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Tender

## **Drivers Services Platform Delivery Assurance Team**

Driver and Vehicle Standards Agency

F02: Contract notice

Notice identifier: 2024/S 000-037318

Procurement identifier (OCID): ocds-h6vhtk-04a646

Published 19 November 2024, 10:43am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Driver and Vehicle Standards Agency

Bristol

#### **Email**

[DSTCommercial@DVSA.gov.uk](mailto:DSTCommercial@DVSA.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/driver-and-vehicle-standards-agency>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://dft.app.jaggaer.com/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://dft.app.jaggaer.com/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

National or federal Agency/Office

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Drivers Services Platform Delivery Assurance Team

Reference number

K280022199

#### **II.1.2) Main CPV code**

- 72224200 - System quality assurance planning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Please note that this procurement exercise is to appoint a single supplier for the provision of Delivery Assurance Services. This procurement is not for the large-scale digital transformation work.

The DVSA is responsible for the delivery of practical driving and riding tests, regulation of car driving instructors, regulation of Compulsory Basic Training (CBT) and the Direct Access Scheme (DAS) for motorcyclists, and is the Competent Authority for Driver Certificates of Professional Competence (CPC) for professional lorry and bus drivers, along with other functions.

DVSA plan to transform its Driver Services, including the digital and IT capability used to provide this service, under the DSP Project.

Briefly, the new digital platform will enable:

Test booking, management, and intelligent scheduling.

Register of driver-trainers, motorcycle instructors, Approved Training bodies, including how to find them.

Recording of training and driver lookup.

Delegated Examiner test booking.

Most of these capabilities are currently provided by a group of applications collectively known as the Test and Registration System (TARS).

In line with GDS/CDDO guidance for digital transformation, the DSP Project will be an Agile Project. We expect to focus on test booking, management and intelligent scheduling as the first phase of value delivery.

The DSP Project will start in 2025 and a Delivery Assurance Team will be needed to work with the primary supplier for DSP. This team will provide objective assurance on the quality and suitability of work, across a range of DDaT disciplines, covering the end-to-end of the technology delivery.

The full tender pack is accessible through DfT's e-Sourcing Portal (Jaggaer):

Link to register to DfT's e-Sourcing Portal: <https://dft.app.jaggaer.com/web/login.html>

IMPORTANT: Suppliers will need to register to the Jaggaer platform to access the full tender pack (Bid Pack).

System (ITT) Reference: itt\_2400 - K280022199 - Driver Services Platform Delivery Assurance Team (Open Procedure)

### **II.1.5) Estimated total value**

Value excluding VAT: £5,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

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### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

**III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Suppliers must comply with the criteria stated within the procurement documents.

Suppliers will be required to complete a standard selection questionnaire.

Supplier will be required to evidence their ability to meet the following criteria:

Do you have experience, within the last 3 years, of large-scale digital service transformation? By large-scale we mean a service that deals with 100,000 daily active users, was comprised of multiple digital products or applications, required high availability, and was mission critical.

Do you, or your proposed sub-contractor for the Microsoft Dynamics roles, have the Microsoft Business Applications Solutions Partner Designation?

Do you (and any subcontractors you are proposing) have certification to ISO27001 from a UKAS certified body and Cyber Essentials Plus covering the whole scope of your proposed delivery?

Do you, or your proposed sub-contractor for the Microsoft Dynamics roles, have the Microsoft Business Applications Solutions Partner Designation?

It should be noted that this is not an exhaustive list of qualification criteria, please see the Bid Pack for full details.

### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **III.2) Conditions related to the contract**

### **III.2.2) Contract performance conditions**

Please see the Bid Pack for full details of the contract.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-032050](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

18 December 2024

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

19 December 2024



Local time

9:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Department for Transport

Great Minster House, 33 Horseferry Rd, London SW1P 4DR

London

SW1P4DR

Country

United Kingdom