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Tender

## **Provision of Counselling and Psychotherapy Services**

Govia Thameslink Rail (GTR)

F05: Contract notice – utilities

Notice identifier: 2024/S 000-037119

Procurement identifier (OCID): ocds-h6vhtk-04b724

Published 15 November 2024, 7:05pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Govia Thameslink Rail (GTR)

41-51 Grey Street, West End Lane, LONDON

Newcastle upon Tyne

NE1 6EE

#### **Contact**

Iwona Stachon

#### **Email**

[iwona.stachon@gtrailway.com](mailto:iwona.stachon@gtrailway.com)

#### **Telephone**

+44 7815016809

#### **Country**

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

<https://gtrainway.com/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Railway services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Counselling and Psychotherapy Services

Reference number

GTR0811

**II.1.2) Main CPV code**

- 85312320 - Counselling services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

GTR seeks the Supplier to provide services including (but not limited to): (a) Assessment and specialist opinions on mental health issues, (b) 24/7 access to free confidential telephone counselling, advice and information including critical/traumatic incident support line, (c) EMDR, Cognitive Behavioural Therapy (CBT), counselling (including trauma, bereavement and addiction) and meditation.

### **II.1.5) Estimated total value**

Value excluding VAT: £453,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

LONDON,SOUTH EAST (ENGLAND)

### **II.2.4) Description of the procurement**

GTR seeks the Supplier to provide services including (but not limited to): (a) Assessment and specialist opinions on mental health issues, (b) 24/7 access to free confidential telephone counselling, advice and information including critical/traumatic incident support line, (c) EMDR, Cognitive Behavioural Therapy (CBT), counselling (including trauma,

bereavement and addiction) and meditation.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £453,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Contract may be a subject to a further 12 months extension.

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 4

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

In accordance with the Utilities Contracts Regulations 2016, applicants will be assessed on the basis of information provided in response to the Selection Questionnaire

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.1.6) Deposits and guarantees required**

Information will be set out in the tender documents

### **III.2) Conditions related to the contract**

#### **III.2.1) Information about a particular profession**

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

All dedicated Counsellors posted to the contract are registered with the BACP (British Association of Counsellors and Psychotherapists).

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 December 2024

Local time

3:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 3 years

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Newcastle-upon-Tyne:-Counselling-services./8M69868XAT>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/8M69868XAT>

GO Reference: GO-20241115-PRO-28539943

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom