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Tender

Housing First Support Service

Borough Council of Kings Lynn and West Norfolk

F02: Contract notice

Notice identifier: 2024/S 000-037092

Procurement identifier (OCID): ocds-h6vhtk-04b70c

Published 15 November 2024, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Borough Council of Kings Lynn and West Norfolk

Kings Court, Chapel Street

King's Lynn

PE30 1EX

Email

procurementtenders@west-norfolk.gov.uk

Telephone

+44 1553616200

Country

United Kingdom

Region code

UKH16 - North and West Norfolk

National registration number

E07000146

Internet address(es)

Main address

www.west-norfolk.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-King%27s-Lynn:-Housing-services./53C46567B8>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/53C46567B8>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing First Support Service

Reference number

BCKLWN342

II.1.2) Main CPV code

- 70333000 - Housing services
 - EA09 - For homeless

II.1.3) Type of contract

Services

II.1.4) Short description

The Borough Council of King's Lynn and West Norfolk is inviting tenders for a Housing First Support Service for vulnerable people with multiple and complex needs who are homeless or have slept rough in King's Lynn and West Norfolk.

II.1.5) Estimated total value

Value excluding VAT: £453,960

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

The Borough Council of King's Lynn and West Norfolk is inviting tenders for a Housing First Support Service for vulnerable people with multiple and complex needs who are homeless or have slept rough in King's Lynn and West Norfolk. The West Norfolk Housing First Service is intended to support homeless people who have high support needs and histories of entrenched or repeat homelessness to live in their own homes. Housing First workers will typically support an initial caseload of 5 - 6 Housing First tenants per worker. If existing service users begin to require less support, the number of service users whom the service supports, may increase over time as a result of the Contractor's restored available resource. Many Housing First projects will offer a lower-intensity service for service users who have graduated from Housing First but who still need assistance from time to time.

II.2.5) Award criteria

Quality criterion - Name: Method Statement 1 / Weighting: 30

Quality criterion - Name: Method Statement 2 / Weighting: 25

Quality criterion - Name: Method Statement 3 / Weighting: 20

Quality criterion - Name: Contract Implementation Plan and Management Structure / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Quality criterion - Name: Key Skills of Personnel / Weighting: 10

Cost criterion - Name: Not applicable / Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £453,960

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

This contract is subject to renewal after the initial term of 3 years with the option to extend by up to an additional 2 years, if the funding is available.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Council reserves the right to exercise an option to extend the agreement by up to an additional 2 years following expiry of the initial term.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/53C46567B8>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 December 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 16 March 2025

IV.2.7) Conditions for opening of tenders

Date

16 December 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 6 months prior to expiration, subject to an option being exercised to extend the contract past the initial term

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-King%27s-Lynn:-Housing-services./53C46567B8>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/53C46567B8>

GO Reference: GO-20241115-PRO-28539868

VI.4) Procedures for review

VI.4.1) Review body

Borough Council of Kings Lynn and West Norfolk

Kings Court, Chapel Street

Kings Lynn

PE30 1EX

Email

procurementtenders@west-norfolk.gov.uk

Telephone

+44 1553616200

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Borough Council of King's Lynn & West Norfolk

KINGS COURT, CHAPEL STREET

Kings Lynn

PE30 1EX

Telephone

+44 1553616335

Country

United Kingdom