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Contract

Consultation & Engagement System

Durham County Council

F03: Contract award notice

Notice identifier: 2024/S 000-037198

Procurement identifier (OCID): ocids-h6vhtk-045920

Published 18 November 2024, 1:32pm

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UL

Contact

Mackenzie Heath

Email

mackenzie.heath@durham.gov.uk

Telephone

+44 3000264859

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Consultation & Engagement System

Reference number

DN723681

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Contract for the Provision of a Consultation & Engagement System to be used by the Council's Consultations Team and the Planning and Policy Teams across the Council. This system will replace the current 'work-around' solution currently in place.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £155,600

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Contract for the Provision of a Consultation & Engagement System to be used by the Council's Consultations Team and the Planning and Policy Teams across the Council. This system will replace the current 'work-around' solution currently in place.

II.2.5) Award criteria

Quality criterion - Name: Project Implementation Plan / Weighting: 15

Quality criterion - Name: Data Migration and Validation / Weighting: 5

Quality criterion - Name: Hosting Security Compliance / Weighting: 5

Quality criterion - Name: Desirable Requirements / Weighting: 5

Quality criterion - Name: System Demonstration / Weighting: 40

Price - Weighting: 30

II.2.11) Information about options

Options: No

Section IV. Procedure
IV.1) Description**IV.1.1) Type of procedure**

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information**IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-015147](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 August 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Go Vocal

Public Hall, 1 Horse Guards Avenue

London

SW1A 2HU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

15330824

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £155,600

Total value of the contract/lot: £155,600

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Durham County Council

County Hall

Durham

DH1 5UL

Country

United Kingdom