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Tender

Transportation and Travel Services for Health (SBS10513)

N H S Shared Business Services

F02: Contract notice

Notice identifier: 2024/S 000-037206

Procurement identifier (OCID): ocds-h6vhtk-0452d3

Published 18 November 2024, 2:08pm

Section I: Contracting authority

I.1) Name and addresses

N H S Shared Business Services

Three Cherry Tree Lane

Hemel Hempstead

HP2 7AH

Email

nsbs.categorymanagementsourcing@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

05280446

Internet address(es)

Main address

<https://www.sbs.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://discovery.ariba.com/rfx/21236835>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://discovery.ariba.com/rfx/21236835>

I.4) Type of the contracting authority

Other type

Public Sector Framework Provider <https://www.sbs.nhs.uk/nhs-sbs-about-us>

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Transportation and Travel Services for Health (SBS10513)

Reference number

SBS10513

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Shared Business Services act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS Shared Business Services Limited (NHS SBS) intends to put in place a Framework Agreement for the provision of Transportation and Travel Services for Health and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations. Approved Organisations are NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) or any combined authority, integrated care board, local authority, NHS England, NHS foundation trust, NHS trust or any other body listed as a "relevant authority" in the National Health Service Act 2006, which the Authority authorises to use the resulting Framework.

Our Approved Organisation list can be found on:

<https://www.sbs.nhs.uk/services/framework-agreements-categories/>

The Framework/DPS will be structured using the following Lots;

Lot 1 - High Dependency Transport

Lot 2 - Specialist Vehicle Transport containing:

Lot 2a - Bariatric Transport

Lot 2b - Secure Mental Health Transport

Lot 2c - Paediatric and Neonatal Transport

Lot 2d - Palliative and End of Life Transport

Lot 2e - Sitting and Wheelchair Transport

Lot 2f - Stretcher Vehicle Transport

Lot 3 - Non-Emergency Patient Transport Managed Service

Lot 4 - Transportation Marketplace

We are committed to working with suppliers who are dedicated to Sustainability and Social Value and there will be a significant weighting on these elements in the tender.

II.1.5) Estimated total value

Value excluding VAT: £1,500,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

High Dependency Transport

Lot No

1

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

High dependency transport is defined as the transportation of critically unwell patients who require a higher-level of medical care and monitoring throughout the journey. Providers awarded onto this lot must deliver High Dependency transportation for higher acuity/critically unwell patients requiring the skillset of a registered paramedic or Institute of Health and Care Development (IHDC), First Response Emergency Care (FREC 5) or Associate Ambulance Practitioners (AAP) qualified Technician.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 optional 12-month extension opportunities.

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

II.2) Description

II.2.1) Title

Bariatric Transport

Lot No

2a

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Bariatric Transport refers to the short or long-distance transportation of bariatric patients. A bariatric patient (larger person) can be defined as anyone regardless of age, who has limitations in health and social care due to their weight, physical size, shape, width, health, mobility. Bariatric transportation providers are typically required to have two ambulance care assistants, who must be certified in first aid through an Accredited Ambulance Care Assistant Course, with a regulated body.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 optional 12-month extension opportunities,

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

II.2) Description

II.2.1) Title

Secure Mental Health Transport

Lot No

2b

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Secure Mental Health transport relates to safe transportation of mental health patients. It is anticipated that patients may present with complex presentations i.e. physically violent, aggressive, and detained under a section of the Mental Health Act.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 optional 12-month extension opportunities

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

II.2) Description

II.2.1) Title

Paediatric and Neonatal Transport

Lot No

2c

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Paediatric and Neonatal transport is defined as the specialised transportation of critically unwell children and infants. It is foreseen that this service will include:

- Out of hospital care
- Emergency retrievals
- Planned transfers/repatriation

Bidders are typically required to have two ambulance care assistants, who must be certified in first aid through an Accredited Ambulance Care Assistant Course. Blue lights may be required due to the nature of referrals.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 optional 12-month extension opportunities

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

II.2) Description

II.2.1) Title

Palliative and End of Life Transport

Lot No

2d

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Palliative and End of Life transport refers to the specialised transport of patients who are nearing the end of their life or require palliative care during transport.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 optional 12-month extension opportunities

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

II.2) Description

II.2.1) Title

Sitting and Wheelchair Transport

Lot No

2e

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Sitting and Wheelchair Accessible Ambulances are designed for patients who can sit upright or use a wheelchair. This service is required to have one or two members of staff.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 optional 12-month extension opportunities

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

II.2) Description

II.2.1) Title

Stretcher Vehicle Transport

Lot No

2f

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Stretcher Vehicle Transport is designed for patients who are unable to sit up or require lying down during Transport. Generally, it is required to have two ambulance care assistants, who must be certified in first aid through an Accredited Ambulance Care Assistant Course, with a regulated body.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 optional 12-month extension opportunities

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply

to this award.

II.2) Description

II.2.1) Title

Non-Emergency Patient Transport Managed Service

Lot No

3

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Providers awarded onto this lot must have the ability to cover and manage all the scope of Lots 1 and 2:

- High Dependency Transport
- Bariatric Transport
- Secure Mental Health Transport
- Paediatric and Neonatal Transport
- Palliative and End of Life Transport
- Sitting and Wheelchair Accessible Transport
- Stretcher Vehicle Transport

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to

these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 optional 12-month extension opportunities

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

II.2) Description

II.2.1) Title

Transportation Marketplace

Lot No

4

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Providers awarded onto this lot must provide an online cloud-based platform for Contracting Authorities to book and manage their transportation services, including but not limited to Patient Transport Services (as per Lots 1-3).

The awarded provider must have a supply chain of transportation providers that can fulfil the above requirements.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 optional 12-month extension opportunities,

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Lots 1, 2 and 3:

- CQC Accreditation
- Data Security and Protection Toolkit Self-Assessment
- Enhanced DBS Checks
- Health or Care Professionals Council (HCPC) registered Paramedics (where applicable)
- Institute of Health and Care Development (IHCD) Ambulance Technicians (where applicable)

Lot 4:

- Cyber Essentials Plus

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-012422](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 January 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 180 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

10 January 2025

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The value provided in 2.6 is only an estimate based upon market value. NHS SBS cannot guarantee to successful Suppliers any business through this Framework Agreement. Spend and volumes may vary throughout the life of the Framework Agreement from the anticipated levels given in this notice.

VI.4) Procedures for review

VI.4.1) Review body

Independent Patient Choice and Procurement Panel

London

Country

United Kingdom