

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/037089-2025>

Award

BCU-DIR-59836- Maintenance, Service and Testing of Community Equipment within Betsi Cadwaladr University Health Board, Flintshire County Council and Denbighshire County Council

Betsi Cadwaladr University Health Board
Flintshire County Council
Denbighshire County Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037089

Procurement identifier (OCID): ocds-h6vhtk-055841 ([view related notices](#))

Published 3 July 2025, 12:54pm

Scope

Reference

BCU-DIR-59836

Description

Betsi Cadwaladr University Health Board are aiming to ratify the direct award of a contract to Healthcare Matters UK Ltd for the Maintenance, Service and Testing of Community Equipment within the Health Board and local authorities, Flintshire County Council and Denbighshire County Council.

Contract 1. BCU-DIR-59836- Service, Maintenance and Testing of Community Equipment within BCUHB, FCC and DCC

Supplier

- [Healthcare Matters](#)

Contract value

- £1,156,851.73 excluding VAT
- £1,388,222.07 including VAT

Above the relevant threshold

Earliest date the contract will be signed

11 July 2025

Contract dates (estimated)

- 14 July 2025 to 30 June 2026
- 11 months, 18 days

Main procurement category

Services

CPV classifications

- 50400000 - Repair and maintenance services of medical and precision equipment

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Description of risks to contract performance

Lack of contract award would cause a high risk to the Health Board and Local Authorities due to the key role this service plays within the community model. Bespoke Terms and Conditions are to be built to ensure clear support for all Contracting Authorities while this 12 month interim contract period is active.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - further goods, services or works following a competitive procedure

Betsi Cadwaladr University Health Board are aiming to ratify the Direct Award of a contract to the incumbent supplier Healthcare Matters UK Ltd for the Maintenance, Service and Testing of Community Equipment within Betsi Cadwaladr University Health Board, Flintshire County Council and Denbighshire County Council.

This contract is to be seen as an interim arrangement while a detailed Procurement process is carried out. Following advice from the NWSSP Legal and Risk Department during initial re-tendering discussions, it has been noted that a further review of the Terms and Conditions is to take place due to the involvement of multiple contracting authorities. It has been advised that a Memorandum of Understanding is to be created amongst the contracting authorities to ensure clear stipulation of contract responsibilities and liabilities

This agreement is to run in line with the current contract term of 01/07/2025-30/06/2026. This 12 month period will allow NWSSP Procurement Services to work closely with the associated parties while review is undertaken by the relevant Legal and Risk colleagues.

Supplier

Healthcare Matters

- Public Procurement Organisation Number: PCJB-2814-BHZZ

Healthcare House, High St, Pentre Broughton

Wrexham

LL11 6AG

United Kingdom

Email: Adam@healthcare-matters.com

Website: <https://healthcare-matters.com/>

Region: UKL23 - Flintshire and Wrexham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. BCU-DIR-59836- Service, Maintenance and Testing of Community Equipment within BCUHB, FCC and DCC

Contracting authorities

Betsi Cadwaladr University Health Board

- NHS Organisation Data Service: 7A1

Headquarters Ysbyty Gwynedd

Bangor

LL57 2PW

United Kingdom

Contact name: Samuel Hughes

Email: samuel.hughes2@wales.nhs.uk

Region: UKL12 - Gwynedd

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Flintshire County Council

- Public Procurement Organisation Number: PNJC-2356-PCDV

Ty Dewi Sant , St. David's Park

Ewloe

CH5 3FF

United Kingdom

Contact name: Sam Hughes

Email: samuel.hughes2@wales.nhs.uk

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Denbighshire County Council

- Public Procurement Organisation Number: PTPG-8659-JMCD

8-11 Trem-y-Dyffryn, Colomendy Industrial Estate

Denbigh

LL165TX

United Kingdom

Contact name: Sam Hughes

Email: samuel.hughes2@wales.nhs.uk

Region: UKL13 - Conwy and Denbighshire

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership

Summary of their role in this procurement: Procurement

- NHS Organisation Data Service: RQF

4-5 Charnwood Court Heol Billingsley

Cardiff

CF15 7QZ

United Kingdom

Contact name: Sam Hughes

Email: samuel.hughes2@wales.nhs.uk

Region: UKL15 - Central Valleys

Contact organisation

Contact [Betsi Cadwaladr University Health Board](#) for any enquiries.