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Contract

Community Directory System (Community Book)

Durham County Council

F03: Contract award notice

Notice identifier: 2024/S 000-037480

Procurement identifier (OCID): ocds-h6vhtk-0451af

Published 20 November 2024, 11:10am

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UL

Contact

Mackenzie Heath

Email

mackenzie.heath@durham.gov.uk

Telephone

+44 3000264859

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Directory System (Community Book)

Reference number

DN719323

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council are looking to procure a system where two of the existing directories relating to Childrens and Adults information can be consolidated into one platform. This platform should also support co-production with partners to support engagement from the various communities the Council supports. The Council is looking for a Commercial-off-the-Shelf (COTS) solution to meet their needs.

The Council is looking to combine two existing directories into one comprehensive solution, at minimum, the new platform should contain the functionality available in these directories:

- Family Information Services:
<http://www.countydurhamfamilies.info/kb5/durham/fsd/home.page>
- Locate: <https://www.durhamlocate.org.uk/>

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £301,900

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

The Council are looking to procure a system where two of the existing directories relating to Childrens and Adults information can be consolidated into one platform. This platform should also support co-production with partners to support engagement from the various communities the Council supports. The Council is looking for a Commercial-off-the-Shelf (COTS) solution to meet their needs.

The Council is looking to combine two existing directories into one comprehensive

solution, at minimum, the new platform should contain the functionality available in these directories:

- Family Information Services:

<http://www.countydurhamfamilies.info/kb5/durham/fsd/home.page>

- Locate: <https://www.durhamlocate.org.uk/>

II.2.5) Award criteria

Quality criterion - Name: Project Implementation Plan / Weighting: 8

Quality criterion - Name: Data Migration and Validation / Weighting: 4

Quality criterion - Name: Product Roadmap and Ongoing Product Development / Weighting: 4

Quality criterion - Name: Hosting Security Compliance / Weighting: 4

Quality criterion - Name: Desirable Requirements / Weighting: 10

Quality criterion - Name: System Demonstrations / Weighting: 40

Price - Weighting: 30

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-011910](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

People Places Lives Limited

1 Smithy Court, Smithy Brook Road

Wigan

WN3 6PS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06654748

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £301,900

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Durham County Council

County Hall

Durham

DH1 5UL

Country

United Kingdom