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Contract

## **Rough Sleeper Navigator Service**

The Mayor and Commonalty and Citizens of the City of London

F03: Contract award notice

Notice identifier: 2025/S 000-037159

Procurement identifier (OCID): ocds-h6vhtk-04e62c

Published 3 July 2025, 2:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Mayor and Commonalty and Citizens of the City of London

Po Box 270, Guildhall

London

EC2P 2EJ

#### **Email**

[mohammad.mostafa@cityoflondon.gov.uk](mailto:mohammad.mostafa@cityoflondon.gov.uk)

#### **Telephone**

+44 2073323819

#### **Country**

United Kingdom

#### **Region code**

UKI - London

**Internet address(es)**

Main address

<https://www.cityoflondon.gov.uk>

Buyer's address

<https://www.cityoflondon.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Rough Sleeper Navigator Service

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Rough Sleeper Navigator Service aims to provide enhanced, consistent and coordinated support to a targeted group of rough sleepers with multiple and complex needs, identified as "Target 1000" or "Living on the Streets". This group is defined by the number of rough sleeping episodes and contacts that they are recorded as having; demonstrating that they are high priority service users at much higher risk of developing or sustaining an entrenched rough sleeper lifestyle.

This client group, often transient, will be in a number of settings, including rough sleeping, temporarily accommodated or living in Supported Accommodation, dependant on their circumstances at the time. As such the service will be a flexible hybrid of street outreach and floating support.

This service will lead and coordinate support to address a wide range of complex service user needs and challenges,

amplifying the clients' voice and ensuring a cohesive multi agency approach to removing barriers; often extending beyond the local street outreach service's geographical scope. The primary goal is to provide support and a roadmap into sustainable accommodation solutions to end the individual's repeat rough sleeping

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £564,912

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The Rough Sleeper Navigator Service aims to provide enhanced, consistent and coordinated support to a targeted group of rough sleepers with multiple and complex needs, identified as "Target 1000" or "Living on the Streets". This group is defined by the number of rough sleeping episodes and contacts that they are recorded as having; demonstrating that they are high priority service users at much higher risk of developing or sustaining an entrenched rough sleeper lifestyle.

This client group, often transient, will be in a number of settings, including rough sleeping, temporarily accommodated or living in Supported Accommodation, dependant on their circumstances at the time. As such the service will be a flexible hybrid of street outreach and floating support.

This service will lead and coordinate support to address a wide range of complex service user needs and challenges, amplifying the clients' voice and ensuring a cohesive multi agency approach to removing barriers; often extending beyond the local street outreach service's geographical scope. The primary goal is to provide support and a roadmap into sustainable accommodation solutions to end the individual's repeat rough sleeping

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-006632](#)

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## **Section V. Award of contract**

### **Title**

Rough Sleeper Navigator Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 June 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Thames Reach Charity

The Employment Academy, 29 Peckham Road, Southwark

London

SE5 8UA

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £564,912

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## **Section VI. Complementary information**

### **VI.3) Additional information**

No bids were received in the competitive process. Thames Reach Charity submitted a proposal in line with the original published service specification. An internal review was conducted by the Contracting authority to assess fitness for purpose.

The proposal demonstrates suitability, readiness, and value for money in accordance with the City of London's procurement governance standards.

Annex D1 - General procurement

Justification for the award of the contract without prior publication of a call for competition in the Official Journal of the European Union

As the Contract was procured before the Procurement Act 2023 came into force , it will be permissible in accordance with Regulation 5 (Savings Provisions relating to the 2015 Regulations) of the Procurement Act 2023 ( Commencement and No 3 Transitional and Savings Provisions) Regulations 2024 for a direct award to be made to Thames Reach Charity under Regulation 32 2 (a) of the 2015 Regulations.

Common notices

### 3.Explanation

Please see reasons set out in “Justification” above.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court, Royal Courts of Justice

Strand

London

WC2A 2LI

Telephone

+44 2079476000

Country

United Kingdom