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Tender

## **Research and Evaluation Framework**

Care Quality Commission

F02: Contract notice

Notice identifier: 2023/S 000-037168

Procurement identifier (OCID): ocds-h6vhtk-042690

Published 18 December 2023, 4:10pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Care Quality Commission

City Gate

NEWCASTLE-UPON-TYNE

NE1 4PA

#### **Contact**

Commercial and Contracts Team

#### **Email**

[commercialcontracts@cqc.org.uk](mailto:commercialcontracts@cqc.org.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.cqc.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Research and Evaluation Framework

Reference number

CQC EP&S 052

#### **II.1.2) Main CPV code**

- 73000000 - Research and development services and related consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a Contract Notice.

The Care Quality Commission (CQC) is conducting this procurement to set up a new multi supplier research framework using the Open Procedure in accordance with requirements of the Public Contracts Regulations 2015 for the purpose of procuring health and social care research and evaluation services. CQC are seeking tenders from relevant providers to deliver the services which are divided into Lots identified within the procurement documents.

Framework Part A - Call Off Partnerships

Lot 1: Research partner.

Lot 2: Academic partner.

Lot 3: Consultation partner.

Framework Part B - Thematic Lots

Lot 4: Safety and improvement in health and social care.

Lot 5: Reducing inequalities in health and social care.

Lot 6: Local health and social care systems, integration and joined-up care.

Lot 7: Involving people in health and social care and understanding people's experiences of care.

Lot 8: Organisational improvement and culture.

Lot 9: Effective social care.

Framework Part C - Methodological Lots

Lot 10: Polling and surveys.

Lot 11: Artificial Intelligence.

The Framework will be for an initial period of 24 months with an option to extend for up to 24 months.

Contract Reference: CQC EP&S 052

#### **II.1.5) Estimated total value**

Value excluding VAT: £6,666,667

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots  
11

Maximum number of lots that may be awarded to one tenderer: 9

### **II.2) Description**

#### **II.2.1) Title**

Research partner

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services
- 73110000 - Research services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 79112100 - Stakeholders representation services
- 79311000 - Survey services
- 79312000 - Market-testing services
- 79314000 - Feasibility study
- 79315000 - Social research services
- 79320000 - Public-opinion polling services
- 79330000 - Statistical services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

CQC are seeking a research organisation or agency to become our research partner.

CQC require the research partner to have expertise in, and experience of undertaking work on, the subjects of:

- Local health and care systems.
- Wider determinants of health.

- Addressing inequalities in the access to, experiences of, and outcomes from health and social care.
- Involving people in health and social care.
- Regulation of health and care.

The supplier who becomes CQC's research partner will have:

- Strong connections with organisations across health and social care and experience of building collaborations.
- A skilled and experienced team of researchers, evaluators, and analysts.
- Experience of turning research and evidence into impact on health and social care for the benefit of people.

We would call-off research and evaluation or other statements of works from the research partner. This may include:

- Scoping of research and evaluation questions and projects.
- Delivery of research and/or evaluation projects.
- Identification of, and linking with, other related research activity across the health and care landscape.
- Support with the development of research collaborations and co-funding relationships between CQC and others.
- Research events and other dissemination activities.
- Work to translate research into products or outputs to be used by different audiences and implement findings to bring about improvement in health and care.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month options to extend

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

For Lots 1 to 3, only one single supplier will be appointed for each Lot. There will be a different awarded supplier for each Lot. A supplier cannot be awarded more than one Lot in Lots 1 to 3.

## **II.2) Description**

### **II.2.1) Title**

Academic partner

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services
- 73110000 - Research services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development

- 79112100 - Stakeholders representation services
- 79311000 - Survey services
- 79312000 - Market-testing services
- 79314000 - Feasibility study
- 79315000 - Social research services
- 79320000 - Public-opinion polling services
- 79330000 - Statistical services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

We are seeking an academic team to be our academic partner on the research programme. The academic team can be from one or more academic institution, although one institution would need to be the lead partner.

We require the academic partner to have expertise in, and experience of undertaking work on, the subjects of:

- Quality in health and adult social care (and the measurement thereof).
- Safety in health and adult social care (and the measurement thereof).
- Inequalities in health and social care.
- Quality improvement and innovation in a health and social care context.
- Patient and public involvement in research.

The academic partner will have:

- A skilled and experienced team of researchers and evaluators.
- Strong academic standing, including having peer-reviewed publications on the topics of quality, safety and improvement in health and social care.
- Strong connections with other organisations and academic institutions in the health and social care field, including experience of building collaborations.
- Experience of turning research and evidence into impact on health and social care for the benefit of people.
- A good understanding of the political, statutory, regulatory, and societal context around health and social care in England.

We would call-off research and evaluation or other statements of works from the academic partner. This may include:

- Scoping of research and evaluation questions and projects.
- Research and/ or evaluation projects.
- Identification of, and linking with, other related research activity on relevant topics.
- Support with the development of research collaborations and co-funding relationships between CQC and others.
- Support to access other funding sources.
- Research events and other dissemination activities.
- Work to translate research into products or outputs to be used by different audiences and implement findings to bring about improvement in health and care.

We will look to fund or co-fund PhD studentships through our academic partner.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month options to extend

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

For Lots 1 to 3, only one single supplier will be appointed for each Lot. There will be a different awarded supplier for each Lot. A supplier cannot be awarded more than one Lot in Lots 1 to 3.

## **II.2) Description**

### **II.2.1) Title**

Consultation partner

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services
- 73110000 - Research services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development

- 79112100 - Stakeholders representation services
- 79311000 - Survey services
- 79312000 - Market-testing services
- 79314000 - Feasibility study
- 79315000 - Social research services
- 79320000 - Public-opinion polling services
- 79330000 - Statistical services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

We are seeking a consultation partner to support delivery of consultations and analysis of responses received.

The successful supplier will have a range of skills and experience including:

- Understanding of CQC's role and its relationship with other parts of the health and social care landscape.
- An understanding of the requirement of a public sector consultation process.
- Experience of supporting the design and development of national consultations including the production of consultation questions, discussion guides and other consultation materials and tools.
- A strong track record in qualitative and quantitative analysis methods and tools.
- A strong track record in delivering a robust and full analysis of feedback to formal consultations from a range of data sources.

- A good understanding of quality assurance processes and methods.
- Substantial experience in communicating results to internal and external audiences in effective and meaningful ways.
- Strong stakeholder skills.

We would call-off consultation analysis or other statements of work from the consultation partner. This may include:

- Analysis of pre-consultation feedback. This may include feedback from social media, co-production sessions with providers or users of care services, feedback from stakeholder interviews or focus groups, materials from any relevant previous consultations, or outputs from pilot activity already undertaken.
- Advice and guidance in the drafting of consultation questions.
- Conducting focus groups or other consultation events to gather feedback from stakeholders.
- Analysis of quantitative and qualitative data gathered as part of the consultation from a range of sources.
- Delivery of a final report that can be published as part of CQC's overall consultation response.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month options to extend

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

For Lots 1 to 3, only one single supplier will be appointed for each Lot. There will be a different awarded supplier for each Lot. A supplier cannot be awarded more than one Lot in Lots 1 to 3.

## **II.2) Description**

### **II.2.1) Title**

Safety and improvement in health and social care

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services
- 73110000 - Research services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 79112100 - Stakeholders representation services
- 79311000 - Survey services
- 79312000 - Market-testing services
- 79314000 - Feasibility study
- 79315000 - Social research services
- 79320000 - Public-opinion polling services

- 79330000 - Statistical services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Through this lot we will procure research and evaluation on the topics of safety, improvement, regulation and assessing quality in health and social care. This may include research and evaluation on topics such as:

- What good practice looks like in providing care for different population groups, in different sectors, service types and settings.
- Features of good safety and improvement cultures, and the conditions that support them to develop.
- Conditions supporting safe, effective, and impactful innovation in health and social care.
- Effective assessment of quality, safety and improvement cultures in different health and care sectors, service types, and settings.
- Relationships between regulation and improvement and innovation in health and care provision.
- Factors impacting the effectiveness of regulatory methods for assessing quality and encouraging improvement in care.
- Methods for identifying risks to people who use health and care services.
- The impact of our regulation on provider and system quality.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement

documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month options to extend

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

For Lots 4 to 10, the Authority seeks to award up to a maximum of fifteen Suppliers per Lot. A supplier may be awarded to one or multiple Lots.

## **II.2) Description**

### **II.2.1) Title**

Reducing inequalities in health and social care

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services
- 73110000 - Research services
- 73210000 - Research consultancy services

- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 79112100 - Stakeholders representation services
- 79311000 - Survey services
- 79312000 - Market-testing services
- 79314000 - Feasibility study
- 79315000 - Social research services
- 79320000 - Public-opinion polling services
- 79330000 - Statistical services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Through this lot we will procure research and evaluation the topics of equity, equality and inequalities in health and care access, experience, and outcomes. This may include research and evaluation on topics such as:

- How local systems address inequalities and understand the needs of their local populations.
- What works when addressing inequalities for different population groups, in different sectors, service types and settings.
- Approaches to identifying and understanding inequalities in care, and assessment of services' ability to tackle these.
- Detecting poor care in settings where people are unable to speak up for themselves.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month options to extend

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

For Lots 4 to 10, the Authority seeks to award up to a maximum of fifteen Suppliers per Lot. A supplier may be awarded to one or multiple Lots.

## **II.2) Description**

### **II.2.1) Title**

Local health and social care systems, integration and joined-up care

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services

- 73110000 - Research services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 79112100 - Stakeholders representation services
- 79311000 - Survey services
- 79312000 - Market-testing services
- 79314000 - Feasibility study
- 79315000 - Social research services
- 79320000 - Public-opinion polling services
- 79330000 - Statistical services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Through this lot we will procure research and evaluation on health and care systems, including integrated care systems and local authorities. We will procure research on integration, on care pathways and on the provision of joined up care. This may include research and evaluation on topics such as:

- Effective and impactful assessment of integrated care systems.
- Assessing Local authority responsibilities for adult social care.
- Conditions that support health and social care systems to work well and improve quality.

- Effective regulation in a system context.
- How to drive improvement in integrated care systems to ensure joined up care.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month options to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

For Lots 4 to 10, the Authority seeks to award up to a maximum of fifteen Suppliers per Lot. A supplier may be awarded to one or multiple Lots.

### **II.2) Description**

#### **II.2.1) Title**

Involving people in health and social care and understanding people's experiences of care

Lot No

7

**II.2.2) Additional CPV code(s)**

- 72300000 - Data services
- 73110000 - Research services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 79112100 - Stakeholders representation services
- 79311000 - Survey services
- 79312000 - Market-testing services
- 79314000 - Feasibility study
- 79315000 - Social research services
- 79320000 - Public-opinion polling services
- 79330000 - Statistical services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

**II.2.4) Description of the procurement**

Through this lot we will procure research and evaluation to better understand how to involve people in regulatory processes, in decisions about their care, and in developing health and care services and local systems. We will also procure research and evaluation to better understand people's experiences of accessing and using care. This may include research and evaluation on topics such as:

- Assessing the ability of local systems to meaningfully engage with their local

populations.

- Best practice on involving people in their care.
- Effective approaches to capture and utilise the voices of people in our regulatory assessments, including those who are more likely to receive poor care.
- People's access to, and experiences of care in specific sectors, service types and settings.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month options to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

For Lots 4 to 10, the Authority seeks to award up to a maximum of fifteen Suppliers per Lot. A supplier may be awarded to one or multiple Lots.

## **II.2) Description**

### **II.2.1) Title**

## Organisational improvement and culture

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services
- 73110000 - Research services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 79112100 - Stakeholders representation services
- 79311000 - Survey services
- 79312000 - Market-testing services
- 79314000 - Feasibility study
- 79315000 - Social research services
- 79320000 - Public-opinion polling services
- 79330000 - Statistical services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Through this lot we will procure research and evaluation on how to be an effective

learning organisation. This may include research and evaluation on topics such as:

- Organisational development.
- Empowering employee voice.
- Organisational cultures that promote learning and improvement.
- Effective management of change within the workplace.
- Creating an inclusive workplace.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month options to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

For Lots 4 to 10, the Authority seeks to award up to a maximum of fifteen Suppliers per Lot. A supplier may be awarded to one or multiple Lots.

## **II.2) Description**

### **II.2.1) Title**

Effective social care

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services
- 73110000 - Research services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 79112100 - Stakeholders representation services
- 79311000 - Survey services
- 79312000 - Market-testing services
- 79314000 - Feasibility study
- 79315000 - Social research services
- 79320000 - Public-opinion polling services
- 79330000 - Statistical services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Through this lot we will procure research and evaluation on adult social care provided in care homes, care in people's own homes and other settings. This may include research and evaluation on topics such as:

- Effective care for specific groups or those with specific needs in different settings.
- Effective assessment of care in adult social care settings.
- Ensuring people are supported to live their best lives through adult social care.
- Promoting and protecting human rights within adult social care settings and services.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month options to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

For Lots 4 to 10, the Authority seeks to award up to a maximum of fifteen Suppliers per Lot. A supplier may be awarded to one or multiple Lots.

## **II.2) Description**

### **II.2.1) Title**

Polling and surveys

Lot No

10

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services
- 73110000 - Research services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 79112100 - Stakeholders representation services
- 79311000 - Survey services
- 79312000 - Market-testing services
- 79314000 - Feasibility study
- 79315000 - Social research services
- 79320000 - Public-opinion polling services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Through this lot we will procure surveys and polling, of the population of England and of specific stakeholder groups. This may be to supplement other qualitative data.

All potential suppliers applying to be on Lot 10 must be able to:

- Undertake surveys of a national representation of the population of England, including in relation to age, gender, ethnicity, region and disability and long-term condition as standard.
- Include a boost sample in surveys and polls from one or more specified groups to allow comparison between that group and others.
- Undertake feasibility checks for polls on specific topics, e.g., incidence of elective surgery being cancelled in last six months.
- Have systems and processes for robust quality checks to be in place when conducting polls and surveys.

Suppliers must also be able to deliver at least one of the following:

- Deliver Computer Assisted Telephone Interviewing (CATI) on top of gathering online responses. If this is done via a subcontractor, details of how this would work would need to be provided.
- Undertake quantitative research with at least one hard-to-reach group, including children and young people, ethnic minorities, people on lower incomes and others who are more likely to receive poor care.
- Undertake business or stakeholder survey research with relevant audiences to CQC e.g. health and social care, stakeholders, parliamentarians or professionals.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month options to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

For Lot 11 the Authority seeks to award up to a maximum of five Suppliers.

### **II.2) Description**

#### **II.2.1) Title**

Artificial Intelligence

Lot No

11

#### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services
- 73110000 - Research services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 79112100 - Stakeholders representation services
- 79311000 - Survey services
- 79312000 - Market-testing services
- 79314000 - Feasibility study

- 79315000 - Social research services
- 79320000 - Public-opinion polling services
- 79330000 - Statistical services
- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Through this lot we will procure specific methodological support on the usage of Artificial Intelligence and Data Science methods in relation to regulation of health and social care. This may include specific methodological support on research areas including:

- Large Language Models and Generative Artificial Intelligence.
- Natural Language Processing.
- Deep Learning.
- Reinforcement Learning.
- Digital Twins and Simulation.

All potential suppliers applying on Lot 11 must be able to:

- Produce high quality research with impact, with a strong evidence base of peer reviewed publications.
- Provide a skilled and experienced team with specific methodological expertise in one or more technical areas of artificial intelligence.
- Show strong connections with other relevant organisations or academic institutions in the domain of Artificial Intelligence.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Artificial Intelligence

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

29 February 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

29 February 2024

Local time

12:01pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

To express interest and participate in the tender, please register and apply via Atamis e-sourcing portal <https://health-family.force.com/s/Welcome>.

Should Tenderers have any queries, or having problems using the portal, they should contact Helpdesk at:

Phone: 0800 9956035

Previous publication concerning this procedure

Notice number: 2023/S 000-026838

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court (Technology and Construction Court)

Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom