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Contract

ESR Transformation Programme Financial Advisors

NHS Business Services Authority

F20: Modification notice

Notice identifier: 2025/S 000-037427

Procurement identifier (OCID): ocds-h6vhtk-045668

Published 4 July 2025, 12:56pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Email

paul.bath@nhsbsa.nhs.uk

Country

United Kingdom

NUTS code

UKC22 - Tyneside

Internet address(es)

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ESR Transformation Programme Financial Advisors

Reference number

23_02_01

II.1.2) Main CPV code

- 79410000 - Business and management consultancy services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement at the time of conclusion of the contract:

The provider will work with, and as part of, the Transformation Programme Team established

by the NHSBSA charged with the delivery of the NHS Electronic Staff Record (ESR) Transformation Programme procurement.

The overarching requirement and objectives are to provide financial assurance and advice to

ensure that there are compliant and appropriate services contracts for the ESR procurement

and the future transformed service. Key outputs are:

- Advise and support the ESR Transformation Programme Team in the development and build of financial model(s) capable of supporting the ESR service, including legacy and transformation.
- Provide advice and quality assurance of content in the financially related contract documents and schedules.
- Advise and support all stages of the procurement process including but not limited to:
 - Pre-procurement planning and documentation development;
 - Evaluation of bidder's submissions including pricing models;
 - Negotiation stages up to Contract Award.
- Advise and assurance against Final Business Case.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

14 February 2023

End date

19 December 2025

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2024/S 000-014007](#)

Section V. Award of contract/concession

Contract No

23_02_01

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

20 September 2024

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Grant Thornton UK LLP

30 Finsbury Square

London

EC2A 1AG

Country

United Kingdom

NUTS code

- UKC - North East (England)

National registration number

OC307742

Internet address

<http://www.grantthornton.co.uk>

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £1,938,520

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Country

United Kingdom

Internet address

<https://www.nhsbsa.nhs.uk/>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 79410000 - Business and management consultancy services

VII.1.3) Place of performance

NUTS code

- UKC - North East (England)

VII.1.4) Description of the procurement:

The provider will work with, and as part of, the Transformation Programme Team established by the NHSBSA charged with the delivery of the NHS Electronic Staff Record (ESR) Transformation Programme procurement.

The overarching requirement and objectives are to provide financial assurance and advice to

ensure that there are compliant and appropriate services contracts for the ESR procurement

and the future transformed service. Key outputs are:

- Advise and support the ESR Transformation Programme Team in the development and build of financial model(s) capable of supporting the ESR service, including legacy and transformation.
- Provide advice and quality assurance of content in the financially related contract documents and schedules.
- Advise and support all stages of the procurement process including but not limited to:
 - Pre-procurement planning and documentation development;
 - Evaluation of bidder's submissions including pricing models;
 - Negotiation stages up to Contract Award.
- Advise and assurance against Final Business Case.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

13 February 2023

End date

19 December 2025

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£3,537,280

VII.1.7) Name and address of the contractor/concessionaire

Grant Thornton UK LLP

30 Finsbury Square

London

EC2A 1AG

Country

United Kingdom

NUTS code

- UKC - North East (England)

National registration number

OC307742

Internet address

<http://www.grantthornton.co.uk>

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Variation to duration and financial value to accommodate additional professional services

days.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

Due to the volume and complexity of work which was undertaken by the supplier there is a necessity to extend the value of the contract. In addition there has been a significant amount of requirements which were unanticipated when the contract was let. Resources were also required to cover short term absence of a key lead, without which programme delays would have occurred.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,938,520

Total contract value after the modifications

Value excluding VAT: £3,537,280