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Planning

HR and Payroll System

Tai Tarian Ltd

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-037154

Procurement identifier (OCID): ocds-h6vhtk-04b739

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Section I: Contracting authority

I.1) Name and addresses

Tai Tarian Ltd

Ty Gwyn, Brunel Way, Baglan Energy Park

Neath

SA11 2FP

Email

procurement@taitarian.co.uk

Telephone

+44 1639505890

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.taitarian.co.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA1087

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.sell2wales.gov.wales>

I.4) Type of the contracting authority

Other type

Registered Social Landlord

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HR and Payroll System

Reference number

00998

II.1.2) Main CPV code

- 48450000 - Time accounting or human resources software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

This PIN is a Pre-Market Engagement issued by Tai Tarian to encourage HR & Payroll business application suppliers to register and attend a meet the buyer session for an anticipated procurement process.

Tai Tarian is a not-for-profit Registered Social Landlord that was set up in March 2011 to manage, maintain and improve over 9,000 properties spread throughout the Neath Port Talbot County Borough.

Tai Tarian is undertaking an organisation wide Transformation Programme consisting of five inter-linking workstreams:

- 1) Customer Experience – At the root of the strategic themes upon which all others are built is customer experience. We have a clear need to continuously assess the services, experience and customer journey with an aim of becoming externally accredited/recognised for our high-quality customer experience.
- 2) Colleague Experience – It is apparent that a key theme of change is around the colleague experience and ensuring that we deliver the highest quality experience to create a high-performance environment that attracts and supports the best talent we can gain access to.
- 3) Organisational – There are a number of goals that sit at the organisational level,

particularly around having absolute clarity on the offerings, services and resulting operating model that needs to orient more towards our customer experience.

4) Data and Digital – Much of how we will deliver in the future will be underpinned by modern platforms and applications that allow us to derive insight from our data, which will be well managed, in order to become an evidence based organisation that is delivering high quality digital experiences for all.

5) Business Systems – There is a significant level of legacy and technical debt that has been built up over time that will have to be addressed as part of the transformation. This theme picks up these underpinning activities that are necessary to enable the transformation.

We want our core business systems to work in a way that:

- 1) Supports standard ways of working, better data collection, accuracy, completeness and security
- 2) Enhances colleague experience and efficiency and effectiveness of operational decision making through standardised and ad-hoc reporting
- 3) Creates a single view of our colleagues, removing double handling and manual inefficiencies
- 4) Supports enhancements in the colleague experience
- 5) Supports an 'industry standardised' IT architecture, open API's and the ability to extract data
- 6) Demonstrates future proofing and scalability for a 10-15 year horizon

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48810000 - Information systems
- 48781000 - System management software package
- 48627000 - Real-time operating system software package

- 48610000 - Database systems
- 48812000 - Financial information systems
- 48400000 - Business transaction and personal business software package
- 48330000 - Scheduling and productivity software package

II.2.3) Place of performance

NUTS codes

- UKL17 - Bridgend and Neath Port Talbot

II.2.4) Description of the procurement

This PIN is a Pre-Market Engagement issued by Tai Tarian to gain an understanding of options available in the market, prior to finalising our requirements ahead of the next stage of procurement.

We are also looking for this PIN to guide what areas we should cover in the procurement to ensure we select the best application for Tai Tarian.

It is anticipated that the scope of this contract will include (but not be limited to):

- Replacement of current multiple systems and tools in use for core HR functions, including core employee information, absence management, HR reporting, workflows, recruitment, ER case management, employee learning, automated time management and holiday management.
- Replacement of current Payroll system.
- Add new critical functionalities around self-service, mobile access, workforce analytics, succession management, staff establishment management, scheduling and activity management

Interested suppliers are invited to attend 'Meet the Buyer' sessions, held on Thursday 19th December 2024 and Friday 20th December 2024 at Tai Tarian's head office, Ty Gwyn.

To register your interest in attending please email procurement@taitarian.co.uk

The deadline to register is 12PM Monday 2nd December 2024.

The session will allow interested suppliers the opportunity to meet with Tai Tarian's

representatives to gain an understanding of our requirements.

For example, we are asking interested suppliers:

- How their business application could bring benefit to Tai Tarian and our stakeholders.
- To provide a demonstration of their proposed solution.
- What makes a contract attractive to them.
- Their experience of undertaking similar contracts.
- Their experience both within and outside the Housing sector.
- Lessons learnt from previous contracts.
- Why they want to work with Tai Tarian.
- Innovative ways of working (doing things differently)

Please note that 'Meet the Buyer' sessions will only be carried out on specified days during December and that slots will be allocated on a first come first served basis. When all slots are filled, we will be unable to extend these sessions further.

Please note that recording an interest is voluntary and potential tenderers will not be advantaged or disadvantaged through participation in any 'Meet the Buyer' session and any discussions held will not form part of any formal tender process. Tai Tarian reserves the right to change its requirements prior to the Contract Notice being issued and this PIN does not commit Tai Tarian to undertake any procurement process.

It is anticipated that a Contract Notice will be published in the coming months.

II.3) Estimated date of publication of contract notice

6 January 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=146107.

(WA Ref:146107)