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Planning

Culture of Care: Staff Training Support and Ward Manager Leadership Programme

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-037427

Procurement identifier (OCID): ocids-h6vhtk-04288d

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Section I: Contracting authority

I.1) Name and addresses

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

Contact

Alex McLoughlin

Email

alex.mcloughlin@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Culture of Care: Staff Training Support and Ward Manager Leadership Programme

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS England is notifying the market that in January 2024, we intend to issue an Invitation to Tender (ITT) to procure a supplier, or consortium of suppliers, to deliver training and support to ward leaders and staff teams, focused on supporting leaders to improve culture and promoting relational ways of working within ward teams. This forms part of a wider national culture change programme to enable up to 60 providers of NHS-commissioned inpatient mental health services to implement and embed the Culture of Care Standards for Mental Health Inpatient Services. The interventions within this programme will run for 2 years from April 2024 to end of March 2026.

The work forms a significant part of Theme 2: Improving culture and supporting staff of the Mental Health, Learning Disability and Autism Quality Transformation Programme.

This procurement is intended to secure delivery on the following two interventions over the two year terms:

- Ward Manager Leadership Development Programme
- Staff Team Training and Support Offer

Tenderers will have the option to bid for one, or both, of the specified Lots.

Further detail about the Culture of Care Standards for Mental Health Inpatient Services will be available in the specification and ITT documentation. 12 key areas of focus (core commitments) underpin the work, as follows:

1. Lived Experience integration at all levels
2. Safety
3. Relationships
4. Staff Support

5. Equality
6. Avoiding Harm
7. Needs-Based Care
8. Empowering Choice
9. Nurturing Environment
10. Activities and Initiatives on the Ward
11. Therapeutic Support
12. Transparency

This procurement is subject to approval and NHS England governance processes before it can be published.

II.1.5) Estimated total value

Value excluding VAT: £4,300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement will be divided into two Lots, to cover the requirements of each intervention under and Open procedure.

II.3) Estimated date of publication of contract notice

10 January 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

