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Tender

## **Mental Health Recovery Service for Adults with Complex Mental Health Needs**

East Lothian Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-037182

Procurement identifier (OCID): ocds-h6vhtk-040c5c

Published 18 December 2023, 4:44pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East Lothian Council

John Muir House

Haddington, East Lothian

EH41 3HA

#### **Email**

[procurement@eastlothian.gov.uk](mailto:procurement@eastlothian.gov.uk)

#### **Telephone**

+44 1620827827

#### **Country**

United Kingdom

**NUTS code**

UKM73 - East Lothian and Midlothian

**Internet address(es)**

Main address

<http://www.eastlothian.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00181](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00181)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Mental Health Recovery Service for Adults with Complex Mental Health Needs

Reference number

ELC-23-0194

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

East Lothian Council, on behalf of East Lothian Health and Social Care Partnership, has a requirement for a suitably experienced and qualified provider to provide a Mental Health Recovery Service in East Lothian for Adults with Complex Mental Health Needs whose symptoms are causing disruption to functional skills. The service is based on Grade 4 of the Wayfinder model providing graded support in accommodation (in a building provided by East Lothian Council) on a 24 hour basis 7 days a week, 365 days a year. The duration of the Service provision for individual Supported Persons is dependent on individual needs and achievement of personal outcomes. The service must be seen as a stepping stone to a longer term homely environment proportionate to need.

The principles for service delivery are:

- Enabling human rights, capabilities and independence
- Preventative and anticipatory
- Based on building relationships, both with individuals and within their community
- Delivered collaboratively
- Flexibility of service provision, responsive to how people feel on the day
- Outcome focussed and personalised

-Involvement of people in service development

-Promoting the principles of Self-Directed Support which are Collaboration, Dignity, Informed Choice, Involvement, Participation

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services
- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKM73 - East Lothian and Midlothian

Main site or place of performance

East Lothian

### **II.2.4) Description of the procurement**

The objectives of the service are:

- To enable Supported Persons to return to a meaningful life within the least restrictive environment possible by developing and strengthening coping strategies and support networks, and achieving personal outcomes.
- To prevent unnecessary hospital admission or involvement with statutory services.

This will be achieved using:

- Graded Support: Providing an environment which “fits” the Supported Persons’ needs including consideration to physical environment, appropriate staffing levels, and ensuring flexibility in line with Supported Persons’ needs.
- Person Centred Choice: Increasing Supported Persons’ opportunities to make choices and to continue to develop sustainable coping strategies by strengthening support networks and developing relationships.

- Meaningful Days: To facilitate Supported Persons to establish community living skills by identifying meaningful routines, interests, activities and roles.

The ELHSCP ambition across all our mental health services, regardless of the level of need, is that people are able to access the right help, at the right time, first time.

The contract is for a 3 year duration with the option for the Council to extend on 2 occasions by 2 years.

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

84

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Tenderers must be able to provide evidence of experience, capability and capacity of delivering the services outlined in this contract notice, including evidence of delivering similar services for people with complex mental health needs. Care Inspectorate (or equivalent) inspection information will be used to give the Council assurance of the tenderer's ability to deliver the services at a standard of Care Inspectorate grade 4 or above. Insurance cover, financial standing information, climate change plan and quality systems evidence will also be required. Full details of the criteria are included in the tender documents.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Staff performing the services will require to have the relevant disclosure checks with the PVG scheme. Management and staff providing the services are registered with the relevant professional body and qualified to the required SSSC practice standards.

The Service Provider must be registered with the Care Inspectorate with relevant registration for the delivery of the services.

The successful bidder must maintain registration with the Care Inspectorate throughout the duration of the contract.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at: [www.gov.scot/policies/public-sector-procurement](http://www.gov.scot/policies/public-sector-procurement)

#### **IV.1.11) Main features of the award procedure**

The award procedure will include the evaluation of price and quality criteria, including method statements for the delivery of the service and assessments of business resilience and GDPR compliance.

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-030477](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 January 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 25559.  
For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

As part of the Council's wider duties towards its citizens, the Council wishes to engage with suppliers, providers and contractors to deliver benefits, through work experience opportunities, training opportunities or links with schools. Further information is included in the tender documents

(SC Ref:749589)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom