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Contract

## **NHS SBS INTELLIGENT AUTOMATION (SBS10137)**

NHS Shared Business Services Limited

F03: Contract award notice

Notice identifier: 2023/S 000-037046

Procurement identifier (OCID): ocds-h6vhtk-0395cb

Published 16 December 2023, 1:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Shared Business Services Limited

Three Cherry Trees Lane

Hemel Hempstead Hertfordshire

HP2 7AH

#### **Contact**

Allan Richardson/Ranjana Kapur

#### **Email**

[nsbs.digital@nhs.net](mailto:nsbs.digital@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

### **Companies House**

05280446

### **Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

Buyer's address

<https://www.sbs.nhs.uk/>

## **I.4) Type of the contracting authority**

Other type

Public Sector Framework Provider <https://www.sbs.nhs.uk/nhs-sbs-about-us>

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS SBS INTELLIGENT AUTOMATION (SBS10137)

Reference number

SBS10137

#### **II.1.2) Main CPV code**

- 48920000 - Office automation software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

NHS Shared Business Services act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS Shared Business Services Limited (NHS SBS) has put in place a Framework Agreement that allows NHS organisations and other public sector bodies to purchase Intelligent Automation. The Intelligent Automation Framework provides a contractual vehicle to support the adoption, implementation and on-going development of Intelligent Automation across Approved Organisations, offering access to services and software that will address a wide range of Intelligent Automation solutions. Intelligent Automation (IA) is a developing technology due to its capacity to increase efficiency, reduce costs, and improve quality.

Our Approved Organisation list can be found on:

<https://www.sbs.nhs.uk/proc-information-for-suppliers>

The Framework is structured using the following Lots:

Lot 1 - Intelligent Automation Services

Lot 2 - Intelligent Automation Software & Licensing

Lot 3 - Intelligent Automation as a Service (IAaaS)

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £250,000,000

## **II.2) Description**

### **II.2.1) Title**

Intelligent Automation Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 72212920 - Office automation software development services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This Lot allows Approved Organisations to procure Intelligent Automation Services from consultancy and implementation to on-going support. This Lot is designed for Approved Organisations who require the expertise and specialised support from Intelligent Automation service providers in setting up and implementing an in-house Intelligent Automation service for their organisation, with the end goal being to transfer the day to day running of Intelligent Automation back to the Approved Organisation. It is expected that Approved Organisations will procure such services and solutions on a project by project/requirement by requirement basis.

The 25 Suppliers awarded to Lot 1 have met all the mandatory requirements for this Lot as detailed in the tender documents for the Framework Agreement.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Weighting / Weighting: 70%

Quality criterion - Name: Social Value Weighting / Weighting: 10%

Cost criterion - Name: Commercial (Price) Weighting / Weighting: 20%

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Intelligent Automation Software & Licensing

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48920000 - Office automation software package

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This Lot allows Approved Organisations to procure 'off the shelf' Intelligent Automation Software and Licensing direct from software vendor suppliers. This Lot is designed for Approved Organisations who are building or already have an established in-house Intelligent Automation function but require a compliant contractual route to purchase further Intelligent Automation software, solutions, and licenses.

The 13 Suppliers awarded to Lot 2 have met all the mandatory requirements for this Lot as detailed in the tender documents for the Framework Agreement.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Weighting / Weighting: 70%

Quality criterion - Name: Social Value Weighting / Weighting: 10%

Cost criterion - Name: Commercial (Price) Weighting / Weighting: 20%

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Intelligent Automation as a Service (IAaaS)

Lot No

3

**II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

**II.2.4) Description of the procurement**

Intelligent Automation as a Service (IAaaS) is an outcome based, Managed Service solution whereby Approved Organisations can fully outsource their Intelligent Automation requirements to a third-party service provider. This Lot is designed to make Intelligent Automation more accessible to Approved Organisations by allowing them to procure on an entirely outcome based/service consumption based, fixed price-per-process operating and commercial subscription model. It is designed for Approved Organisations who want to completely outsource the day to day running of an Intelligent Automation service and solution due to barriers to entry into this area such as funding and lack of internal expertise.

The 16 Suppliers awarded to Lot 3 have met all the mandatory requirements for this Lot as detailed in the tender documents for the Framework Agreement.

**II.2.5) Award criteria**

Quality criterion - Name: Quality Weighting / Weighting: 70%

Quality criterion - Name: Social Value Weighting / Weighting: 10%

Cost criterion - Name: Commercial (Price) Weighting / Weighting: 20%

**II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-000486](#)

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## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

1

### **Title**

Intelligent Automation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 36

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

AECOM Limited

Aldgate Tower 2 Lemn Street

London

E1 8FA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1846493

Internet address

[www.aecom.com](http://www.aecom.com)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

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Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Accenture (UK) Limited

30 Fenchurch Street

London

EC3M 3BD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4757301

Internet address

<https://www.accenture.com/gb-en>

The contractor is an SME

No

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Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Agilisys Limited

Scale Space, 2nd Floor Imperial College, White City Campus 58 Wood Lane

London

W12 7RZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4327369

Internet address

[www.agilisys.co.uk](http://www.agilisys.co.uk)

The contractor is an SME

No

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Arvato Limited

One Fleet Place

London

EC4M 7WS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3923307

Internet address

<https://www.arvato.co.uk/>

The contractor is an SME

No

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Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Atos IT Services UK Limited

2nd Floor, MidCity Place 71 High Holborn

London

WC1V 6EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1245534

The contractor is an SME

No

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Number of tenders received: 36

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Broadstones Solutions Ltd

Bragborough Hall Business Centre Welton Road Braunston

Northampton

NN11 7JG

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11656069

Internet address

<https://www.broadstones.tech>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

CGI IT UK Limited

14th Floor 20 Fenchurch Street

London

EC3M 3BY

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

947968

Internet address

<https://www.cgi.com/uk>

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

CamTEC Consulting Ltd

128 City Road

London

EC1V 2NX

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

13256220

Internet address

<https://www.camtec.io>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Capgemini UK plc

No.1 Forge End Woking

Surrey

GU21 6DB

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

943935

Internet address

<https://www.capgemini.com/gb-en/>

The contractor is an SME

No

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Deloitte LLP

1 New Street Square

London

EC4A3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

OC303675

Internet address

[www.deloitte.co.uk](http://www.deloitte.co.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

EBO.AI (UK) LTD

Crown House, Bridgewater Close Burnley

Lancashire

BB11 5TE

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11544587

Internet address

[www.ebo.ai/healthcare](http://www.ebo.ai/healthcare)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

EPAM Systems Ltd

9 Devonshire Square 5th floor

London

EC2M 4YF

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4832183

Internet address

[www.epam.com](http://www.epam.com)

The contractor is an SME

No

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Total value of the contract/lot: £250,000,000

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Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Endpoint Automation Services Limited

Abercorn House, 79 Renfrew Road Paisley, Renfrewshire

Scotland

PA3 4DA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

SC492994

Internet address

[www.easuk.co.uk](http://www.easuk.co.uk)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Ernst & Young LLP

1 More London Place

London

SE1 2AF

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

OC300001

Internet address

[www.ey.com/UK](http://www.ey.com/UK)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

FPT Software United Kingdom Ltd

2 Minton Place, Victoria Road

Bicester

OX26 6QB

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12060467

Internet address

[www.fpt-software.com](http://www.fpt-software.com)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Infosys Limited

10 Upper Bank St London Greater

London

E14 5NP

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

FC020086

Internet address

[www.infosys.com](http://www.infosys.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Insight Direct (UK) Ltd

Technology Building, Insight Campus Terry Street

Sheffield

S9 2BU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2579852

Internet address

[www.uk.insight.com](http://www.uk.insight.com)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Kainos Software Limited

4-6 Upper Crescent

Belfast

BT7 1NT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

NI019370

Internet address

[www.kainos.com](http://www.kainos.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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### **V.2.3) Name and address of the contractor**

Mastek (UK) Ltd

Pennant House, 2 Napier Court Napier Road

Reading

RG1 8BW

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2731277

Internet address

[www.mastek.com](http://www.mastek.com)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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#### **V.2.3) Name and address of the contractor**

NHS Midlands and Lancashire Commissioning Support Unit

MLCSU headquarters, Heron House 120 Grove Road

Stoke on Trent

ST4 4LX

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Partnership

Internet address

[www.midlandsandlancashirecsu.nhs.uk](http://www.midlandsandlancashirecsu.nhs.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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### **Title**

Intelligent Automation Services

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 36

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Robiquity Limited

3.05 Jactin House 24 Hood Street

Manchester

M4 6WX

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

9714317

Internet address

[www.robiquity.com](http://www.robiquity.com)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £250,000,000

Total value of the contract/lot: £250,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

1

### **Title**

Intelligent Automation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 36

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Royal Free London NHS Foundation Trust

Pond Street

London

NW3 2QG

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Partnership

Internet address

[www.royalfree.nhs.uk](http://www.royalfree.nhs.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

1

### **Title**

Intelligent Automation Services

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 36

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

TPXimpact Limited

20 St Thomas Street

London

SE1 9RS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

6472420

Internet address

[www.tpximpact.com](http://www.tpximpact.com)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

1

### **Title**

Intelligent Automation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 36

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Trustmarque Solutions Limited

85 Great Portland Street

London

W1W 7LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2183240

Internet address

[www.trustmarque.com](http://www.trustmarque.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

1

### **Title**

Intelligent Automation Services

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 36

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Tech Mahindra Limited

401, Grafton Gate

Milton Keynes

MK9 1AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

FC018895

Internet address

[www.techmahindra.com](http://www.techmahindra.com)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Abtrace Limited

Imperial House 8 Kean Street

London

WC2B 4AS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11535661

Internet address

[www.abtrace.co/](http://www.abtrace.co/)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Agilisys Limited

Scale Space, 2nd Floor Imperial College, White City Campus 58 Wood Lane

London

W12 7RZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4327369

Internet address

[www.agilisys.co.uk](http://www.agilisys.co.uk)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Arvato Limited

One Fleet Place

London

EC4M 7WS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3923307

Internet address

[www.arvato.co.uk](http://www.arvato.co.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

CamTEC Consulting Ltd

128 City Road

London

EC1V 2NX

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

13256220

Internet address

[www.camtec.io](http://www.camtec.io)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Datamatics Infotech Limited

153 Milton Keynes Business Centre Foxhunter Drive, Linford Wood

Milton Keynes

MK14 6GD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4706198

Internet address

[www.datamatics.com](http://www.datamatics.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

EBO.AI (UK) LTD

Crown House, Bridgewater Close Burnley

Lancashire

BB11 5TE

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11544587

Internet address

[www.ebo.ai/healthcare](http://www.ebo.ai/healthcare)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Endpoint Automation Services Limited

Abercorn House, 79 Renfrew Road Paisley, Renfrewshire

Scotland

PA3 4DA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

SC492994

Internet address

[www.easuk.co.uk](http://www.easuk.co.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

FPT Software United Kingdom Ltd

2 Minton Place, Victoria Road

Bicester

OX26 6QB

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12060467

Internet address

[www.fpt-software.com/](http://www.fpt-software.com/)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Infosys Limited

10 Upper Bank St London

Greater London

E14 5NP

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

FC020086

Internet address

[www.infosys.com](http://www.infosys.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Insight Direct (UK) Ltd

Technology Building, Insight Campus Terry Street

Sheffield

S9 2BU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2579852

Internet address

[www.uk.insight.com](http://www.uk.insight.com)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Netcall Technology Limited

Suite 203, Bedford Heights Brickhill Drive Bedford

Bedfordshire

MK41 7PH

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2831215

Internet address

[www.netcall.com](http://www.netcall.com)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

**V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

TPXimpact Limited

20 St Thomas Street

London

SE1 9RS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

6472420

Internet address

[www.tpximpact.com](http://www.tpximpact.com)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

2

### **Title**

Intelligent Automation Software & Licensing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Trustmarque Solutions Limited

85 Great Portland Street

London

W1W 7LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2183240

Internet address

[www.trustmarque.com](http://www.trustmarque.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Abtrace Limited

Imperial House 8 Kean Street

London

WC2B 4AS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11535661

Internet address

[www.abtrace.co/](http://www.abtrace.co/)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Accenture (UK) Limited

30 Fenchurch Street

London

EC3M 3BD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4757301

Internet address

[www.accenture.com/gb-en](http://www.accenture.com/gb-en)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Arvato Limited

One Fleet Place

London

EC4M 7WS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3923307

Internet address

[www.arvato.co.uk](http://www.arvato.co.uk)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Atos IT Services UK Limited

2nd Floor, MidCity Place 71 High Holborn

London

WC1V 6EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1245534

Internet address

[www.atos.net](http://www.atos.net)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

**V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

CGI IT UK Limited

14th Floor 20 Fenchurch Street

London

EC3M 3BY

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

947968

Internet address

[www.cgi.com/uk](http://www.cgi.com/uk)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

CamTEC Consulting Ltd

128 City Road

London

EC1V 2NX

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

13256220

Internet address

[www.camtec.io](http://www.camtec.io)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Deloitte LLP

1 New Street Square

London

EC4A3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

OC303675

Internet address

[www.deloitte.co.uk](http://www.deloitte.co.uk)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

EBO.AI (UK) LTD

Crown House, Bridgewater Close Burnley

Lancashire

BB11 5TE

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11544587

Internet address

[www.ebo.ai/healthcare](http://www.ebo.ai/healthcare)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Endpoint Automation Services Limited

Abercorn House, 79 Renfrew Road Paisley, Renfrewshire

Scotland

PA3 4DA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

SC492994

Internet address

[www.easuk.co.uk](http://www.easuk.co.uk)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Ernst & Young LLP

1 More London Place

London

SE1 2AF

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

OC300001

Internet address

[www.ey.com/UK](http://www.ey.com/UK)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Infosys Limited

10 Upper Bank St London

Greater London

E14 5NP

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

FC020086

Internet address

[www.infosys.com](http://www.infosys.com)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Insight Direct (UK) Ltd.

Technology Building, Insight Campus 50 Terry Street

Sheffield

S9 2BU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2579852

Internet address

[www.uk.insight.com](http://www.uk.insight.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Robiquity Limited

3.05 Jactin House 24 Hood Street

Manchester

M4 6WX

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

9714317

Internet address

[www.robiquity.com](http://www.robiquity.com)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Synertec Limited

2 Chelston Business Park Castle Road

Wellington

TA21 9JQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3717583

Internet address

[www.synertec.co.uk](http://www.synertec.co.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 December 2023

**V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

TPXimpact Limited

20 St Thomas Street

London

SE1 9RS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

6472420

Internet address

[www.tpximpact.com](http://www.tpximpact.com)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS10137

### **Lot No**

3

### **Title**

Intelligent Automation as a Service (IAaaS)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Trustmarque Solutions Limited

85 Great Portland Street

London

W1W 7LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2183240

Internet address

[www.trustmarque.com](http://www.trustmarque.com)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The value provided in 2.1.7 is only an estimate. NHS SBS cannot guarantee to successful Suppliers any business through this Framework Agreement. Spend and volumes may vary throughout the life of the Framework Agreement from the anticipated levels given in this notice. We are unable to break down the anticipated value for each lot hence sections 4.2.4 each use the total value for the framework agreement as included in section 2.1.7.

Some purchases under this Framework Agreement may have requirements that can be met under this Framework Agreement but the purchase of which may be exempt from the Procurement Regulations. In such cases, Call-off Contracts from this Framework will be unregulated purchases for the purposes of the Procurement Regulations, and Approved Organisations may, at their discretion, modify the terms and conditions of any Call-off Contracts to reflect that Approved Organisation's specific needs.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom