

## Important

This procurement was [cancelled](#) before the tender submission deadline.

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/037327-2025>

Tender

## Digital Transformation Consultant

Anchor Hanover Group

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037327

Procurement identifier (OCID): ocids-h6vhtk-055598 ([view related notices](#))

Published 4 July 2025, 10:25am

## Changes to notice

This notice has been edited. The [previous version](#) is still available.

The team have decided to run a Competitive Flexible Procedure instead of a Open Procedure therefore this notice will NOT BE AWARDED. A new Competitive Flexible UK4

notice will be issued 4th July 2025. The tender will go live 14th July 2025. Once registered on our eProcurement platform you will receive an automatic notification to let you know the tender is live and it is at this point where you will have access to the tender documentation.

## Scope

### Description

Core Responsibilities: Programme Leadership: - Lead the overall transformation programme for the initial 12 months. - Drive alignment and prioritisation across Data, Technology, and Change teams. - Maintain executive engagement and ensure regular, effective communication with the Executive Team and support reporting to Board. Enterprise Architecture Governance: - Provide architectural oversight and chair governance forums when required. Solution Implementation: - Work with Anchor's preferred Microsoft Dynamics 365 vendor. - Specific deliverables tbc but include compliance solution, CRM, case management - Lead the design and delivery of a property hierarchy and golden customer record with the data and business teams. Strategic Road mapping and Planning: - Coordinate development of ongoing technology delivery roadmap. - Develop and maintain an interdependency and resource plan. Required Skills and Experience • Extensive experience in leading large-scale, multi-year digital transformation programmes in regulated social housing and care environments • Proven delivery of Microsoft Dynamics 365-based CRM and compliance solutions integrated with existing housing management solutions • Deep knowledge and experience of housing and care technology solutions • Deep understanding of enterprise architecture governance, including leading appropriate governance forums • Strong programme planning and interdependency management across HR, finance, housing, and customer platforms • Demonstrated ability to operate independently at senior leadership level, engaging executives and resolving complex programme issues • Excellent stakeholder communication and leadership skills

### Total value (estimated)

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 December 2025 to 30 November 2026
- Possible extension to 30 November 2027
- 2 years

Description of possible extension:

1 year initial period with x1 12 month extension (optional. If mutually agreed)

### **Main procurement category**

Services

### **CPV classifications**

- 72222300 - Information technology services

### **Contract locations**

- UK - United Kingdom

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## **Participation**

## **Legal and financial capacity conditions of participation**

Full details are included in the invitation to Tender documentation

## **Technical ability conditions of participation**

Full details are included in the invitation to Tender documentation

## **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Enquiry deadline**

4 July 2025, 10:30am

### **Tender submission deadline**

4 July 2025, 10:30am

## **Submission address and any special instructions**

The tender documentation can be found here <https://anchor.my.salesforce-sites.com/?searchtype=Projects> Digital Transformation Consultant (C10168) Once registered on our eProcurement platform you will receive an automatic notification to let you know the tender is live (14th July 2025) and it is at this point where you will have

access to the tender documentation.

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

30 October 2025

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### **Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>
Award Criteria - Quality	Quality	Quality
Award Criteria - Price	Price	Price

### **Weighting description**

Full details of the Financial and Technical Evaluation criteria and scoring are included in the invitation to Tender document.

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### **Other information**

## **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

### **Justification for not publishing a preliminary market engagement notice**

Not required

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## **Contracting authority**

### **Anchor Hanover Group**

- Public Procurement Organisation Number: PYBH-1339-MTCJ

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Website: <https://www.anchor.org.uk/>

Region: UKE41 - Bradford

Organisation type: Public authority - sub-central government