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Contract

Supply of Telecare Alarm Receiving Centre (ARC) Solution

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2023/S 000-037477

Procurement identifier (OCID): ocds-h6vhtk-03ee23

Published 20 December 2023, 1:50pm

Section I: Contracting authority

I.1) Name and addresses

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

Contact

Catherine Mullins

Email

catherine.mullins@bradford.gov.uk

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

National registration number

180808262

Internet address(es)

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply of Telecare Alarm Receiving Centre (ARC) Solution

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is seeking to appoint a suitably experienced and qualified Provider (the Provider) to supply and maintain Telecare Alarm Receiving Centre (ARC) solution. This will include support and maintenance, training and associated professional services. The solution will enable the on-going and continuous monitoring of telecare alarm equipment.

It is anticipated that the contract will be for a period of 3 years with an option to extend by 2 periods of 12 months. The Council reserves the right to amend the scope of the support requirement for the extension period.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £250,000

II.2) Description

II.2.2) Additional CPV code(s)

- 32429000 - Telephone network equipment
- 32550000 - Telephone equipment

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Bradford

II.2.4) Description of the procurement

The Council is seeking to appoint a suitably experienced and qualified Provider (the Provider) to supply and maintain Telecare Alarm Receiving Centre (ARC) solution. This will include support and maintenance, training and associated professional services. The solution will enable the on-going and continuous monitoring of telecare alarm equipment.

It is anticipated that the contract will be for a period of 3 years with an option to extend by 2 periods of 12 months. The Council reserves the right to amend the scope of the support requirement for the extension period.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-023169](#)

Section V. Award of contract

Contract No

1

Title

Supply of Telecare Alarm Receiving Centre (ARC) Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 December 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

E.NOVATION UK LIMITED

Suite 17 Link 665 Business Centre Todd Hall Road

Rossendale

BB4 5HU

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £250,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

VI.4.2) Body responsible for mediation procedures

City of Bradford MDC

Bradford

BD1 1HY

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

City of Bradford MDC

Bradford

BD1 1HY

Country

United Kingdom