

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/037206-2024>

Tender

## **Transportation and Travel Services for Health (SBS10513)**

N H S Shared Business Services

F02: Contract notice

Notice identifier: 2024/S 000-037206

Procurement identifier (OCID): ocds-h6vhtk-0452d3

Published 18 November 2024, 2:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

N H S Shared Business Services

Three Cherry Tree Lane

Hemel Hempstead

HP2 7AH

#### **Email**

[nsbs.categorymanagementsourcing@nhs.net](mailto:nsbs.categorymanagementsourcing@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Companies House**

05280446

**Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://discovery.ariba.com/rfx/21236835>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://discovery.ariba.com/rfx/21236835>

**I.4) Type of the contracting authority**

Other type

Public Sector Framework Provider <https://www.sbs.nhs.uk/nhs-sbs-about-us>

**I.5) Main activity**

Health

---

## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Transportation and Travel Services for Health (SBS10513)

Reference number

SBS10513

#### II.1.2) Main CPV code

- 85143000 - Ambulance services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

NHS Shared Business Services act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS Shared Business Services Limited (NHS SBS) intends to put in place a Framework Agreement for the provision of Transportation and Travel Services for Health and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations. Approved Organisations are NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) or any combined authority, integrated care board, local authority, NHS England, NHS foundation trust, NHS trust or any other body listed as a "relevant authority" in the National Health Service Act 2006, which the Authority authorises to use the resulting Framework.

Our Approved Organisation list can be found on:

<https://www.sbs.nhs.uk/services/framework-agreements-categories/>

The Framework/DPS will be structured using the following Lots;

Lot 1 - High Dependency Transport

Lot 2 - Specialist Vehicle Transport containing:

Lot 2a - Bariatric Transport

Lot 2b - Secure Mental Health Transport

Lot 2c - Paediatric and Neonatal Transport

Lot 2d - Palliative and End of Life Transport

Lot 2e - Sitting and Wheelchair Transport

Lot 2f - Stretcher Vehicle Transport

Lot 3 - Non-Emergency Patient Transport Managed Service

Lot 4 - Transportation Marketplace

We are committed to working with suppliers who are dedicated to Sustainability and Social Value and there will be a significant weighting on these elements in the tender.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,500,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

High Dependency Transport

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

High dependency transport is defined as the transportation of critically unwell patients who require a higher-level of medical care and monitoring throughout the journey. Providers awarded onto this lot must deliver High Dependency transportation for higher acuity/critically unwell patients requiring the skillset of a registered paramedic or Institute of Health and Care Development (IHDC), First Response Emergency Care (FREC 5) or Associate Ambulance Practitioners (AAP) qualified Technician.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

2 optional 12-month extension opportunities.

### **II.2.14) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

## **II.2) Description**

### **II.2.1) Title**

Bariatric Transport

Lot No

2a

### **II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Bariatric Transport refers to the short or long-distance transportation of bariatric patients. A bariatric patient (larger person) can be defined as anyone regardless of age, who has limitations in health and social care due to their weight, physical size, shape, width, health, mobility. Bariatric transportation providers are typically required to have two ambulance care assistants, who must be certified in first aid through an Accredited Ambulance Care Assistant Course, with a regulated body.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

2 optional 12-month extension opportunities,

#### **II.2.14) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

## **II.2) Description**

### **II.2.1) Title**

Secure Mental Health Transport

Lot No

2b

### **II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Secure Mental Health transport relates to safe transportation of mental health patients. It is anticipated that patients may present with complex presentations i.e. physically violent, aggressive, and detained under a section of the Mental Health Act.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months



24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

2 optional 12-month extension opportunities

#### **II.2.14) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

### **II.2) Description**

#### **II.2.1) Title**

Paediatric and Neonatal Transport

Lot No

2c

#### **II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Paediatric and Neonatal transport is defined as the specialised transportation of critically unwell children and infants. It is foreseen that this service will include:

- Out of hospital care
- Emergency retrievals
- Planned transfers/repatriation

Bidders are typically required to have two ambulance care assistants, who must be certified in first aid through an Accredited Ambulance Care Assistant Course. Blue lights may be required due to the nature of referrals.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

2 optional 12-month extension opportunities

### **II.2.14) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

## **II.2) Description**

### **II.2.1) Title**

Palliative and End of Life Transport

Lot No

2d

### **II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Palliative and End of Life transport refers to the specialised transport of patients who are nearing the end of their life or require palliative care during transport.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

2 optional 12-month extension opportunities

#### **II.2.14) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

## **II.2) Description**

### **II.2.1) Title**

Sitting and Wheelchair Transport

Lot No

2e

### **II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Sitting and Wheelchair Accessible Ambulances are designed for patients who can sit upright or use a wheelchair. This service is required to have one or two members of staff.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

2 optional 12-month extension opportunities

### **II.2.14) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

## **II.2) Description**

### **II.2.1) Title**

Stretcher Vehicle Transport

Lot No

2f

### **II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Stretcher Vehicle Transport is designed for patients who are unable to sit up or require lying down during Transport. Generally, it is required to have two ambulance care assistants, who must be certified in first aid through an Accredited Ambulance Care Assistant Course, with a regulated body.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

2 optional 12-month extension opportunities

#### **II.2.14) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply

to this award.

## **II.2) Description**

### **II.2.1) Title**

Non-Emergency Patient Transport Managed Service

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Providers awarded onto this lot must have the ability to cover and manage all the scope of Lots 1 and 2:

- High Dependency Transport
- Bariatric Transport
- Secure Mental Health Transport
- Paediatric and Neonatal Transport
- Palliative and End of Life Transport
- Sitting and Wheelchair Accessible Transport
- Stretcher Vehicle Transport

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to



these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

2 optional 12-month extension opportunities

#### **II.2.14) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

## **II.2) Description**

### **II.2.1) Title**

## Transportation Marketplace

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Providers awarded onto this lot must provide an online cloud-based platform for Contracting Authorities to book and manage their transportation services, including but not limited to Patient Transport Services (as per Lots 1-3).

The awarded provider must have a supply chain of transportation providers that can fulfil the above requirements.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

Where the Bidder does not score a minimum of 60% in total (AQ and Price combined) the Authority shall exclude the submission from being appointed to the framework.

Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

2 optional 12-month extension opportunities,

**II.2.14) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Lots 1, 2 and 3:

- CQC Accreditation
- Data Security and Protection Toolkit Self-Assessment
- Enhanced DBS Checks
- Health or Care Professionals Council (HCPC) registered Paramedics (where applicable)
- Institute of Health and Care Development (IHCD) Ambulance Technicians (where applicable)

Lot 4:

- Cyber Essentials Plus

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-012422](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 January 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 180 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

10 January 2025

Local time

1:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The value provided in 2.6 is only an estimate based upon market value. NHS SBS cannot guarantee to successful Suppliers any business through this Framework Agreement. Spend and volumes may vary throughout the life of the Framework Agreement from the anticipated levels given in this notice.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Independent Patient Choice and Procurement Panel

London

Country

United Kingdom