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Tender

## **PP216 - Call Systems - Servicing and Repair**

Anchor Hanover Group

F02: Contract notice

Notice identifier: 2024/S 000-037444

Procurement identifier (OCID): ocds-h6vhtk-04bd13

Published 20 November 2024, 8:09am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Anchor Hanover Group

2 Godwin Street

Bradford

BD1 2ST

#### **Contact**

Jordan Wright

#### **Email**

[property.procurement@anchor.org.uk](mailto:property.procurement@anchor.org.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE41 - Bradford

**National registration number**

7843

**Internet address(es)**

Main address

<https://www.anchor.org.uk/>

Buyer's address

<https://www.anchor.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://anchor.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://anchor.my.site.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PP216 - Call Systems - Servicing and Repair

Reference number

PP216

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Anchor Hanover Group is seeking to establish contracts with up to 4 Providers for the Servicing and Repairs of Warden Call, Nurse Call, CCTV System Maintenance, Access Control, and Door Entry Systems (excluding Automatic Doors).

Contract Overview:

The scope includes maintenance and repair services for a variety of call and security systems, including those from key providers such as Quantec, Tunstall, Appello, Legrand, Intercall, Chubb, and ADT.

Key Requirements:

- Call Systems repairs and maintenance
- Suppliers will be provided with a list of consumables and user-replaceable components to support ongoing function of the above systems.
- An optional dilapidation report and asset tagging within the first 12 months may be required, depending on budget requirements.
- Provision of portable Dispersed Alarm Units (DAU) to maintain critical functions in case of system failure.
- Maintenance of Private Client Networks at specified locations.

Contractual Details:

The contract will follow JCT Measured Terms (2016) with Anchor's standard amendments. It will be for an initial term of 3 years, with options to extend for a further 2 years and an additional 1 year, based on contract performance. The annual spend is estimated at £4.8 million nationally.

#### **II.1.5) Estimated total value**

Value excluding VAT: £29,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots  
4

Maximum number of lots that may be awarded to one tenderer: 2

## **II.2) Description**

### **II.2.1) Title**

North London & East Anglia and Southeast

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKH - East of England
- UKJ - South East (England)

### **II.2.4) Description of the procurement**

The service provided aligns with the description specified in section II.1.4.1 (Short Description). Below are the relevant CPV codes associated with the service:

50000000: Repair and maintenance services

50300000: Repair, maintenance, and associated services for personal computers, office equipment, telecommunications, and audio-visual equipment

50400000: Repair and maintenance services for medical and precision equipment

50700000: Repair and maintenance services for building installations

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £7,250,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

30 June 2025

End date

29 June 2031

This contract is subject to renewal

Yes

Description of renewals

Initial Term: 3 Years

Extension option 1: 2 Years

Extension option 2: 1 Year

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Additional services or features may be proposed as options by the bidder; however, these will not form part of the qualitative or commercial scoring during evaluation. Options, if included in the final contract, will be at the discretion of the contracting authority and subject to further agreement.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To view our tender documents and apply for the opportunity please use the following link:

<https://anchor.my.site.com/s/Welcome>

## **II.2) Description**

### **II.2.1) Title**

Northwest and Cumbria and Northeast

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)
- UKC - North East (England)

### **II.2.4) Description of the procurement**

The service provided aligns with the description specified in section II.1.4.1 (Short Description). Below are the relevant CPV codes associated with the service:

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## **II.2) Description**

### **II.2.1) Title**

Southwest corridor and Devon Cornwall

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

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## **II.2) Description**

### **II.2.1) Title**

Yorkshire Lincs and Midlands

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)

### **II.2.4) Description of the procurement**

The service provided aligns with the description specified in section II.1.4.1 (Short Description). Below are the relevant CPV codes associated with the service:

50000000: Repair and maintenance services

50300000: Repair, maintenance, and associated services for personal computers, office equipment, telecommunications, and audio-visual equipment

50400000: Repair and maintenance services for medical and precision equipment

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#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

2 December 2024

Local time

4:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

20 November 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 1 September 2025

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

The Strands

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.justice.gov.uk>

#### **VI.4.2) Body responsible for mediation procedures**

High Court of England and Wales

The Strands

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.justice.gov.uk>

**VI.4.4) Service from which information about the review procedure may be obtained**

High Court of England and Wales

The Strands

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.justice.gov.uk>