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Tender

Cyber Security Services

NHS Resolution

F02: Contract notice

Notice identifier: 2024/S 000-037561

Procurement identifier (OCID): ocds-h6vhtk-04bd62

Published 20 November 2024, 3:29pm

Section I: Contracting authority

I.1) Name and addresses

NHS Resolution

8th Floor, 10 South Colonnade, Canary Wharf

London

E14 4PU

Contact

NHSR Procurement and Contracts

Email

nhsr.procurement@nhs.net

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://www.resolution.nhs.uk/>

Buyer's address

<https://www.resolution.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cyber Security Services

Reference number

NHSR_276

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Cyber Security Services Framework Contract

II.1.5) Estimated total value

Value excluding VAT: £800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

NHS Resolution is seeking a single or consortium of suppliers to provide a variety of cyber security services under a framework agreement with a term of 4 years.

This service will allow NHS Resolution to deliver its overall security posture with a view to constant improvement and review, particularly as technology and digital projects are

delivered over the years in line with its Digital, Data, Technology & Transformation roadmap.

Services will include:

- Assurance/reviews of technical designs and implementations.
- Assistance with security policy development and alignment with our ongoing training of specialist staff e.g. incident response and threat management.
- Threat modelling / Tech and Ops exercises.
- Security Operations Centre (SOC) staffing.
- Forensic investigations.
- Incident Support.
- Operations Manuals support.
- Threat Intelligence.
- Security Engineering.
- Penetration Testing.
- Vulnerability scanning and management.
- Phishing and security testing.
- CAF/ISO/DSPT Auditing and Assurance evaluations.
- Red Team exercises using OSINT open source intelligence to test defences.
- Laptop build assurance – verifying security configuration and “hardening” tailored to NHS Resolutions own configuration.

II.2.5) Award criteria

Price

II.2.6) Estimated value

Value excluding VAT: £800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As stated in tender documents.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As stated in tender documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

4 years

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 December 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30 March 2026

IV.2.7) Conditions for opening of tenders

Date

20 December 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court (Technology and Construction Court)

Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals/technology-and-construction-court>