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Contract

## **Supply of Telecare Alarm Receiving Centre (ARC) Solution**

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2023/S 000-037477

Procurement identifier (OCID): ocds-h6vhtk-03ee23

Published 20 December 2023, 1:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

#### **Contact**

Catherine Mullins

#### **Email**

[catherine.mullins@bradford.gov.uk](mailto:catherine.mullins@bradford.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**National registration number**

180808262

**Internet address(es)**

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supply of Telecare Alarm Receiving Centre (ARC) Solution

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council is seeking to appoint a suitably experienced and qualified Provider (the Provider) to supply and maintain Telecare Alarm Receiving Centre (ARC) solution. This will include support and maintenance, training and associated professional services. The solution will enable the on-going and continuous monitoring of telecare alarm equipment.

It is anticipated that the contract will be for a period of 3 years with an option to extend by 2 periods of 12 months. The Council reserves the right to amend the scope of the support requirement for the extension period.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £250,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 32429000 - Telephone network equipment
- 32550000 - Telephone equipment

#### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Bradford

#### **II.2.4) Description of the procurement**

The Council is seeking to appoint a suitably experienced and qualified Provider (the Provider) to supply and maintain Telecare Alarm Receiving Centre (ARC) solution. This will include support and maintenance, training and associated professional services. The solution will enable the on-going and continuous monitoring of telecare alarm equipment.

It is anticipated that the contract will be for a period of 3 years with an option to extend by 2 periods of 12 months. The Council reserves the right to amend the scope of the support requirement for the extension period.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-023169](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Supply of Telecare Alarm Receiving Centre (ARC) Solution

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

E.NOVATION UK LIMITED

Suite 17 Link 665 Business Centre Todd Hall Road

Rossendale

BB4 5HU

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

**VI.4.2) Body responsible for mediation procedures**

City of Bradford MDC

Bradford

BD1 1HY

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

City of Bradford MDC

Bradford

BD1 1HY

Country

United Kingdom