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Tender

Disposable and Washable Continence Care

SUPPLY CHAIN COORDINATION LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037055

Procurement identifier (OCID): ocds-h6vhtk-051dd5 ([view related notices](#))

Published 3 July 2025, 11:50am

Scope

Reference

Project 1609

Description

NHS Supply Chain seeks to establish a framework agreement under which it will be entitled to purchase supplies and/or services which it will make available for purchase by 1) any NHS Trust; 2) any other NHS entity; 3) any government department, agency or other statutory body and/or 4) any private sector entity active in the UK healthcare sector. Only NHS Supply Chain can order from the Framework Agreement and enter into contracts under it.

The framework will cover a large range of products including Adult Pull up pants, All in ones and belted products, shaped pads, Fixation pants, Paediatric disposable products, Washable products for Adults and Children and accessories and Sensor technology products for continence care.

It is anticipated that initial expenditure will be approximately £84,000,000.00 in the first year of the Framework Agreement. The estimated value over the total Framework

Agreement term of four years is in the region of £335,000,000.00 excluding VAT.

These are approximates only and the values may vary depending on the requirements of those bodies purchasing under the Framework Agreement.

Preliminary market engagement was carried out during PCR 2015 with incumbent and potential new suppliers, the engagement consisted of:-

- 49 suppliers expressed an interest these are a mixture of incumbent suppliers (7) on the current framework and potential new suppliers (42).
- 28 suppliers responded to the PIN with either a question or the supplier has provided information in relation to the RFI.
- Direct Engagement from suppliers has been received via email direct to Category who have responded or held telephone calls with 25 potential new suppliers.
- The draft Product Specification and Product List were shared.
- The draft Sustainability and Social Value document was shared.

The identifier codes for the Prior information Notice are as follows:

Notice identifier: 2024/S 000-008741

Procurement identifier: ocds-h6vhtk-044a20

Commercial tool

Establishes a framework

Total value (estimated)

- £335,000,000 excluding VAT
- £402,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2028
- Possible extension to 30 June 2030
- 4 years

Description of possible extension:

There will be an option to extend the Framework incrementally for up to 24 months.

Main procurement category

Goods

CPV classifications

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 33700000 - Personal care products
- 33141621 - Incontinence kit

Contract locations

- UK - United Kingdom
-

Lot 1. Disposable Pants and Shaped Pads

Description

This Lot is including but not limited to Pull Up Adult Disposable Continence Pant with Integral Fixation, All In One Adult Disposable Continence Pants with Integral Fixation, Belted Adult Disposable Continence Pants with Integral Fixation, Adult Disposable Shaped Continence pads I9 and above

Lot value (estimated)

- £335,000,000 excluding VAT
- £402,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Other Disposable Products

Description

This Lot is Including but not limited to Pull Up Adult Disposable Continence Pants with Side Fastening, Adult Disposable Shaped Continence pads, Adult Disposable Continence Male and Other Pads, Fixation Pants, Paediatric Disposable Continence Products, Non-recycled Fluff Procedure Pads, Disposable Accessory Products.

Lot value (estimated)

- £335,000,000 excluding VAT

- £402,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Washables

Description

Adult and paediatric washable continence products and washable accessory products.

Lot value (estimated)

- £335,000,000 excluding VAT
- £402,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Sensor Technology

Description

A Disposable All In One, or pad with integrated technology to enable remote monitoring of urination and pad usage. Sensor Strips/Clips and accessories that connect to these pads for monitoring. Including, but to limited to Pads, Strips, and Accessories.

Lot value (estimated)

- £335,000,000 excluding VAT
- £402,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

See tender documentation within Project 1609

Award method when using the framework

With competition

Contracting authorities that may use the framework

Establishing party only

Submission

Enquiry deadline

28 July 2025, 3:00pm

Tender submission deadline

4 August 2025, 3:00pm

Submission address and any special instructions

<https://nhssupplychain.app.jaggaer.com>

INSTRUCTIONS FOR REGISTRATION AND PORTAL ACCESS:

Submission of expression of interest and procurement specific information:

This procurement exercise will be conducted on the NHS Supply Chain eTendering portal at

<https://nhssupplychain.app.jaggaer.com//>

Tenderers wishing to be considered for this contract must register their expression of interest and provide additional procurement-specific information (if required) through the NHS Supply Chain eTendering portal as follows:

Registration.

1. Use URL <https://nhssupplychain.app.jaggaer.com//> to access the NHS Supply Chain Procurement portal.

2. If not yet registered:

— Click on the 'Not Registered Yet' link to access the registration page.

— Complete the registration pages as guided by the mini guide found on the landing page.

Portal access.

If registration has been completed:

— Login with URL <https://nhssupplychain.app.jaggaer.com//> .

— Click on ITTs Open to All Suppliers.

— Select from the following ITTs:

ITT_1820 - PSQ Disposable and Washable Continence Care

ITT_1823 - Lot 1 - Disposable Pants and Shaped Pads

ITT_1824 - Lot 2 - Other Disposable Products

ITT_1825 - Lot 3 - Washables

ITT_1826 - Lot 4 - Sensor Technology

Please note: you must respond to ITT_1820 in addition to any lots you intend to respond to.

- Click on Express Interest.

- If you intend to respond select Intend to Respond.

Tenderers are encouraged to download the supplier handbook located within the eProcurement portal by following the 'Supplier Helpcentre' link within the Useful Links

section of the Dashboard.

For any technical help with the portal please contact:

Tel: 0800 069 8630 or email: help_uk@jaggaer.com

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 December 2025

Award criteria

Lot 1. Disposable Pants and Shaped Pads

Name	Type	Weighting
Service and Supply	Quality	30%
Training and Support	Quality	20%
Efficiency and Productivity	Quality	20%
Price	Price	20%
Social Value	Quality	10%

Lot 2. Other Disposable Products

Name	Type	Weighting
Price	Price	40%
Training and Support	Quality	20%

Name	Type	Weighting
Service and Supply	Quality	20%
Social Value	Quality	10%
Efficiency and Productivity	Quality	10%

Lot 3. Washables

Name	Type	Weighting
Price	Price	40%
Training and Support	Quality	25%
Service and Supply	Quality	25%
Social Value	Quality	10%

Lot 4. Sensor Technology

Name	Type	Weighting
Efficiency and Productivity	Quality	40%
Training and Support	Quality	25%
Service and Supply	Quality	20%
Social Value	Quality	10%
Price	Price	5%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

SUPPLY CHAIN COORDINATION LIMITED

- Public Procurement Organisation Number: PLLH-1887-BMRL

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London

SE1 8UG

United Kingdom

Email: Lindsay.Baker@supplychain.nhs.uk

Website: <https://www.supplychain.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - sub-central government