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Contract

Online Assessment tender

Coventry University

F03: Contract award notice

Notice identifier: 2023/S 000-037255

Procurement identifier (OCID): ocds-h6vhtk-031e1d

Published 19 December 2023, 11:24am

Section I: Contracting authority

I.1) Name and addresses

Coventry University

Priory Street

COVENTRY

CV15FB

Contact

Thomas Hasson

Email

ad7747@coventry.ac.uk

Country

United Kingdom

Region code

UKG33 - Coventry

Companies House

07781274

Internet address(es)

Main address

www.coventry.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Online Assessment tender

Reference number

PD-653-22

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The rise of "Digital" and the growing importance of student satisfaction to the overall performance of HE institutions creates an imperative for institutions to ensure that the processes, systems, and functions involved in formulating the student user experience and customer service delivery are future ready across Coventry University.

To maximise this opportunity, Coventry University is taking a holistic view of the student journey, from application through to alumni. As we enhance and optimise the end-to-end student journey through the Student Engagement Programme (SEP), we need to ensure that the equivalent learning experience enables all our teaching & learning platforms to work collectively in the form of a distinctive Coventry University EdTech ecosystem. Therefore, this approach enables us to reimagine the entire student experience through a new, forward-looking programme, bringing new platforms and partnerships which places student engagement and attainment at the centre of this work.

Coventry is a global university with offices in China, Kenya, Nigeria, and Pakistan it has world leading research and academic partners on every continent, with students gaining life changing experiences all over the world.

This document outlines the tender requirements identified for a Coventry University-wide Online Assessment platform, offering a digitally enabled, student-centred and accessible curriculum.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £376,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

offers were made.

Contract summary

Industry

Software package and information systems - 48000000

Location of contract

West Midlands

Value of contract

£250,000

Procurement reference

PD-653-22

Published date

4 March 2022

Closing date

8 April 2022

Closing time

12pm

Contract start date

11 July 2022

Contract end date

10 July 2025

Contract type

Supply contract

Procedure type

Open procedure (above threshold)

What is an open procedure (above threshold)?

Contract is suitable for SMEs?

Yes

Contract is suitable for VCSEs?

No

Description

Coventry University Higher Education Corporation Group (referred to hereafter as Coventry University) has achieved great success in recent times, with rapid rises in league table position and student satisfaction, as well as strong growth in student numbers. However, as outlined in the Group's 2030 vision (Appendix G), there is a need to be adequately prepared for further change and upcoming challenges in the HE sectors.

Operating within the competitive higher and further education markets means that Coventry University must invest in, and rethink, its digital experience to meet the expectations of both the current and future student needs. The role of technology, and the way it is used, at universities and colleges is increasingly seen as a strategic differentiator.

The rise of "Digital" and the growing importance of student satisfaction to the overall performance of HE institutions creates an imperative for institutions to ensure that the processes, systems, and functions involved in formulating the student user experience and customer service delivery are future ready across Coventry University.

To maximise this opportunity, Coventry University is taking a holistic view of the student journey, from application through to alumni. As we enhance and optimise the end-to-end student journey through the Student Engagement Programme (SEP), we need to ensure that the equivalent learning experience enables all our teaching & learning platforms to work collectively in the form of a distinctive Coventry University EdTech ecosystem. Therefore, this approach enables us to reimagine the entire student experience through a new, forward-looking programme, bringing new platforms and partnerships which places student engagement and attainment at the centre of this work.

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Suppliers can view the more information on In-Tend website: <https://in-tendhost.co.uk/coventryuniversity.aspx/Home>

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-006020](#)

Section V. Award of contract

Contract No

PD-653-22

Title

Online Assessment tender

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 September 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

INSPERA AS

Oslo

Country

Norway

NUTS code

- NO - Norway

Companies House

998156963

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £376,000

Total value of the contract/lot: £376,000

Section VI. Complementary information

VI.3) Additional information

Initial contract period is 3 years with a 1+1 optional extension. £376,000,00 contract value reflects 5 year contract period.

VI.4) Procedures for review

VI.4.1) Review body

Coventry University

Coventry

Country

United Kingdom