

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/037499-2023>

Contract

Virtual Care Digital Platform Solution

NHS SOUTH, CENTRAL AND WEST COMMISSIONING SUPPORT UNIT

F03: Contract award notice

Notice identifier: 2023/S 000-037499

Procurement identifier (OCID): ocids-h6vhtk-03d4ca

Published 20 December 2023, 2:40pm

Section I: Contracting authority

I.1) Name and addresses

NHS SOUTH, CENTRAL AND WEST COMMISSIONING SUPPORT UNIT

Marlborough Street South Plaza

BRISTOL

BS13NX

Contact

Lisa Chivers

Email

lisachivers@nhs.net

Telephone

+44 7827896041

Country

United Kingdom

Region code

UKK11 - Bristol, City of

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.surreyheartlands.org/nhs-surrey-heartlands-board

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Virtual Care Digital Platform Solution

II.1.2) Main CPV code

- 72266000 - Software consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

A digital platform solution to support the delivery of a patient-centred model, to deliver multi-disciplinary and collaborative health services. An agile system with flexibility to

respond to evolving technology and operational requirements as these emerge. The solution will be clinical pathway agnostic, across an age and care continuum.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,975,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72610000 - Computer support services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Surrey Heartlands

II.2.4) Description of the procurement

A digital platform solution to support the delivery of a patient-centred model, to deliver multi-disciplinary and collaborative health services. An agile system with flexibility to respond to evolving technology and operational requirements as these emerge. The solution will be clinical pathway agnostic, across an age and care continuum.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-016305](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2023

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Doccla UK Limited

184 Shepherds Bush Road, Hammersmith

London

W6 7NL

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

12206481

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,975,000

Total value of the contract/lot: £2,975,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

SCW Commissioning Support Unit

Bristol

Country

United Kingdom