

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/037392-2023>

Contract

## **Burnley Bus Station Facilities Management Services**

Burnley Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-037392

Procurement identifier (OCID): ocds-h6vhtk-03e01c

Published 20 December 2023, 9:44am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Burnley Borough Council

Town Hall,Manchester Road

BURNLEY

BB119SA

#### **Contact**

Chris Gay

#### **Email**

[cgay@burnley.gov.uk](mailto:cgay@burnley.gov.uk)

#### **Telephone**

+44 1282477163

#### **Country**

United Kingdom

**Region code**

UKD46 - East Lancashire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.burnley.gov.uk](http://www.burnley.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Burnley Bus Station Facilities Management Services

#### **II.1.2) Main CPV code**

- 63712100 - Bus station services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Tenders are invited from organisations that have the resources, ability and experience to undertake facilities management services at Burnley Bus Station, Croft Street, Burnley.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £695,488

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

Main site or place of performance

Burnley, Lancashire.

#### **II.2.4) Description of the procurement**

The Contractor shall be responsible for the general management of Burnley Bus Station on behalf of the Council. The Contractor shall ensure that the premises and adjoining land are kept in a clean and functional condition for the duration of the Contract. The

Contractor shall be responsible for the security of the premises and for the management of bus operators.

The Contractor shall ensure that a suitably qualified and experienced member of staff is present to act as General Manager at the Burnley Bus Station who shall be in attendance for a minimum of normal office hours. The Contractor shall put into place suitably qualified and experienced staff to manage specific areas of operation including but not limited to:

- (i) providing site and premises security;
- (ii) a comprehensive cleaning regime;
- (iii) opening up and securing /locking of Burnley Bus Station;
- (iv) dealing with public transport enquiries;
- (v) the day to day management and overseeing of bus operations (including accurate logging of bus and coach departures)
- (vi) maintaining responsibility for the health and safety, within the Burnley Bus Station and the external apron for staff and that of the bus operators, their drivers and the public
- (vii) take such steps as are reasonably practicable to carry out 'minor' repairs and maintenance to the premises and all fixtures and fittings
- (viii) responsible for supervision of the bus operators and their drivers

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-019566](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ZAM FM Ltd

Handforth, Cheshire

SK93HQ

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

11797247

Internet address

[www.zamfm.co.uk](http://www.zamfm.co.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £564,000

Total value of the contract/lot: £695,488

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice of England and Wales

London

Country

United Kingdom