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Tender

## **Doctor Support Service**

General Medical Council (GMC)

F02: Contract notice

Notice identifier: 2023/S 000-037174

Procurement identifier (OCID): ocds-h6vhtk-042694

Published 18 December 2023, 4:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

General Medical Council (GMC)

3 Hardman Street

Manchester

M3 3AW

#### **Email**

[gmctenders@gmc-uk.org](mailto:gmctenders@gmc-uk.org)

#### **Telephone**

+44 1619236340

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.gmc-uk.org>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA19541](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA19541)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.mytenders.co.uk](http://www.mytenders.co.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.mytenders.co.uk](http://www.mytenders.co.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Medical Regulator

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Doctor Support Service

Reference number

GMC1697

#### **II.1.2) Main CPV code**

- 85140000 - Miscellaneous health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The requirement is for the provision of The Doctor Support Service ('the Service') – an independent, peer-to-peer emotional support service for doctors who:

- are subject to GMC fitness to practise procedures,
- have been referred to a Medical Practitioners Tribunal (MPT) hearing or
- have been notified that the GMC may withdraw their licence to practise.

We expect between 100 to 150 doctors to take up the Service per annum. The majority will be doctors seeking support during a GMC investigation of their fitness to practise. Approximately 850 such investigations were opened in 2022; roughly 30% resulted in referral to the Medical Practitioners Tribunal Service (MPTS) for adjudication at a hearing. Approximately 10% of the doctors contacting the Service will be subject to potential withdrawal of their licence.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The requirement is for the provision of The Doctor Support Service ('the Service') – an independent, peer-to-peer emotional support service for doctors who:

- are subject to GMC fitness to practise procedures,
- have been referred to a Medical Practitioners Tribunal (MPT) hearing or
- have been notified that the GMC may withdraw their licence to practise.

We expect between 100 to 150 doctors to take up the Service per annum. The majority will be doctors seeking support during a GMC investigation of their fitness to practise. Approximately 850 such investigations were opened in 2022; roughly 30% resulted in referral to the Medical Practitioners Tribunal Service (MPTS) for adjudication at a hearing. Approximately 10% of the doctors contacting the Service will be subject to potential withdrawal of their licence.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Option to extend for 12 months plus a further 12 months.

#### **II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 February 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

1 February 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

[https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=231010](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=231010).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.mytenders.co.uk/sitehelp/help\\_guides.aspx](https://www.mytenders.co.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(MT Ref:231010)

Download the ESPD document here:

[[[https://www.mytenders.co.uk/ESPD/ESPD\\_Download.aspx?id=231010](https://www.mytenders.co.uk/ESPD/ESPD_Download.aspx?id=231010)]]

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>