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Planning

## **Provision of ED Primary Care Stream (Triage Service)**

University Hospitals Birmingham NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-037080

Procurement identifier (OCID): ocds-h6vhtk-04b703

Published 15 November 2024, 3:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University Hospitals Birmingham NHS Foundation Trust

Queen Elizabeth Hospital Birmingham

Birmingham

B15 2GW

#### **Contact**

Chris Hannon

#### **Email**

[chris.hannon@uhb.nhs.uk](mailto:chris.hannon@uhb.nhs.uk)

#### **Telephone**

+44 1213717047

#### **Country**

United Kingdom

**Region code**

UKG3 - West Midlands

**Internet address(es)**

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.health-family.force.com/s/Welcome>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of ED Primary Care Stream (Triage Service)

Reference number

PROC.01.0037

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The BSOL Procurement Collaborative on behalf of University Hospitals Birmingham NHS Foundation Trust intends to tender for the Provision of an ED Primary Care Stream (GP Led Triage Service)

Based at the following locations:

University Hospitals Birmingham NHS Foundation Trust (UHB NHSFT)  
Emergency Department  
Queen Elizabeth Hospital (QEHB)  
Mindelsohn Way  
Edgbaston  
Birmingham  
B15 2GW

UHB NHSFT  
Emergency Department  
Birmingham Heartlands Hospital (BHH)  
Bordesley Green East  
Birmingham  
B9 5SS

UHB NHSFT  
Emergency Department\*

Good Hope Hospital (GHH)  
Rectory Road  
Sutton Coldfield  
Birmingham B75 7RR

\* On site location subject to change but still based at GHH.

Also under potential consideration is the service at the following separate NHS Trust and location:

Birmingham Women's & Children's NHS Foundation Trust (BWC)  
Emergency Department  
Birmingham Children's Hospital (BCH)  
Parsons House Grd Floor  
Steelhouse Lane  
Birmingham B4 6NH

The Contract shall be for a period of approx 2 Years with an option to extend for up to 2 x 12 month periods.

(Exact duration will be confirmed in the final tender documents.)

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.2) Description**

##### **II.2.2) Additional CPV code(s)**

- 85121100 - General-practitioner services

##### **II.2.3) Place of performance**

NUTS codes

- UKG3 - West Midlands

Main site or place of performance

See II.1.4.1

##### **II.2.4) Description of the procurement**

A significant proportion of self-attending patients present to the Emergency Departments (ED) at the UHB NHSFT and BWC NHSFT's with conditions that are able to managed

within primary care. Whilst measures are in place to re-direct many of these patients back into primary care are in action, given the absence of an Urgent Treatment Centre (UTC) on these sites, there is always likely to be the need for provision of primary care services.

The successful provider will:

- see patients after initial nurse navigation into the primary care stream, working alongside the ED team to see the right patient, in the right place, first time;
- have access to bedside and point of care testing as per national UTC specification, including Blood glucose testing, urine dip, pregnancy testing, ECG, venous blood gas testing which includes Haemoglobin, lactate and electrolytes. Where same day radiology imaging is felt to be required, access to plain film imaging is available, any other modality would be via discussion with the ED consultant;
- review patients across the full age spectrum;
- not be expected to see patients presenting with an injury;
- be able to refer as per in the primary care to any receiving specialty using standard referral into Trust processes;
- deal with any patient complaints or reported incidents in the first instance with the ED 'consultant of the day' maintaining ownership of any significant incidents etc.

The staffing model of the successful provider can consist of a combination of doctors and Emergency Nurse Practitioners (ENP), the exact staffing model will be confirmed in the Tender Documents.

The service will be 7 days, 365 days per annum, although the hours of operation will vary by Trust and Hospital site location.

### **II.3) Estimated date of publication of contract notice**

1 April 2025

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Prior to any future procurement process, the BSOL Procurement Collaborative wishes to engage with interested Suppliers/Providers to exchange information about the services to be provided and gauge the level of interest in this tender opportunity.

This may take the form of Supplier Questionnaires, Supplier Interviews and/or both.

Suppliers wishing to participate in this market engagement exercise should express an interest in the first instance via the Health Family Single eCommercial System Portal (Atamis) by 12.00 on Friday 29th November 2024.

[https://atamis-1928.my.site.com/ProSpend\\_CustomCommunitiesLogin?startURL=%2Fone%2Fone.app#/alohaRedirect/apex/Supplier\\_Portal\\_2019](https://atamis-1928.my.site.com/ProSpend_CustomCommunitiesLogin?startURL=%2Fone%2Fone.app#/alohaRedirect/apex/Supplier_Portal_2019)

Search on the Portal for 'ED Primary Care Stream, ATAMIS Reference: C320846