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Planning

## **Managed IT Services**

North London Waste Authority

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-037244

Procurement identifier (OCID): ocds-h6vhtk-04b772

Published 18 November 2024, 4:14pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North London Waste Authority

Unit 1b Berol House, 25 Ashley Road

London

N17 9LJ

#### **Email**

[generalprocurement@nlwa.gov.uk](mailto:generalprocurement@nlwa.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI43 - Haringey and Islington

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.nlwa.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/nlwa/>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Environment

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Managed IT Services

Reference number

DIGI00000056

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NLWA is considering whether to procure supplier(s) of managed IT services in the 2025/26 financial year.

We would welcome responses to this request for information (RFI) to allow us to build an understanding of current services available in the marketplace.

Our requirements range across:

- hardware and peripherals
- mobile phones
- networking
- software and services
- security
- support
- migration and onboarding.

Further information on our requirements is available in the RFI document, which you can

download on our e-procurement portal, In-tend.

No contract will be awarded in response to this RFI process. Responding to this RFI is not a prerequisite for participation, and will not give respondents any advantage, in a future procurement. You can request to be notified when any further RFI or tendering opportunity for this project is published.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI43 - Haringey and Islington

Main site or place of performance

Unit 1b Berol House, 25 Ashley Road, Tottenham Hale, London N17 9LJ

#### **II.2.4) Description of the procurement**

NLWA currently receives information technology (IT) services provided by one of the seven north London borough councils, using the council's in-house digital services team and their contracts with suppliers, but we are considering whether to procure our own supplier(s) of managed IT services in the 2025/26 financial year.

We would welcome responses to inform our thinking prior to any potential procurement exercise by gaining feedback on:

- the availability of solutions that may meet our requirements
- how the scope of any future procurement may be packaged as a single contract or divided into multiple contracts
- indicative costs
- indicative timescales for migration
- any risks we should be considering.

Our requirements range across:

- hardware and peripherals
- mobile phones
- networking
- software and services
- security
- support
- migration and onboarding.

Further information on our requirements is available in the RFI document, which you can download on our e-procurement portal, In-tend. Responses must be submitted no later than 17:00 (GMT) on 13 December 2024.

Should you choose to respond to this RFI, NLWA will take on board your response and all other responses when shaping any future procurement for this project. No contract will be awarded in response to this RFI process.

Responding to this RFI is not a prerequisite for participation, and will not give respondents any advantage, in a future procurement. You can request to be notified when any further RFI or tendering opportunity for this project is published and we will use reasonable endeavours to contact you.

### **II.3) Estimated date of publication of contract notice**

1 July 2025

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes