

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/037373-2025>

Contract

Discharge to Assess and B&B - SUPPORT BY HEART LTD

North East London NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-037373

Procurement identifier (OCID): ocids-h6vhtk-0558fa

Published 4 July 2025, 11:55am

Section I: Contracting authority

I.1) Name and addresses

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Contact

Procurement

Email

abdul.hussain@nelft.nhs.uk

Country

United Kingdom

Region code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

<https://www.nelft.nhs.uk>

Buyer's address

<https://www.nelft.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Discharge to Assess and B&B - SUPPORT BY HEART LTD

II.1.2) Main CPV code

- 85111000 - Hospital services

II.1.3) Type of contract

Services

II.1.4) Short description

Patients who are medically ready to leave the hospital can be discharged promptly, with their longer-term care and support needs assessed outside the hospital environment, typically in a temporary care setting. This approach helps streamline the discharge process, minimise unnecessary hospital stays, and optimise the use of hospital resources.

The Care Act 2014 and NHS guidance emphasise that social care assessments should

not delay discharge. D2A fulfils these obligations.

The Benefits for patients are:

1. Enhances patient recovery in a more conducive environment.
2. Allows assessments to focus on real-world needs rather than hospital conditions.
3. Improves overall efficiency and cost-effectiveness of care delivery.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,200,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

PSR B

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Prior notice not required for PSR B

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from SMEs: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SUPPORT BY HEART LTD

363-A Clayhall Avenue Barkingside Ilford IG5 0SJ

Ilford

IG5 0SJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,200,000

Total value of the contract/lot: £1,200,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

North London NHS Foundation Trust

St Pancras Hospital, 4 St Pancras Way, London

London

NW1 0PE

Email

procurement@nelft.nhs.uk

Country

United Kingdom

Internet address

<https://www.northlondonmentalhealth.nhs.uk>