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Planning

UKROEd Learner Management System for Project MApp

UKROEd Limited

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-037140

Procurement identifier (OCID): ocids-h6vhtk-04b730

Published 18 November 2024, 10:24am

Section I: Contracting authority

I.1) Name and addresses

UKROEd Limited

First Floor Colwyn Chambers, 19 York Street

Manchester

M2 3BA

Contact

Dean Meredith

Email

dean.meredith@ukroed.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.ukroed.org.uk

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43212

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Other type

Private not-for-profit company

I.5) Main activity

Other activity

National Driver Offender Retraining

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

UKROEd Learner Management System for Project MApp

II.1.2) Main CPV code

- 48517000 - IT software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Project MApp is to procure a business management solution that will deliver the consolidation of several critical business processes around a single/integrated management application solution. This will involve a bespoke software design that 'wraps around' the individual systems such as a CRM and a LMS. This procurement is about tendering for the individual LMS system that will then be one of the systems that will be integrated with the wider business management solution.

II.1.5) Estimated total value

Value excluding VAT: £100,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48931000 - Training software package
- 80000000 - Education and training services
- 80500000 - Training services

II.2.3) Place of performance

NUTS codes

- UKD33 - Manchester

Main site or place of performance

First Floor of Colwyn Chambers, 19 York Street, Manchester, M2 3BA

II.2.4) Description of the procurement

To address the challenges of organisational growth and scale, UKROEd has commissioned Project MApp (Management Application), which will source an integrated business management solution that maximises organisational and staff efficiency, ensures high data quality and accuracy to support timely decision making, and provides exceptional user experience for our staff and external stakeholders. It will deliver the consolidation (and where possible automation) of critical business processes around an integrated solution.

This holistic solution will not be a single logical product and/or technology platform and will at least comprise of a Learning Management Solution (LMS) and a Customer Relationship Management System (CRM), to be sourced separately but branded and acting (where required) cohesively as a single, integrated system in terms of the user journey. MApp in totality will facilitate much of UKROEd's core business including stakeholder engagement, trainer and provider licence management, training interventions (face-to-face and e-learning) and live events / conferences.

This procurement is about tendering for the individual LMS system. The is being 'frontloaded' ahead of core CRM owing to a simpler requirement set, but the LMS will need to ultimately support integration into the wider MApp ecosystem. Therefore, some of the initial requirements may represent an interim state.

UKROEd is looking to procure a fully functional LMS to support the effective management of UKROEd's Academy training provision (as well as some non-Academy materials). The LMS will accommodate a wide variety of different learning interventions and formats such as self-directed e-learning, facilitated e-learning, live events/webinars and classroom-based courses. The LMS will also need to accommodate and optimise the relevant administrative / back-office processes, inclusive of reporting and insights generation.

II.3) Estimated date of publication of contract notice

2 December 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Aiming to sign contracts /onboard mid-March 2025.

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=233204.

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