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Planning

Supported Living Service for Adults with Mental Health Needs

Wrexham County Borough Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037201

Procurement identifier (OCID): ocds-h6vhtk-055880 ([view related notices](#))

Published 3 July 2025, 3:44pm

Scope

Reference

Proc-25-51

Description

Preliminary Market Engagement: Supported Living Service for Adults with Mental Health Needs - New Build 4 x 1-Bed Apartments / & 4 person shared 24hr S/L unit in Wrexham

About the service

Wrexham County Borough Council is seeking Expressions of Interest from suitably experienced, qualified and registered providers interest in working with Wrexham County Borough Council to deliver a supported living service for adults with mental health needs in a new build supported housing scheme.

The new build is expected to be completed Q1 25/26 and will comprise of four one-bedroom apartments & a 4 person shared unit, designed to promote independence.

The scheme will support up to eight citizens who have been assessed as requiring Supported Living arrangements with on-site staff presence to enable safe and sustainable tenancies.

This development is part of Wrexham's strategic approach to improving housing-related support services under the Housing Support Programme Strategy 2022-2026.

Who's commissioning the service?

This service will be commissioned by Wrexham County Borough Council

What commissioners are asking for?

We require providers to deliver a staffed Supported Living service at the scheme with the following key requirements:

Direct support staffing:

- 210hrs per week of direct support, including 7 sleep-in shifts

Senior support staffing:

- 37hrs per week to oversee the service, lead the staff team, and ensure quality and compliance.

The successful provider must be able to:

- Deliver recovery-focused, person-centred support in line with the principles of the Social Services and Well-being (Wales) Act 2014.
- Enable Citizens to develop and maintain daily living skills, manage their occupational contract (tenancy) and achieve personal goals.
- Work collaboratively with mental health services, housing providers, and other community resources.
- Provide robust risk management, safeguarding and crisis intervention approaches.
- Ensure that staff are trained and skilled in supporting adults with mental health needs.
- Maintain CIW registration as appropriate.

Further details of the property and intended service users are provided in the scheme brief and anonymised pen pictures to assist potential providers in understanding the

needs of the citizens and the nature of the accommodation.

Key points to consider when deciding if you can provide this service

- Do you have a proven track record of delivering mental health supported living services
- Are you appropriately registered with CIW
- Can you recruit and maintain a skilled, competent workforce to meet the specified staffing levels
- Can you mobilise and commence service delivery within the required timescales

Next steps

Please email Procurement@wrexham.gov.uk and request a copy of the scheme brief and anonymised pen pictures.

Providers wishing to express an interest are invited to submit an EOI to Procurement@wrexham.gov.uk (quoting Proc-25-51 as the subject) outlining the following, on no more than 2 A4 sides:

- Organisational background and relevant experience
- Summary of your approach to delivering supported living services for individuals with mental health needs.
- Capacity to meet the specified staffing requirements

Providers are strongly encouraged to review the scheme brief and anonymised pen pictures to fully understand the service specification, citizen profiles, and expected support requirements.

Based on the level of interest received, a full Competitive Tender Procedure will be undertaken in line with procurement procedures. Providers who respond to this EOI will be notified when the tender is published.

Submission deadline 25.07.2025 at midday.

Total value (estimated)

- £817,914 excluding VAT
- £981,497 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2027
- Possible extension to 31 December 2029
- 4 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKL23 - Flintshire and Wrexham

Engagement

Engagement deadline

25 July 2025

Engagement process description

Pre Market Engagement

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

22 September 2025

Procedure

Special regime

Light touch

Contracting authority

Wrexham County Borough Council

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

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Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales