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Planning

North East Warm Homes (One Stop Shop)

North East Combined Authority

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037274

Procurement identifier (OCID): ocids-h6vhtk-054441 ([view related notices](#))

Published 4 July 2025, 8:28am

Scope

Reference

OPEN2025974

Description

The North East Combined Authority and its constituent local authorities seek to procure a provider to deliver a domestic retrofit one-stop-shop service across the region. This service will act as a central coordination hub, offering in-person, web, and telephone-based retrofit advice. It will deliver an end-to-end service for the able-to-pay market, while also working to develop partnerships and the local supply chain. The service will ensure inclusive access for all residents with a key focus on addressing fuel poverty, particularly within the private rented sector.

An Invitation to Tender for the NE Warm Homes will be launched Thursday 10th July and will be live for 30 days on the OPEN Tendering system.

The purpose of this online session is to provide a high level overview of the commissioning process, specification, timescales.

Link to Eventbrite:

<https://www.eventbrite.co.uk/e/warm-homes-north-east-one-stop-shop-provider-engagement-event-tickets-1446947311359?aff=oddtcreator>

Commercial tool

Establishes a dynamic market

Total value (estimated)

- £2,476,273 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 31 March 2027
- 1 year, 6 months

Main procurement category

Services

CPV classifications

- 71314300 - Energy-efficiency consultancy services

Contract locations

- UKC - North East (England)

Engagement

Engagement deadline

9 July 2025

Engagement process description

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Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

10 July 2025

Procedure

Special regime

Light touch

Contracting authority

North East Combined Authority

- Public Procurement Organisation Number: PJMR-6594-BRGH

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Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government