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Tender

## **Custody Healthcare Telephone Support (Lot 1) & Medication Storage Audit (Lot 2)**

7 Force Commercial Services

F02: Contract notice

Notice identifier: 2024/S 000-037194

Procurement identifier (OCID): ocds-h6vhtk-04b750

Published 18 November 2024, 1:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

7 Force Commercial Services

Suffolk Constabulary

Martlesham Heath

IP5 3QS

#### **Contact**

Anamaria Gray

#### **Email**

[anamaria.gray@norfolk.police.uk](mailto:anamaria.gray@norfolk.police.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH1 - East Anglia

**Internet address(es)**

Main address

<https://7force.force.com>

Buyer's address

<https://7force.force.com>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://7force.force.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://7force.force.com>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Custody Healthcare Telephone Support (Lot 1) & Medication Storage Audit (Lot 2)

Reference number

7F-2024-C007

#### **II.1.2) Main CPV code**

- 71317200 - Health and safety services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Police and Crime Commissioner for Kent are seeking suppliers for the provision of Custody Healthcare Telephone Support, including issue of medication and dispense of medicines (Lot 1) and Medication Storage Audit (Lot 2)

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,680,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Custody Healthcare Telephone Support

Lot No

Lot 1

## **II.2.2) Additional CPV code(s)**

- 75122000 - Administrative healthcare services

## **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

The Police and Crime Commissioner for Kent, Sutton Road, Maidstone, ME15 9BZ

## **II.2.4) Description of the procurement**

Lot 1-Custody Healthcare Telephone Support Services, including the issue of prescriptions and facilitate dispense/collection of medication: the service model must offer a comprehensive range of telephone support and advice, to Custody Officers, Police Officers and in-house Healthcare Practitioners.

Services are required to start from 1st April 2025, and the contract will be for an initial period of 2 years with 2 x 12 month option to extend. The maximum budget available is £530,000p.a.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £2,120,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2029

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Medication Storage Audit

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 33140000 - Medical consumables

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

The Police and Crime Commissioner for Kent, Sutton Road, Maidstone, ME15 9BZ

### **II.2.4) Description of the procurement**

Lot 2 - Medication Storage Audit, the service must provide medicine management advice and support via a Lead Pharmacist to Kent Custody in-house staff, and medication audits carried out twice yearly as a minimum. Services are required to start from 1st April 2025, and the contract will be for an initial period of 2 years with 2 x 12 month options to extend. The maximum budget available is £140,000 p. a

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £560,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2029

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.2) Conditions related to the contract**

##### **III.2.2) Contract performance conditions**

The contract will have Key Performance Indicators, which will be monitored via contract management meetings and agreed with the winning bidder during the moderation period.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 December 2024

Local time

4:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31 March 2025

#### **IV.2.7) Conditions for opening of tenders**

Date

18 November 2024

Local time

2:00pm

Place

Via the 7 Force e tendering portal

<https://7force.force.com>

Information about authorised persons and opening procedure

The opening procedure will be conducted in accordance with the 7 Force e e tendering portal protocol

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

#### **VI.4.2) Body responsible for mediation procedures**

BiP Solutions

Medius 60, Pacific Way

Glasgow

G51 1DZ

Country

United Kingdom

Internet address

<https://www.bipsolutions.com/>