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Planning

Back Office Software 2

The Minister for the Cabinet Office acting through Crown Commercial Service

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-037422

Procurement identifier (OCID): ocds-h6vhtk-042889

Published 20 December 2023, 10:50am

Section I: Contracting authority

I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3454102222

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/ccs>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Public procurement

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Back Office Software 2

Reference number

RM6285

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Crown Commercial Service (CCS) as the Authority intends to put in place a Pan Government Collaborative Agreement for the provision of Back Office Software to be utilised by Central Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education and Devolved Administrations.

The Back Office Software 2 framework agreement will provide a route to market for organisations wishing to purchase software and support for back office systems, directly from the software vendor.

It is envisaged that the framework will cover the following: enterprise resource planning, HR and payroll, financial accounting, procurement and supply chain management, customer relationship management, productivity workflow technologies, content services, service portal, integration software, mobility and accessibility, as well as support and maintenance for these services.

The lotting structure of this framework will be determined as a result of the market engagement.

Further information is included in the Additional Information section VI.3.

II.1.5) Estimated total value

Value excluding VAT: £9,000,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48170000 - Compliance software package
- 48217000 - Transaction-processing software package
- 48311000 - Document management software package

- 48400000 - Business transaction and personal business software package
- 48440000 - Financial analysis and accounting software package
- 48445000 - Customer Relation Management software package
- 48450000 - Time accounting or human resources software package
- 48451000 - Enterprise resource planning software package
- 48480000 - Sales, marketing and business intelligence software package
- 48517000 - IT software package
- 48900000 - Miscellaneous software package and computer systems
- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Enterprise resource planning, HR and payroll, financial accounting, procurement and supply chain management, customer relationship management, productivity workflow technologies, content services, service portal, integration software, mobility and accessibility, as well as support and maintenance for these services.

Buyers will be able to award specific call-off contracts through two order procedures including direct award and further competition.

II.3) Estimated date of publication of contract notice

12 July 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This Prior Information Notice is to signal an intention to commence market engagement with those within the Software market.

As part of this prior information notice the following can be accessed at:

<https://www.contractsfinder.service.gov.uk/Notice/99ec45ea-af2a-4e0d-bc6e-77317fc50427>

Crown Commercial Service (CCS) is collaborating with TechUK who are hosting a hybrid supplier engagement session 17th January 2024 with industry experts and suppliers interested in potentially bidding for the resulting framework contract. More details including an option to book are available on their webpage

<https://www.techuk.org/what-we-deliver/events/back-office-software-2-framework-market-engagement-event.html>

After this event suppliers can still indicate interest in further engagement regarding this opportunity by registering via this form:

https://docs.google.com/forms/d/e/1FAIpQLSfeM8r0Q9sV-nuRgLmW1X5ov_OHuHiO0xTaJcCvJKcl9n52Hg/viewform

CCS will use an eSourcing system for this competition and reserves the right to use an electronic auction. The eSourcing system we will use is
[\[https://crowncommercialservice.bravosolution.co.uk\]](https://crowncommercialservice.bravosolution.co.uk).

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.

The value in II.1.5 is an indicative total contract value. This comprises of an initial £4.5bn value for a 2 year term, with an optional 2 year extensions at GBP £2.25bn per annum.

The date in II.3) is the estimated date of publication, please refer to the CCS website page <https://www.crowncommercial.gov.uk/agreements/RM6285> for updates and monitor Find A Tender Service for the publication of the contract notice.

The Cyber Essentials scheme is mandatory for Central Government Contracts which involve handling personal information and providing certain ICT products and services. The Government is taking steps to further reduce the levels of cyber security risk in its

supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when properly implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet.