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Tender

ASC25086 Advocacy Services for Adults

Worcestershire County Council

NHS HEREFORDSHIRE AND WORCESTERSHIRE INTEGRATED CARE BOARD

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037297

Procurement identifier (OCID): ocds-h6vhtk-051344 ([view related notices](#))

Published 4 July 2025, 9:40am

Scope

Reference

ASC25086

Description

Worcestershire County Council (the Council) and the NHS Herefordshire and Worcestershire Integrated Care Board (the ICB) are jointly seeking a supplier to deliver a countywide advocacy service in Worcestershire.

This includes:

- Care Act Advocacy
- Complaints Advocacy for NHS and Adult Social Care
- Independent Mental Health Advocacy for all ages (IMHA)
- Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty

Safeguards (DOLS) and Relevant Person Representative (RPR)

- Continuing Health Care Advocacy

In accordance with the Procurement Act 2023, the Council has chosen to use a Competitive Flexible procedure for this above-threshold contract to ensure fair competition while maintaining proportionality.

This procedure will be conducted in three (3) stages:

Stage 1 - Conditions of Participation

Stage 2 - Quality and Price

Stage 3 - Presentations

Total value (estimated)

- £3,360,966 excluding VAT
- £4,033,159 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2026 to 31 January 2031
- Possible extension to 31 January 2033
- 7 years

Description of possible extension:

Option to extend for up to a further two years (on a one year, plus one year basis) subject to performance and the availability of funding.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKG12 - Worcestershire

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Submission type

Requests to participate

Deadline for requests to participate

18 July 2025, 4:00pm

Submission address and any special instructions

Please visit <https://www.in-tendhost.co.uk/worcestershire/aspx/Home> to access this opportunity. You will need to register for In Tend in order to apply for this opportunity.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 September 2025

Award criteria

Name	Type
Stage 1 - Conditions of Participation	Quality
Stage 2 - Quality	Quality
Stage 2 - Price	Price
Stage 3 - Presentations	Quality

Weighting description

Stage 1 - Conditions of Participation Assessment:

The Procurement Specific Questionnaire (PSQ) will be assessed during Stage 1. Suitability to meet the following requirements will be assessed on a pass/fail basis:

Core Supplier Information

Exclusions Information

Legal, Economic and Financial Viability

Technical and Professional Ability

Stage 2 - Quality and Price:

Stage 2 will commence by inviting Suppliers that have been successfully shortlisted at Stage 1 to submit their response to quality questions and price.

Stage 2 will assess:

Quality (60%), Social value (10%) and Price (30%)

Stage 2 will conclude with Suppliers being notified in writing of whether or not they have been successfully shortlisted to participate in Stage 3.

Stage 3 - Presentations:

Stage 3 will commence by inviting Suppliers that have been successfully shortlisted at Stage 2 to prepare and attend a presentation stage. This will be scored out of 100% against set criteria.

See ASC25086 Tender Guidance for further detail.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

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This procedure will be conducted in three (3) stages:

Stage 1 - Conditions of Participation

Stage 2 - Quality and Price

Stage 3 - Presentations

Please see ASC25086 Tender Guidance for further detail on the stages.

Reduced tendering period

Yes

Light touch contract - no minimum

Documents

Associated tender documents

<https://www.in-tendhost.co.uk/worcestershire/aspx/Home>

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Contracting authorities

Worcestershire County Council

- Public Procurement Organisation Number: PRPQ-4584-WLPQ

County Hall, Spetchley Road

Worcester

WR5 2NP

United Kingdom

Email: procurement@worcestershire.gov.uk

Website: <https://www.worcestershire.gov.uk>

Region: UKG12 - Worcestershire

Organisation type: Public authority - sub-central government

NHS HEREFORDSHIRE AND WORCESTERSHIRE INTEGRATED CARE BOARD

- NHS Organisation Data Service: QGH
- Public Procurement Organisation Number: PNMN-7243-RQRR

Kirkham House, John Comyn Drive, Perdiswell

Worcester

WR3 7NS

United Kingdom

Email: HWicb.contracts@nhs.net

Region: UKG12 - Worcestershire

Organisation type: Public authority - central government

Contact organisation

Contact Worcestershire County Council for any enquiries.