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Tender

Provision of Counselling and Psychotherapy Services

Govia Thameslink Rail (GTR)

F05: Contract notice – utilities

Notice identifier: 2024/S 000-037119

Procurement identifier (OCID): ocds-h6vhtk-04b724

Published 15 November 2024, 7:05pm

Section I: Contracting entity

I.1) Name and addresses

Govia Thameslink Rail (GTR)

41-51 Grey Street, West End Lane, LONDON

Newcastle upon Tyne

NE1 6EE

Contact

Iwona Stachon

Email

iwona.stachon@gtrailway.com

Telephone

+44 7815016809

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://qtrailway.com/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Counselling and Psychotherapy Services

Reference number

GTR0811

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

GTR seeks the Supplier to provide services including (but not limited to): (a) Assessment and specialist opinions on mental health issues, (b) 24/7 access to free confidential telephone counselling, advice and information including critical/traumatic incident support line, (c) EMDR, Cognitive Behavioural Therapy (CBT), counselling (including trauma, bereavement and addiction) and meditation.

II.1.5) Estimated total value

Value excluding VAT: £453,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

LONDON,SOUTH EAST (ENGLAND)

II.2.4) Description of the procurement

GTR seeks the Supplier to provide services including (but not limited to): (a) Assessment and specialist opinions on mental health issues, (b) 24/7 access to free confidential telephone counselling, advice and information including critical/traumatic incident support line, (c) EMDR, Cognitive Behavioural Therapy (CBT), counselling (including trauma, bereavement and addiction) and meditation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £453,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Contract may be a subject to a further 12 months extension.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 4

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

In accordance with the Utilities Contracts Regulations 2016, applicants will be assessed on the basis of information provided in response to the Selection Questionnaire

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.6) Deposits and guarantees required

Information will be set out in the tender documents

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

All dedicated Counsellors posted to the contract are registered with the BACP (British Association of Counsellors and Psychotherapists).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 December 2024

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 3 years

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Newcastle-upon-Tyne:-Counselling-services./8M69868XAT>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/8M69868XAT>

GO Reference: GO-20241115-PRO-28539943

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom