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Tender

Tender for provision of Communal and Office Cleaning Services

CROSBY HOUSING ASSOCIATION

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037414

Procurement identifier (OCID): ocds-h6vhtk-05591a ([view related notices](#))

Published 4 July 2025, 12:29pm

Scope

Description

Fortnightly cleaning to communal areas of 48 properties (Property schedule available) plus cleaning 3x per week to Crosby Housing Association head office.

Further details available on our website.

Tenant Feedback

High customer satisfaction with the service is important to us and the service provider should set out how it will collect, record and share customer feedback with CHA.

Some examples of how this is collected in other areas include feedback gathered via QR code surveys, paper forms, or email links provided in advance. However, other methods may be used so long as there is a level of accountability to demonstrate that the provider has not solicited only positive reviews or filtered any of the feedback.

All tenant feedback must be shared with Crosby Housing Association without modification

Total value (estimated)

- £50,000 excluding VAT
- £60,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2028
- 3 years

Main procurement category

Services

CPV classifications

- 90911000 - Accommodation, building and window cleaning services
- 90919000 - Office, school and office equipment cleaning services

Contract locations

- UKD72 - Liverpool
- UKD73 - Sefton

Submission

Tender submission deadline

7 August 2025, 5:00pm

Submission address and any special instructions

<https://www.crosbyhousing.org.uk/communal-cleaning-tender>

It is essential that Tenders and associated price schedules are submitted no later than 5pm on Thursday 7 August 2025, by email to procurement@crosby-ha.org.uk.

All tender documents must be password protected. The password should be sent separately to the same email address on Friday 8 August 2025.

Tenders may be submitted electronically

Yes

Award criteria

Service Provider who can fulfil the most elements of the specification whilst providing the best value service. As a social landlord, it is imperative we get the best value for money for our tenants as possible.

Procedure

Procedure type

Below threshold - open competition

Documents

Associated tender documents

<http://www.crosbyhousing.org.uk/communal-cleaning-tender>

Technical specifications to be met

<http://www.crosbyhousing.org.uk/communal-cleaning-tender>

Contracting authority

CROSBY HOUSING ASSOCIATION

- Companies House: IP19175R
- Public Procurement Organisation Number: PZRP-2485-NLZX

10 Church Road

Liverpool

L22 5NB

United Kingdom

Email: procurement@crosby-ha.org.uk

Website: <https://www.crosbyhousing.org.uk/>

Region: UKD73 - Sefton

Organisation type: Public authority - central government