

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/037499-2023>

Contract

## **Virtual Care Digital Platform Solution**

NHS SOUTH, CENTRAL AND WEST COMMISSIONING SUPPORT UNIT

F03: Contract award notice

Notice identifier: 2023/S 000-037499

Procurement identifier (OCID): ocds-h6vhtk-03d4ca

Published 20 December 2023, 2:40pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS SOUTH, CENTRAL AND WEST COMMISSIONING SUPPORT UNIT

Marlborough Street South Plaza

BRISTOL

BS13NX

#### **Contact**

Lisa Chivers

#### **Email**

[lisachivers@nhs.net](mailto:lisachivers@nhs.net)

#### **Telephone**

+44 7827896041

#### **Country**

United Kingdom

**Region code**

UKK11 - Bristol, City of

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.surreyheartlands.org/nhs-surrey-heartlands-board](http://www.surreyheartlands.org/nhs-surrey-heartlands-board)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Virtual Care Digital Platform Solution

**II.1.2) Main CPV code**

- 72266000 - Software consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

A digital platform solution to support the delivery of a patient-centred model, to deliver multi-disciplinary and collaborative health services. An agile system with flexibility to

respond to evolving technology and operational requirements as these emerge. The solution will be clinical pathway agnostic, across an age and care continuum.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,975,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72610000 - Computer support services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Surrey Heartlands

#### **II.2.4) Description of the procurement**

A digital platform solution to support the delivery of a patient-centred model, to deliver multi-disciplinary and collaborative health services. An agile system with flexibility to respond to evolving technology and operational requirements as these emerge. The solution will be clinical pathway agnostic, across an age and care continuum.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-016305](#)

#### IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

---

## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

18 December 2023

#### V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Doccla UK Limited

184 Shepherds Bush Road, Hammersmith

London

W6 7NL

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

12206481

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,975,000

Total value of the contract/lot: £2,975,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

SCW Commissioning Support Unit

Bristol

Country

United Kingdom