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Tender

Drivers Services Platform Delivery Assurance Team

Driver and Vehicle Standards Agency

F02: Contract notice

Notice identifier: 2024/S 000-037318

Procurement identifier (OCID): ocds-h6vhtk-04a646

Published 19 November 2024, 10:43am

Section I: Contracting authority

I.1) Name and addresses

Driver and Vehicle Standards Agency

Bristol

Email

DSTCommercial@DVSA.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/driver-and-vehicle-standards-agency>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://dft.app.jaggaer.com/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://dft.app.jaggaer.com/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Drivers Services Platform Delivery Assurance Team

Reference number

K280022199

II.1.2) Main CPV code

- 72224200 - System quality assurance planning services

II.1.3) Type of contract

Services

II.1.4) Short description

Please note that this procurement exercise is to appoint a single supplier for the provision of Delivery Assurance Services. This procurement is not for the large-scale digital transformation work.

The DVSA is responsible for the delivery of practical driving and riding tests, regulation of car driving instructors, regulation of Compulsory Basic Training (CBT) and the Direct Access Scheme (DAS) for motorcyclists, and is the Competent Authority for Driver Certificates of Professional Competence (CPC) for professional lorry and bus drivers, along with other functions.

DVSA plan to transform its Driver Services, including the digital and IT capability used to provide this service, under the DSP Project.

Briefly, the new digital platform will enable:

Test booking, management, and intelligent scheduling.

Register of driver-trainers, motorcycle instructors, Approved Training bodies, including how to find them.

Recording of training and driver lookup.

Delegated Examiner test booking.

Most of these capabilities are currently provided by a group of applications collectively known as the Test and Registration System (TARS).

In line with GDS/CDDO guidance for digital transformation, the DSP Project will be an Agile Project. We expect to focus on test booking, management and intelligent scheduling as the first phase of value delivery.

The DSP Project will start in 2025 and a Delivery Assurance Team will be needed to work with the primary supplier for DSP. This team will provide objective assurance on the quality and suitability of work, across a range of DDaT disciplines, covering the end-to-end of the technology delivery.

The full tender pack is accessible through DfT's e- Sourcing Portal (Jaggaer):

Link to register to DfT's e-Sourcing Portal: <https://dft.app.jaggaer.com/web/login.html>

IMPORTANT: Suppliers will need to register to the Jaggaer platform to access the full tender pack (Bid Pack).

System (ITT) Reference: itt_2400 - K280022199 - Driver Services Platform Delivery Assurance Team (Open Procedure)

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.6) Estimated value

Value excluding VAT: £5,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Suppliers must comply with the criteria stated within the procurement documents.

Suppliers will be required to complete a standard selection questionnaire.

Supplier will be required to evidence their ability to meet the following criteria:

Do you have experience, within the last 3 years, of large-scale digital service transformation? By large-scale we mean a service that deals with 100,000 daily active users, was comprised of multiple digital products or applications, required high availability, and was mission critical.

Do you, or your proposed sub-contractor for the Microsoft Dynamics roles, have the Microsoft Business Applications Solutions Partner Designation?

Do you (and any subcontractors you are proposing) have certification to ISO27001 from a UKAS certified body and Cyber Essentials Plus covering the whole scope of your proposed delivery?

Do you, or your proposed sub-contractor for the Microsoft Dynamics roles, have the Microsoft Business Applications Solutions Partner Designation?

It should be noted that this is not an exhaustive list of qualification criteria, please see the Bid Pack for full details.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Please see the Bid Pack for full details of the contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-032050](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 December 2024

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

19 December 2024

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Department for Transport

Great Minster House, 33 Horseferry Rd, London SW1P 4DR

London

SW1P4DR

Country

United Kingdom