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Contract

GMCA 966 Good Landlord Charter

Greater Manchester Combined Authority

F03: Contract award notice

Notice identifier: 2024/S 000-037370

Procurement identifier (OCID): ocids-h6vhtk-048511

Published 19 November 2024, 2:04pm

Section I: Contracting authority

I.1) Name and addresses

Greater Manchester Combined Authority

GMCA Offices, 1st Floor, Churchgate House, 56 Oxford Street

Manchester

M1 6EU

Contact

Carys Hopcyn

Email

carys.hopcyn@greatermanchester-ca.gov.uk

Telephone

+44 0

Country

United Kingdom

Region code

UKD - North West (England)

Internet address(es)

Main address

<http://www.manchesterfire.gov.uk/>

Buyer's address

<http://www.manchesterfire.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GMCA 966 Good Landlord Charter

Reference number

DN735028

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

We are seeking a supplier to establish and run an independent Implementation Unit for the Good Landlord Charter on a three-year contract.

The purpose of the charter is to support landlords to voluntarily raise renting standards across GM by meeting specific member criteria, and to raise expectations of what renting can be like. Our expectation is that the charter will continue to run beyond the end of the contract, and that the contract may be renewed subject to performance and appropriate processes.

The implementation unit will be operationally independent from the GMCA or any Greater Manchester local authority, creating a new respected voice working to improve renting in Greater Manchester. It will be overseen by a governing board chaired by GMCA, but made up of landlords, tenants, and other stakeholders.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 73000000 - Research and development services and related consultancy services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

An Open Tender Process to appoint an Implementation Unit

The implementation unit will be responsible for taking the Good Landlord Charter from the design agreed by GMCA to full operation, including any sub-contractual arrangements this involves. Expected activities are described at length below in section two. They will require a range of organisational skills and capacities, including stakeholder management, interactive policy development, publicity and communications, training and support, assessment and due diligence, data handling, data systems and online. We understand that few if any organisations will have had experience of working with the range of landlords who will be covered by the charter or hold the full suite of organisational skills and capacities, and therefore expect prospective providers to explain in their bids how they would bridge any gaps. In line with this, we are open to consortium bids.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-023435](#)

Section V. Award of contract

Contract No

GMCA 966

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 October 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Dispute Service Ltd

The Maylands Building, Maylands Avenue

Hemel Hempstead, Hertfordshire

HP2 7TG

Email

steve.harriott@tdsgroup.uk

Telephone

+44 7811557670

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

London

WC2A 2LL

Country

United Kingdom