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Tender

Mental Health Recovery Service for Adults with Complex Mental Health Needs

East Lothian Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-037182

Procurement identifier (OCID): ocds-h6vhtk-040c5c

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Section I: Contracting authority

I.1) Name and addresses

East Lothian Council

John Muir House

Haddington, East Lothian

EH41 3HA

Email

procurement@eastlothian.gov.uk

Telephone

+44 1620827827

Country

United Kingdom

NUTS code

UKM73 - East Lothian and Midlothian

Internet address(es)

Main address

http://www.eastlothian.gov.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA0018 1

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.publictendersscotland.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mental Health Recovery Service for Adults with Complex Mental Health Needs

Reference number

ELC-23-0194

II.1.2) Main CPV code

85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

East Lothian Council, on behalf of East Lothian Health and Social Care Partnership, has a requirement for a suitably experienced and qualified provider to provide a Mental Health Recovery Service in East Lothian for Adults with Complex Mental Health Needs whose symptoms are causing disruption to functional skills. The service is based on Grade 4 of the Wayfinder model providing graded support in accommodation (in a building provided by East Lothian Council) on a 24 hour basis 7 days a week, 365 days a year. The duration of the Service provision for individual Supported Persons is dependent on individual needs and achievement of personal outcomes. The service must be seen as a stepping stone to a longer term homely environment proportionate to need.

The principles for service delivery are:

- -Enabling human rights, capabilities and independence
- -Preventative and anticipatory
- -Based on building relationships, both with individuals and within their community
- -Delivered collaboratively
- -Flexibility of service provision, responsive to how people feel on the day
- -Outcome focussed and personalised

- -Involvement of people in service development
- -Promoting the principles of Self-Directed Support which are Collaboration, Dignity, Informed Choice, Involvement, Participation

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 Social work and related services
- 85000000 Health and social work services

II.2.3) Place of performance

NUTS codes

• UKM73 - East Lothian and Midlothian

Main site or place of performance

East Lothian

II.2.4) Description of the procurement

The objectives of the service are:

- To enable Supported Persons to return to a meaningful life within the least restrictive environment possible by developing and strengthening coping strategies and support networks, and achieving personal outcomes.
- To prevent unnecessary hospital admission or involvement with statutory services.

This will be achieved using:

- Graded Support: Providing an environment which "fits" the Supported Persons' needs including consideration to physical environment, appropriate staffing levels, and ensuring flexibility in line with Supported Persons' needs.
- Person Centred Choice: Increasing Supported Persons' opportunities to make choices and to continue to develop sustainable coping strategies by strengthening support networks and developing relationships.

- Meaningful Days: To facilitate Supported Persons to establish community living skills by identifying meaningful routines, interests, activities and roles.

The ELHSCP ambition across all our mental health services, regardless of the level of need, is that people are able to access the right help, at the right time, first time.

The contract is for a 3 year duration with the option for the Council to extend on 2 occasions by 2 years.

II.2.7) Duration of the contract or the framework agreement

Duration in months

84

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Tenderers must be able to provide evidence of experience, capability and capacity of delivering the services outlined in this contract notice, including evidence of delivering similar services for people with complex mental health needs. Care Inspectorate (or equivalent) inspection information will be used to give the Council assurance of the tenderer's ability to deliver the services at a standard of Care Inspectorate grade 4 or above. Insurance cover, financial standing information, climate change plan and quality systems evidence will also be required. Full details of the criteria are included in the tender documents.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Staff performing the services will require to have the relevant disclosure checks with the PVG scheme. Management and staff providing the services are registered with the relevant professional body and qualified to the required SSSC practice standards.

The Service Provider must be registered with the Care Inspectorate with relevant registration for the delivery of the services.

The successful bidder must maintain registration with the Care Inspectorate throughout the duration of the contract.

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at: www.gov.scot/policies/public-sector-procurement

IV.1.11) Main features of the award procedure

The award procedure will include the evaluation of price and quality criteria, including method statements for the delivery of the service and assessments of business resilience and GDPR compliance.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2023/S 000-030477

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 January 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 25559. For more information see:

http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343

Community benefits are included in this requirement. For more information see: https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/

A summary of the expected community benefits has been provided as follows:

As part of the Council's wider duties towards its citizens, the Council wishes to engage with suppliers, providers and contractors to deliver benefits, through work experience opportunities, training opportunities or links with schools. Further information is included in the tender documents

(SC Ref:749589)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom