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Planning

Carers Support Service

London Borough of Barking and Dagenham

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037230

Procurement identifier (OCID): ocids-h6vhtk-055894

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Scope

Description

The Council has a duty under the Care Act 2014 and the Health and Care Act 2022 to provide a service to support carers in their caring role. The service will include but is not limited to information, advice and guidance, training, income maximisation and innovation projects. The service is at the heart of our ambition to help carers thrive in their caring role and beyond.

Total value (estimated)

- £800,000 excluding VAT
- £960,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2026 to 31 January 2031
- Possible extension to 31 January 2033
- 7 years

Main procurement category

Services

CPV classifications

- 85310000 - Social work services

Contract locations

- UKI52 - Barking & Dagenham and Havering

Engagement

Engagement deadline

17 July 2025

Engagement process description

The London Borough of Barking and Dagenham in partnership with the Integrated Care Board would like to inform you of a potential opportunity for the upcoming tender for the Carers Support Service. The Provider Engagement is an opportunity for potential providers to gain insight and provide feedback into the commissioning intentions, service

model, and procurement process for the new Carers Service.

Event Details

Date: Thursday 17 July 2025

Time: 10am -11am

Location: Microsoft Teams

Hosted by: London Borough of Barking and Dagenham

Aims

Outline the vision and objectives for the future Carers Service

Present the proposed service key features and key outcomes

Gather feedback from providers to help shape the final service specification

Explain the procurement timeline and process

Who should attend

Current and prospective providers of carers support services

Voluntary and community sector organisations

Health and social care partners with an interest in supporting unpaid carers

Registration

Please confirm your attendance by 15 July 2025 by e-mailing Arabjan.iqbal@lbbd.gov.uk

We strongly encourage attendance from all interested providers to ensure a shared understanding of the service expectations and to foster a collaborative approach to supporting carers in our community.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

London Borough of Barking and Dagenham

- Public Procurement Organisation Number: PPYP-9821-RZGJ

Town Hall

Barking

IG11 7LU

United Kingdom

Contact name: Arabjan Iqbal

Email: Arabjan.Iqbal@lbbd.gov.uk

Website: <http://www.lbbd.gov.uk>

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government