking a single or consortium of suppliers to provide a variety of cyber security services under a framework agreement with a term of 4 years.

This service will allow NHS Resolution to deliver its overall security posture with a view to constant improvement and review, particularly as technology and digital projects are

delivered over the years in line with its Digital, Data, Technology & Transformation roadmap.

Services will include:

- Assurance/reviews of technical designs and implementations.
- Assistance with security policy development and alignment with our ongoing training of specialist staff e.g. incident response and threat management.
- Threat modelling / Tech and Ops exercises.
- Security Operations Centre (SOC) staffing.
- Forensic investigations.
- Incident Support.
- Operations Manuals support.
- Threat Intelligence.
- Security Engineering.
- Penetration Testing.
- Vulnerability scanning and management.
- Phishing and security testing.
- CAF/ISO/DSPT Auditing and Assurance evaluations.
- Red Team exercises using OSINT open source intelligence to test defences.
- Laptop build assurance – verifying security configuration and “hardening” tailored to NHS Resolutions own configuration.

#### **II.2.5) Award criteria**

Price

#### **II.2.6) Estimated value**

Value excluding VAT: £800,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As stated in tender documents.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As stated in tender documents.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

4 years

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

**IV.2) Administrative information**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 December 2024

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 30 March 2026

**IV.2.7) Conditions for opening of tenders**

Date

20 December 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court (Technology and Construction Court)

Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals/technology-and-construction-court>