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Tender

Digital Transformation Consultant

Anchor Hanover Group

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037472

Procurement identifier (OCID): ocds-h6vhtk-05593c

Published 4 July 2025, 2:40pm

Scope

Description

Core Responsibilities:

- Programme Leadership:
- Lead the overall transformation programme for the initial 12 months.
- Drive alignment and prioritisation across Data, Technology, and Change teams.
- Maintain executive engagement and ensure regular, effective communication with the Executive Team and support reporting to Board.
- Enterprise Architecture Governance:
- Provide architectural oversight and chair governance forums when required.
- Solution Implementation:
- Work with Anchor's preferred Microsoft Dynamics 365 vendor.
- Specific deliverables tbc but include compliance solution, CRM, case management
- Lead the design and delivery of a property hierarchy and golden customer record with the data and business teams.
- Strategic Road mapping and Planning:
- Coordinate development of ongoing technology delivery roadmap.
- Develop and maintain an interdependency and resource plan.

Required Skills and Experience

- Extensive experience in leading large-scale, multi-year digital transformation programmes in regulated social housing and care environments
- Proven delivery of Microsoft Dynamics 365-based CRM and compliance solutions integrated with existing housing management solutions
- Deep knowledge and experience of housing and care technology solutions
- Deep understanding of enterprise architecture governance, including leading appropriate governance forums
- Strong programme planning and interdependency management across HR, finance, housing, and customer platforms
- Demonstrated ability to operate independently at senior leadership level, engaging executives and resolving complex programme issues

Excellent stakeholder communication and leadership skills

Total value (estimated)

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 December 2025 to 30 November 2026
- Possible extension to 30 November 2027
- 2 years

Description of possible extension:

1 year initial period with x1 12 month extension (optional, if mutually agreed)

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services

Contract locations

- UK - United Kingdom

Participation

Legal and financial capacity conditions of participation

Full details are included in the invitation to tender documentation

Technical ability conditions of participation

Full details are included in the invitation to tender documentation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

8 August 2025, 5:00pm

Submission type

Tenders

Tender submission deadline

15 August 2025, 12:00pm

Submission address and any special instructions

The tender documentation can be found here once you have registered. You will receive an automatic notification once the tender is live (estimated 14th July 2025) so no need to get in contact before this date:- Digital Transformation Consultant (C10168)
<https://anchor.my.site.com/s/Welcome> Once the tender is live you will have access to the tender documentation.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 October 2025

Award criteria

| Name | Type |
|--------------------------|---------|
| Award Criteria - Quality | Quality |
| Award Criteria - Price | Price |

Weighting description

Quality

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

This tender process will consist of two stages: • Stage 1 - Procurement Specific Questionnaire (PSQ) - This current stage of the process will provide a means of shortlisting suppliers to be invited to submit a formal tender, and for establishing that all Participants invited to tender are able to meet the conditions of participation, including any minimum standards required by Anchor. The top 4 bids will advance to stage 2. • Stage 2 - Invitation to Tender (ITT): Shortlisted Participants will be invited to submit a tender. This process will be a single-stage tender process requiring a price and quality submission in a format specified by Anchor, along with a presentation brief. The draft ITT documents are included within this document pack. All bidders should complete both the PSQ and ITT packs and submit both by the closing date, Anchor will evaluate all of the PSQ bids initially and only the lead 4 bids from PSQ will be scored at ITT. The highest scoring bid from stage 2 will be awarded the tender. This notice replaces the previous notice which was an Open Procedure. Once you have registered or if you previously registered (you don't have to do it again), then you will receive an automatic notification from our

eProcurement platform to let you know that the tender is live (estimated to be 14th July 2025) and it is at this point where you will have access to the tender documentation.

Justification for not publishing a preliminary market engagement notice

Not required

Contracting authority

Anchor Hanover Group

- Public Procurement Organisation Number: PYBH-1339-MTCJ

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Region: UKE41 - Bradford

Organisation type: Public authority - sub-central government