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Contract

Community Mental Health Framework Supporting Services

NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-037036

Procurement identifier (OCID): ocds-h6vhtk-04263e

Published 15 December 2023, 5:41pm

Section I: Contracting authority

I.1) Name and addresses

NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board

360 Bristol - Three Six Zero, Marlborough Street

Bristol

BS13NX

Contact

Mike Pingstone

Email

michael.pinastone@nhs.net

Country

United Kingdom

Region code

UKK11 - Bristol, City of

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://bnssg.icb.nhs.uk/

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Mental Health Framework Supporting Services

Reference number

CMHF Supporting Services

II.1.2) Main CPV code

• 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) is extending a number of current Community Mental Health Supporting Services contracts

by 1-2 years. This is being undertaken in order to align the services to the emerging BNSSG Community Mental Health Programme (CMHP) and avoid gaps in services prior to the final design and configuration of the ICB's community mental health offer being fully established.

All the relevant Providers are providing a service of acceptable quality that meets the needs and expectation of the ICB and patients. The ICB has no concerns regarding the proposed providers' ability to deliver the service. As a result of all the material factors noted above, the negotiated procedure without prior publication is justified under regulation 32(2)(b)(ii) 'competition is absent for technical reasons'.

The 24/25 value of this notice, which is split across 14 separate contracts, is £8,106,053. The 25/26 value of this notice, which is split across 20 separate contracts (inclusive of the aforementioned 14), is £11,419,814. The total value of this notice for the period 1 April 2024 to 31 March 2026 is £19,525,867.

Further detail on the split of the individual contracts is provided in VI.3. Additional information

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £19,525,867

II.2) Description

II.2.2) Additional CPV code(s)

- 85121000 Medical practice services
- 85323000 Community health services

II.2.3) Place of performance

NUTS codes

UKK - South West (England)

II.2.4) Description of the procurement

Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) is extending a number of current Community Mental Health Supporting Services contracts by 1-2 years. This is being undertaken in order to align the services to the emerging

BNSSG Community Mental Health Programme (CMHP) and avoid gaps in services prior to the final design and configuration of the ICB's community mental health offer being fully established.

If the ICB does not award contract extensions it would significantly increase health inequalities, leaving gaps within the pathway, and without a clear alterative in place. Without a clear direction of travel, services may lose staff at a time when people with mental health problems are at their most vulnerable. Ending of contracts would not support the system's strategic direction and would not support people with mental health needs, who are particularly disadvantaged.

All the relevant Providers are providing a service of acceptable quality that meets the needs and expectation of the ICB and patients. The ICB has no concerns regarding the proposed providers' ability to deliver the service. As a result of all the material factors noted above, the negotiated procedure without prior publication is justified under regulation 32(2)(b)(ii) 'competition is absent for technical reasons'.

The 24/25 value of this notice, which is split across 14 separate contracts, is £8,106,053. The 25/26 value of this notice, which is split across 20 separate contracts (inclusive of the aforementioned 14), is £11,419,814. The total value of this notice for the period 1 April 2024 to 31 March 2026 is £19,525,867.

The services to which this aggregated Notice applies to are:

- 1. Bristol Changes
- 2. Bristol Hearing Voices Group
- 3. Bristol Mind (Mindline)
- 4. HOPE (Second Step)
- 5. Missing Link (Women's Crisis House)
- 6. Nilaari
- 7. Self Injury Support Group
- 8. St Mungos (Assertive Contact and Engagement Service)
- 9. Windmill Hill City Farm
- 10. Mothers for Mothers

- 11. North Somerset Homestart
- 12. Rockabye
- 13. Bristol Dementia Service (DPT)
- 14. Beside (Second Step)
- 15. Cruse
- 16. North Somerset Wellbeing Service (Second Step)
- 17. Sanctuary (Second Step)
- 18. Community Rehabilitation (Second Step)
- 19. Safe Haven (Second Step)
- 20. The Harbour

Further detail on the split of the individual contracts is provided in VI.3. Additional information

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but are instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - · absence of competition for technical reasons

Explanation:

Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) is extending a number of current Community Mental Health Supporting Services contracts by 1-2 years. This is being undertaken in order to align the services to the emerging BNSSG Community Mental Health Programme (CMHP) and avoid gaps in services prior to the final design and configuration of the ICB's community mental health offer being fully established.

If the ICB does not award contract extensions it would significantly increase health inequalities, leaving gaps within the pathway, and without a clear alterative in place. Without a clear direction of travel, services may lose staff at a time when people with mental health problems are at their most vulnerable. Ending of contracts would not support the system's strategic direction and would not support people with mental health needs, who are particularly disadvantaged.

All the relevant Providers are providing a service of acceptable quality that meets the needs and expectation of the ICB and patients. The ICB has no concerns regarding the proposed providers' ability to deliver the service. As a result of all the material factors noted above, the negotiated procedure without prior publication is justified under regulation 32(2)(b)(ii) 'competition is absent for technical reasons'.

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- 8. St Mungos (Assertive Contact and Engagement Service)
- 9. Windmill Hill City Farm
- 10. Mothers for Mothers
- 11. North Somerset Homestart
- 12. Rockabye
- 13. Bristol Dementia Service (DPT)
- 14. Beside (Second Step)
- 15. Cruse
- 16. North Somerset Wellbeing Service (Second Step)
- 17. Sanctuary (Second Step)
- 18. Community Rehabilitation (Second Step)
- 19. Safe Haven (Second Step)
- 20. The Harbour

Further detail on the split of the individual contracts is provided in VI.3. Additional information

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bristol Changes

Barton Hill Settlement, 41-43 Ducie Road, Lawrence Hill

Bristol

BS5 0AX

Country

United Kingdom

NUTS code

• UKK - South West (England)

Charity Commission (England and Wales)

1167828

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £229,732

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bristol Hearing Voices Network

86-90 Paul Street

London

EC2A 4NE

Country

United Kingdom

NUTS code

• UKI - London

Charity Commission (England and Wales)

1094021

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £6,788

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BRISTOL MIND

35-37 Old Market Street, Old Market

Bristol

BS2 0EZ

Country

United Kingdom

NUTS code

• UKK - South West (England)

Companies House

04124744

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £154,778

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HOPE - (Second Step)

9 Brunswick Square

Bristol

BS28PE

Country

United Kingdom

NUTS code

• UKK - South West (England)

Charity Commission (England and Wales)

25597R

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £662,938

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Missing Link (Women's Crisis House)

Link House, 5 Queen Square

Bristol

BS1 4JQ

Country

United Kingdom

NUTS code

• UKK - South West (England)

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,016,504

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NILAARI AGENCY

184 Stapleton Road

Bristol

BS5 0NZ

Country

United Kingdom

NUTS code

• UKK - South West (England)

Companies House

3785177

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £210,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Self injury Support

BCAP, The Park, Daventry Road

Bristol

BS4 1DQ

Country

United Kingdom

NUTS code

• UKK - South West (England)

Charity Commission (England and Wales)

1092299

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £250,328

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

St Mungos (Assertive Contact and Engagement Service)

3 Thomas More Square, Tower Hill

London

E1W 1YW

Country

United Kingdom

NUTS code

• UKI - London

Companies House

8225808

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,915,674

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Windmill Hill City Farm

Philip St, Bedminster

Bristol

BS3 4EA

Country

United Kingdom

NUTS code

• UKK - South West (England)

Charity Commission (England and Wales)

277287

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £29,876

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mothers for Mothers

New Fulford Family Centre, 237 - 239 Gatehouse Ave

Bristol

BS13 9AQ

Country

United Kingdom

NUTS code

• UKK - South West (England)

Companies House

08764052

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £118,002

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North Somerset Homestart

Badger House, Oldmixon Crescent

Weston-super-Mare

BS24 9AY

Country

United Kingdom

NUTS code

• UKK - South West (England)

Charity Commission (England and Wales)

1111549

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £54,196

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Rockabye

25 Upper Belmont Road

Bristol

BS7 9DG

Country

United Kingdom

NUTS code

• UKK - South West (England)

Companies House

12116987

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £49,056

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bristol Dementia Service (DPT)

Central & East, Brookland Hall (C&E Community Team / Access Point), Conduit Place, St Werburgh's

Bristol

BS2 9RU

Country

United Kingdom

NUTS code

• UKK - South West (England)

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,388,234

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Beside (Second Step)

9 Brunswick Square

Bristol

BS2 8PE

Country

United Kingdom

NUTS code

• UKK - South West (England)

Charity Commission (England and Wales)

25597R

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £126,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CRUSE

Unit 0.1, One Victoria Villas,

Richmond

TW9 2GW

Country

United Kingdom

NUTS code

• UK - United Kingdom

Charity Commission (England and Wales)

208078

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £53,835

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Second Step (North Somerset Wellbeing Service)

9 Brunswick Square

Bristol

BS28PE

Country

United Kingdom

NUTS code

• UKK - South West (England)

Charity Commission (England and Wales)

25597R

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £139,345

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Second Step (Sanctuary)

Gloucester House, Dorian Way, Southmead Hospital

Bristol

BS10 5NB

Country

United Kingdom

NUTS code

• UKK - South West (England)

Charity Commission (England and Wales)

25597R

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £256,164

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Second Step (Community Rehabilitation)

9 Brunswick Square

Bristol

BS2 8PE

Country

United Kingdom

NUTS code

• UKK - South West (England)

Charity Commission (England and Wales)

25597R

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,532,668

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Second Step (Safe Haven)

9 Brunswick Square

Bristol

BS28PE

Country

United Kingdom

NUTS code

• UKK - South West (England)

Charity Commission (England and Wales)

25597R

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £267,816

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Harbour

30 Frogmore Street

Bristol

BS1 5NA

Country

United Kingdom

NUTS code

• UKK - South West (England)

Charity Commission (England and Wales)

1008360

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £63,933

Section VI. Complementary information

VI.3) Additional information

Community Mental Health Services

Individual contract information.

Please note that contractual figures are based on 23-24 contract values and contract values may alter slightly with annual uplifts.

- 1. Provider: Bristol Changes
- a. Provides peer support groups within Bristol and LGBTQIA+ and Women of Colour Online Peer Support Groups for BNSSG.
- b. Value

24-25 Contract value £114,866

25-26 Contract value £114,866

Total Contract value £229,732

- c. Bristol Changes will be renewed for 2 years running until March 31st 2026
- 2. Provider: Bristol Hearing Voices Group
- a. Peer led support group. The aim of BHVN is to promote positive explanations of voice hearing, intrusive thoughts, and other unusual experiences, and to give people a framework for developing their own ways of coping.
- b. Value:

24-25 Contract value £3,394

25-26 Contract value £3,394

Total Contract value £6,788

- c. Bristol Hearing Voices Group will be renewed for 2 years running until 31st March 2026
- 3. Provider: Bristol Mind (Mindline)

- a. Wednesday- Sunday 8pm- midnight, phone line for people experiencing mental distress.
- b. Value:

24-25 Contract value £77,389

25-26 Contract value £77,389

Total Contract value £154,778

- c. Bristol Mindline will be renewed for 2 years running until 31st March 2026.
- 4. Provider: HOPE (Second Step)
- a. Provides emotional and practical support to men aged 30-64, who are experiencing distress due to financial hardship, debt, job loss or benefit worries
- b. Value:

24-25 Contract value £331,469

25-26 Contract value £331,469

Total Contract value £662,938

- c. HOPE will be renewed for 2 years running until 31st March 2026.
- 5. Provider: Missing Link (Women's Crisis House)
- a. The women's crisis house supports women experiencing mental health problems where hospital admission might be the only other alternative available

The service works to a social rather than medical model of care and support

b. Value: £

24-25 Contract value £508,252

25-26 Contract value £508,252

Total Contract value £1,016,504

c. Missing Link Women's Crisis house will be renewed for 2 years running until 31st March

2026

- 6. Provider: Nilaari
- a. Community Link Worker Service To provide culturally-sensitive Community Link Workers to improve access to, experience of, and outcomes from mental health services for minoritised communities in Inner City & East Bristol.
- b. Value:

24-25 Contract value £105,000

25-26 Contract value £105,000

Total Contract value £210,000

- c. Community Link Worker Service contract will be renewed for 2 years running until 31st March 2026
- 7. Provider: Self Injury Support Service
- a. Works in partnership with Acute Psychiatric Liaison Services to refine a referral process for people who present to A&E with self-harm to relevant information and support services. This Service will aim to provide preventative support reducing mental health deterioration.
- b. Value:

24-25 Contract value £125,164

25-26 Contract value £125,164

Total Contract value £250,328

- c. Self Injury Support Service will be renewed for 2 years running until 31st March 2026
- 8. Provider: St Mungos (Assertive Contact and Engagement Service)
- a. Mental health outreach support for people who may struggle to engage with services.
- b. Value
- 24-25 Contract value £957,837

25-26 Contract value £957,837

Total Contract value £1,915,674

- c. ACE will be renewed for 2 years running until 31st March 2026.
- 9. Provider: Windmill Hill City Farm
- a. A mental health drop in group and volunteer support in an outdoor environment on a City farm.
- b. Value:

24-25 Contract value £14,938

25-26 Contract value £14,938

Total Contract value £29,876

- c. Windmill Hill City Farm will be renewed for 2 years running until 31st March 2024
- 10. Provider: Mothers for Mothers
- a. Perinatal support phone line and support calls to families over 6-10 weeks with the aim of signposting on to other services in Bristol.
- b. Value: £

24-25 Contract value £59,001

25-26 Contract value £59,001

Total Contract value £118,002

- c. Mothers for Mothers will be renewed for 2 years running until 31st March 2026
- 11. Provider: North Somerset Homestart
- a. Home visiting support for parents of children up to 5 years of age
- b. Value:
- 24-25 Contract value £27,098

25-26 Contract value £27,098

Total Contract value £54,196

- c. North Somerset Homestart will be renewed for 2 years running until 31st March 2026
- 12. Provider: Rockabye
- a. Ante natal and post-natal parenting groups in North Somerset and South Glos children's centres. Coaching and training to staff in Bristol children's centres
- b. Value:

24-25 Contract value £24,528

25-26 Contract value £24,528

Total Contract Value £49,056

- c. Rockabye will be renewed for 2 years running until 31st March 2026.
- 13. Provider: Bristol Dementia Service (DPT)
- a. The Dementia Wellbeing Service delivers an integrated person-centered primary care led model for people with dementia and their family/carers through the Bristol Dementia Partnership which brings together the Alzheimer's Society and Devon Partnership NHS Trust, to delivers the community dementia services in the Bristol in conjunction with Primary care.
- b. Value:
- 24-25 Contract value £5,694,117
- 25-26 Contract value £5,694,117

Total Contract Value £11,388,234

- c. Bristol Dementia Service will be renewed for 2 years running until 31st March 2026
- 14. Provider: Beside (Second Step)
- a. The Beside is a Suicide Bereavement Liaison Service that identifies and make contact with individuals who have been bereaved by suicide and support them during this period, up to and including the inquest. This service is joint commissioned with BSW ICB.

b. BNSSG ICB Value only:

24-25 Contract value £63,000

25-26 Contract value £63,000

Total Contract Value £126,000

c. The Beside service will be renewed for 2 years running until 31st March 2026

15. Provider: CRUSE

a. Provides bereavement counselling and 1:1 support.

b. Value:

25-26 Contract value £53,835

Total Contract Value £53,835

c. Cruse Bereavement will be renewed for 1 year running until 31st March 2026.

16. Provider: Second Step (North Somerset Wellbeing Service)

a. Provides a programme of activities to promote social inclusion and wellbeing in North Somerset. This service is joint commissioned with North Somerset Local Authority

b. Value: BNSSG ICB only

25-26 Contract value £139,345

Total Contract value £139,345

c. North Somerset Wellbeing service provided by Second Step will be renewed for 1 year running until 31st March 2026

17. Provider: Second Step (Sanctuary)

a. The Sanctuary is a safe space available for anyone experiencing emotional distress out of core service hours where they might otherwise have to attend A&E. It is open in the evenings Thursday - Monday.

b. Value:

25-26 Contract value £256,164

Total Contract Value £256,164

- c. The Sanctuary will be renewed for 1 year running until 31st March 2026.
- 18. Provider: Second Step (Community Rehabilitation)
- a. Provides a ten bedded accommodation unit, out of provider team and support in the community for people with mental health rehabilitation support needs
- b. Value:

25-26 Contract value £2,532,668

Total Contract Value £2,532,668

- c. Community Rehabilitation Service provided by Second Step will be renewed for 1 year running until 31st March 2026
- 19. Provider: Second Step (Safe Haven)
- a. Insert service details
- b. Value:

25-26 Contract value £267,816

Total Contract Value £267,816

- c. Second Step Safe Haven will be renewed for 1 year running until 31st March 2026.
- 20. Provider: The Harbour
- a. Provides counselling to people with a serious illness, their careers and those who have recently been bereaved.
- b. Value:

25-25 Contract value £63,933

Total Contract Value £63,933

c. The Harbour will be renewed for 1 year running until 31st March 2026.

24-25 Total number contracts 14

24-25 Total contract MH spend £8,106,053

25-26 Total number contracts 20

25-26 Total contract MH spend £11,419,814

VI.4) Procedures for review

VI.4.1) Review body

NHS Bristol, North Somerset and South Integrated Care Board

360 Bristol - Three Six Zero, Marlborough Street

Bristol

BS1 3NX

Email

michael.pingstone@nhs.net

Country

United Kingdom

Internet address

https://bnssg.icb.nhs.uk/

VI.4.2) Body responsible for mediation procedures

NHS Bristol, North Somerset and South Integrated Care Board

360 Bristol - Three Six Zero, Marlborough Street

Bristol

BS1 3NX

Email

michael.pingstone@nhs.net

Countr	У	

United Kingdom

Internet address

https://bnssg.icb.nhs.uk/

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.

VI.4.4) Service from which information about the review procedure may be obtained

NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board

360 Bristol - Three Six Zero Marlborough Street

Bristol

BS1 3NX

Email

michael.pingstone@nhs.net

Country

United Kingdom

Internet address

https://bnssg.icb.nhs.uk/