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Contract

Child and Adolescent Core Needs Assessment Service

South London and Maudsley NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-037109

Procurement identifier (OCID): ocds-h6vhtk-04b71a

Published 15 November 2024, 5:08pm

Section I: Contracting authority

I.1) Name and addresses

South London and Maudsley NHS Foundation Trust

Bethlem Royal Hospital

Beckenham

BR3 3BX

Contact

Tom Medhurst

Email

tom.medhurst@slam.nhs.uk

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://www.slam.nhs.uk>

Buyer's address

<https://www.health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Child and Adolescent Core Needs Assessment Service

Reference number

C320908

II.1.2) Main CPV code

- 85111500 - Psychiatric hospital services

II.1.3) Type of contract

Services

II.1.4) Short description

The authority is intending to award a contract to Healios Ltd under the the Health Care Services (Provider Selection Regime) Regulations 2023, Most Suitable Supplier Process.

This is to undertake urgent and critical core needs assessment of young people waiting over a year in the London Borough of Croydon..

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £340,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85121270 - Psychiatrist or psychologist services

- 85111500 - Psychiatric hospital services
- 85121270 - Psychiatrist or psychologist services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

II.2.4) Description of the procurement

The authority is intending to award a contract to Healios Ltd under the the Health Care Services (Provider Selection Regime) Regulations 2023, Most Suitable Supplier Process.

This is to undertake urgent and critical core needs assessment of young people waiting over a year in the London Borough of Croydon..

II.2.5) Award criteria

Quality criterion - Name: Most suitable provider process with regard to the key criteria / Weighting: 100

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

‘This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to decision makers by 27/11/2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 November 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healios Ltd

4a Tileyard studios Tileyard Road Kings Cross

London

N7 9AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08459279

Internet address

<http://www.healios.org.uk>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £340,000

Total value of the contract/lot: £340,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023.

For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 27 November 2024.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations must be sent to Tom.Medhurst@slam.nhs.uk

The award decision makers are:

Ade Odunlade - Chief Operating Officer

Faye Rice - Deputy Chief Operating Officer

Harold Bennison - Service Director, Child and Adolescent Mental Health Services

Dr. Eirini Skouta - Associate Medical Director, Child and Adolescent Mental Health Services

There are no declared conflicts of interest.

Following review of required criteria and market value testing, the provider was chosen on the basis they met all quality and safety requirements, and were able to complete a core needs assessment including risk and safeguarding for the required number of cases (600+) within the timeframe in response to an urgent clinical need on a bespoke platform.

This is a core needs assessment, not neurodevelopmental only screening and diagnostics, therefore a multi-disciplinary team approach is required which this provider can offer, with all staff safeguarding level 3 trained. The provider is CQC registered, has 3 NICE endorsements and is named in national guidance.

Specifically, the requirement of the timeframe and clinical need means this must be delivered online so the provider is required to do so through a bespoke online platform and portal to meet the need of the ask. The chosen provider has this and met the following requirements:

- Front end Clinical Engagement portal for client and clinician sessions which includes proprietary clinical modules, whiteboard technology, integrated session rating scales, audio

and videos to support client engagement

- Automated client registration and notifications of appointments and task reminders
- Video recordings of each clinical session
- Integrated risk assessment and recording functionality Integrated and automated routine outcomes measure and service user experience measures
- Integrated and automated clinical workflows such as client booking system, risk and safeguarding templates, caseload management, semi- automated structured report completion templates, clinician utilisation dashboards.
- Secure, cloud based, encrypted end to end system with Roles Based Access Control and data segregation hosted within AWS.
- Back end Electronic Patient Record System stores all client information such as contacts, sessions notes, reports, video recordings of sessions and more.
- All Information Governance and Data Protection Standards such as GDPR, ISO27001, Cyber Essentials Plus, PenTest, Cyber Insurance, Tested Business Continuity Plan, Data Security and Protection Toolkit, Data Leakage Prevention, Endpoint Protection.

Within the market-scoping exercise, the provider gave the required assurances with regards to governance expectations as well as quality standards notably with endorsements from NICE. A further assurance of the positive operations is the use of the provider's clinical platform, Panacea, which sets it apart from other providers. Panacea allows for an interactive whiteboard experience during contacts, mirroring the usual, standard process. The Child Adolescent Mental Health Service (CAMHS) are able to access live documentation and navigate through service user's notes with ease, downloading necessary information to inform ongoing assessment / treatment. The use of Panacea ensures the provider best replicates the work CAMHS do in their face-to-face appointments and contacts and the positive experience of our service users / families. This consistency of service provision has significant importance to CAMHS with the provider as an extension of service, maintaining CAMHS's expectations around governance and quality.

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

WC2A 2LL UK

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>